

# **Student Experience Assessment (SEA)**

*A Student Satisfaction Survey*

## **SECTION A: INTRODUCTION**

The National Office of Job Corps, Department of Labor offers the Student Experience Assessment. It is a survey of student satisfaction offered on a quarterly basis to get your thoughts and experiences about the center, services, and training you are receiving. Your opinion about the Job Corps program and your experience at your center is very important to us. Additionally, your answers—along with those of other students across the country—will help determine issues with the program that need to be addressed.

Please note:

- The survey will take approximately 20 minutes.
- Your name will not be used or shared with your center.
- If you have been enrolled at other Job Corps centers, think about your current center as you complete this survey.
- When answering questions about center staff, please think about only the staff you know.
- If your center has changed since you enrolled (for example, new staff or new rules) respond to questions based on your most recent experiences.
- Your participation is voluntary.

**A1:** Is this the first time you have taken this survey?

- Yes
- No

**A2:** Are you willing to complete the survey?

- Yes
- No (STOP)

## SECTION B: GENERAL QUESTIONS

### Center Climate

The following questions are about the character or culture of your center. When answering questions about center staff, please think only about the staff you know.

How much do you agree or disagree with the following statements?

*Select one response per row.*

<i>On this center...</i>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>B1.</b> Staff treat students fairly (for example, well-liked students are treated the same as others).								
<b>B2.</b> Staff inspire all students to succeed.								

## Cafeteria

The following questions ask about the food typically provided by your center and the staff who prepare and provide the food. The cafeteria staff include the people that cook, prepare, and serve your food on a regular basis.

**B3.** My center has a cafeteria that I can use for at least one meal per day.

1. Yes <GO TO B5>
2. No <CONTINUE TO B4>

**B4.** Although I do not have access to a cafeteria, my center provides me with enough food or money for at least one meal per day.

1. Yes <GO TO B12>
2. No <GO TO B12>

How much do you agree or disagree with the following statements?

*Select one response per row.*

<i>On this center...</i>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>B5.</b> All cafeteria staff treat me with respect.								
<b>B6.</b> The cafeteria food tastes good to me.								
<b>B7.</b> The cafeteria has healthy meal choices.								
<b>B8.</b> The cafeteria meets my needs. For example, if I do not eat pork or have a food allergy, there are other things to eat.								
<b>B9.</b> The cafeteria is clean.								
<b>B10.</b> The food								

in the cafeteria is well-cooked and fresh.								
<b>B11.</b> I get enough food to eat.								

## Health and Wellness

Health and wellness staff include anyone who you visit **on center** regarding your health or well-being. This includes nurses, doctors, dentists, mental health professionals, or anyone helping students overcome addictions. How much do you agree or disagree with the following statements?

Select one response per row.

<i>On this center...</i>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewha t Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>B12.</b> The health and wellness staff clearly explain available health services to me.								
<b>B13.</b> The health and wellness staff help me understand my health care needs.								
<b>B14.</b> All health and wellness staff treat me with respect.								
<b>B15.</b> The health and wellness staff keep my personal health information private, when they can.								
<b>B16.</b> The health and wellness staff provide health services and teach skills and behaviors to help me better manage my health.								
<b>B17.</b> The health and wellness								

staff are available to students during the training day.								
<b>B18.</b> Health services are available to students at night and on the weekends as needed.								
<b>B19.</b> The health and wellness staff helped me get health services off center when needed.								

## Disability Services

If you are a person with a disability, you may have an accommodation (changes in the way things are done, or other types of help) to assist you in participating in the Job Corps program. Each center has staff, called Disability Coordinators, who assist students with disabilities.

Example of accommodations are:

- Extended time on tests or assignments
- Frequent Breaks
- Time Out/Break area
- Checklists (for example, dorms tasks, daily tasks, assignment tasks)
- Adjusted schedule
- Sign language interpreters
- Allow the use of technology to assist students (for example, calculator or laptop for word processing)

**B20.** Have you asked for any accommodations (changes in the way things are done, or other types of help) related to a disability (for example, depression, anxiety, learning disabilities, ADHD, diabetes)?

- Yes **(CONTINUE TO B21)**
- No **(GO TO B25)**

**B21.** After meeting with a Center Disability Coordinator, how long did it take to receive accommodations?

- Less than 1 week
- 1–2 weeks
- 3–4 weeks
- 1 month to 3 months
- Never received the services after I requested them **(GO TO B25)**
- I do not have the required paperwork. **(GO TO B25)**
- I asked for services less than a week ago and have not received them **(GO TO B25)**

**B22.** Have the accommodations been available wherever you needed them (for example, during academic and trade classes or in the dorm)?

- Always
- Usually
- Sometimes
- Never

How much do you agree or disagree with the following statements about services for students with disabilities (for example, depression, anxiety, learning disabilities, ADHD, diabetes).

*Select one response per row.*



	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>B23.</b> Receiving accommodations improved my ability to participate in the Job Corps program.								
<b>B24.</b> Overall, this center is respectful of students with disabilities.								

## Counselors

The following section asks questions about your counselors on center. Counselors are the people who help plan your career path and help with your career and personal problems. How much do you agree or disagree with the following statements?

<i>On this center...</i>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>B25.</b> My counselors treat me with respect.								
<b>B26.</b> My counselors help me plan and meet my goals.								
<b>B27.</b> If I need someone to talk to about my problems, I could ask my counselors for help.								
<b>B28.</b> My counselors respond quickly when I ask to meet with them.								
<b>B29.</b> My counselors keep my personal information private when possible.								

*Select one response per row.*

## Center Life

The following questions are about the day to day life and operation of your center. How much do you agree or disagree with the following statements?

Select one response per row.

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know</b>
<b>B30.</b> The center leadership (Center Director and other managers) treat me with respect.								
<b>B31.</b> My center is well organized.								
<b>B32.</b> Center staff announce important information when needed (for example, rule or schedule changes).								
<b>B33.</b> The buildings, including the classrooms and offices, are in good repair.								
<b>B34.</b> The buildings, including the classrooms and offices, are clean.								
<b>B35.</b> I can talk to center staff about my opinions and ideas about the center.								

**B36.** I am the caregiver of at least one child.

- Yes (**CONTINUE TO B37**)
- No (**END SECTION**)

**B37.** When I have asked, the center has helped me make sure I have child care for my child/children.

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree

## SECTION C: ADMISSIONS

To enter Job Corps, you had to complete an application (the paperwork to enroll) with admissions staff. Often, these staff members are called Admissions Counselors or your recruiter. Please let us know about your experiences during this process. When answering questions about the admissions staff, please think only about the staff you know.

How much do you agree or disagree with the following statements?

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>C1.</b> Enrolling in Job Corps was easy for me.								
<b>C2.</b> Before I arrived on center, my Admissions Counselors fully and clearly explained the Job Corps Student Conduct Policy (center rules). For example, no alcohol on center.								
<b>C3.</b> My Admissions Counselors explained what was expected of me at Job Corps (for example,								

group participation, following the rules).								
<b>C4.</b> My Admissions Counselors were helpful when I was completing my Job Corps application.								
<b>C5.</b> My Admissions Counselors discussed career training options with me.								
<b>C6.</b> My Admissions Counselors placed me in a center that had trades I wanted.								
<b>C7.</b> I am satisfied with the length of time it took from starting the application (paperwork) to arriving at this center.								

**C8.** Overall, how well did your Admissions Counselors explain the program in order to prepare you for life at Job Corps?

- Did a great job
- Did a good job
- Did an OK job
- Did a bad job

**SECTION D: CAREER PREPARATION PERIOD (CPP)**

The next set of questions asks about your experiences during the Career Preparation Period (CPP) classes. These are the first set of classes you take at your center. CPP is designed to introduce students to center life, teach some employability skills, and plan for your training at Job Corps. Answer each item by selecting the single best response from the following scale:

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/ Does Not Apply</b>
<b>D1.</b> My CPP instructors treat me with respect.								
<b>D2.</b> My CPP instructors care about my success.								
<b>D3.</b> The CPP classes are well-planned and organized.								
<b>D4.</b> The CPP classes have enough working equipment (for example, access to working computers and printers).								
<b>D5.</b> My CPP class has helped me identify a trade I will enjoy and can do well.								
<b>D6.</b> My CPP class has better prepared me for a job and the workplace.								
<b>D7.</b> My CPP class has better prepared me for finding a job.								
<b>D8.</b> My CPP instructors reviewed the Student Standards								

of Conduct (center rules) with me.								
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# SECTION E: ACADEMICS (Reading, Math, or TABE classes)

## Test of Adult Basic Education, or TABE

The Test of Adult Basic Education (TABE), is given to all students during their first 21 days on center. Based on the outcome and your career path, you may be placed in reading or math classes. You may also need to retake the TABE.

**E1.** I have taken the TABE at this center.

- Yes
- No (**GO TO E3**)

**E2.** The TABE testing room is a good place to take a test (for example, quiet, comfortable, clean, and well-lit).

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree
- Do Not Know

## Reading Classes

**E3.** In the last month, I have taken at least one reading class.

- Yes
- No (**GO TO E14**)

**E4.** I am still working on improving my ability to speak, to read, and write in English.

- Yes (**GO TO E5**)
- No (**GO TO E6**)

**E5.** The teachers at my center are helping me improve my English skills.

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree

- Somewhat Disagree
- Disagree
- Strongly Disagree

How much do you agree or disagree with the following statements?

Select one response per row.

<b>On this center...</b>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/ Does Not Apply</b>
<b>E6.</b> My reading teachers treat me with respect.								
<b>E7.</b> The reading classes are well-planned and organized.								
<b>E8.</b> The reading classes have enough working equipment (for example, computers, books, or printers).								
<b>E9.</b> My reading teachers care about me learning to read and write well.								
<b>E10.</b> My reading teachers clearly describe the material covered in class.								
<b>E11.</b> My reading teachers care about my success.								

**E12.** My reading teachers regularly use the following tools:

*Select all that apply.*

- Reading worksheets/workbooks
- Online practice tests
- Small group instruction
- Class lectures
- Projects and presentations
- Computer/online instruction
- One-on-one instruction
- Other. *Please specify:* \_\_\_\_\_

**E13.** What, if anything, causes it to be difficult to learn in reading class?

*Select all that apply.*

- There are too many students in the class
- There is no regular teacher or the teacher missed too many classes
- Classroom is too noisy
- Students disrespect the teacher
- Students disrespect each other
- The teacher spends too much time dealing with problems (for example, students sleeping or students on their phones)
- I am sent to do other activities (for example, clean up duty) too often
- Nothing, there are no issues that makes it difficult to learn in reading class
- Other. *Please specify:* \_\_\_\_\_

## Math Classes

**E14.** In the last month, I have taken at least one math class.

- Yes
- No (**END SURVEY SECTION**)

How much do you agree or disagree with the following statements?

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/ Does Not Apply</b>
<b>E15.</b> My math teachers treat me with respect.								
<b>E16.</b> The math classes are well-planned and organized.								
<b>E17.</b> The math classes have enough working equipment (for example, computers, books, or printers).								
<b>E18.</b> My math teachers care about me learning math well.								
<b>E19.</b> My math teachers clearly describe the material covered in class.								
<b>E20.</b> My math teachers care about my success.								

**E21.** My math teachers regularly use the following tools:

*Select all that apply.*

- Math worksheets/workbooks
- Online practice tests
- Small group instruction
- Class lectures
- Projects and presentations
- Computer/online instruction
- One-on-one instruction
- Other. *Please specify:* \_\_\_\_\_

**E22.** What, if anything, causes it to be difficult to learn in math class?

*Select all that apply.*

- There are too many students in the class
- There is no regular teacher or the teacher missed too many classes
- Classroom is too noisy
- Students disrespect the teacher
- Students disrespect each other
- The teacher spends too much time dealing with problems (for example, students sleeping or students on their phones)
- I am sent to do other activities (for example, clean up duty) too often
- Nothing, there are no issues that makes it difficult to learn in math class
- Other. *Please specify:* \_\_\_\_\_

## **SECTION F: HIGH SCHOOL DIPLOMA/ HIGH SCHOOL EQUIVALENCY (HSD/HSE) COURSES**

The next set of questions asks about your experiences with the high school classes you have taken or are taking at Job Corps.

**F1.** Are you taking traditional high school courses, online high school courses, or classes to prepare you for the GED, HiSET, or TASC (your state's high school equivalency exam)?

- Yes (**GO TO F2**)
- No (**GO TO next section**)

**F2.** I am making progress towards obtaining my high school diploma or equivalent (GED, HiSET, or TASC).

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree

**F3.** I am satisfied with instruction I have received.

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree

The next set of questions asks about your experiences of the high school classes you have taken or are taking at Job Corps. These classes can be for a high school diploma or to prepare you for the GED, HiSET, or TASC (your state’s high school equivalency exam). Answer each item by selecting the single best response from the following scale:

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewh at Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know / Does Not Apply</b>
<b>F4.</b> My high school teachers treat me with respect.								
<b>F5.</b> The high school classes are well-planned and organized.								
<b>F6.</b> The high school classes have enough working equipment (for example, computers, books, or printers).								
<b>F7.</b> My high school teachers are able to assist me with my course work.								
<b>F8.</b> My high school teachers care about my success.								
<b>F9.</b> In high school classes, I am gaining the knowledge I need to graduate or pass the state approved test (GED, HiSET, or TASC).								

**F10.** My high school teachers regularly use the following tools:

Select all that apply.

- High school practice worksheets/workbooks
- Online practice tests
- Small group instruction
- Class lectures
- Projects and presentations
- Computer/online instruction
- One-on-one instruction
- Other. *Please specify:* \_\_\_\_\_

**F11.** What, if anything, causes it to be difficult to learn in high school class?

Select all that apply.

- There are too many students in the class
- There is no regular teacher or the teacher missed too many classes
- Classroom is too noisy
- Students disrespect the teacher
- Students disrespect each other
- The teacher spends too much time dealing with problems (for example, students sleeping or students on their phones)
- I am sent to do other activities (for example, clean up duty) too often
- Nothing; there are no issues that makes it difficult to learn in high school class
- Other. *Please specify:* \_\_\_\_\_



## SECTION G: TRADE/CAREER TECHNICAL TRAINING (CTT)

The next section asks about your trade (CTT) classes. Please think only about your current trade classes as you answer the following questions.

**G1.** Are you taking classes or participating in activities related to your trade? This includes work-based learning (on- or off-center) and internships.

- Yes
- No (**END SURVEY SECTION**)

**G2.** When you consider all the trade choices at Job Corps, are you satisfied with your current trade?

- Yes (**GO TO G4**)
- No

**G3.** Why are you unsatisfied with your current trade?

*Select all that apply.*

- I am taking a trade program I did not choose
- I am no longer interested in the trade as a career
- I do not like my trade instructor
- The trade is too hard
- The trade is too easy
- The trade takes too long to finish
- I am not interested in completing a trade; my goal is to complete high school
- Other. *Please specify:* \_\_\_\_\_

The next set of questions asks about your experiences when learning your current trade. Answer each item by selecting the single best response from the following scale:

*Select one response per row.*

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know/ Does Not Apply
<b>G4.</b> My trade instructors treat me with respect.								
<b>G5.</b> My trade instructors care about my success.								
<b>G6.</b> My trade instructors' lessons are well-planned and								

organized.								
<b>G7.</b> My trade classes have working equipment that is up-to-date.								
<b>G8.</b> In trade classes, I am learning the skills necessary to perform a job in my field.								
<b>G9.</b> My trade instructors are able to clearly explain each skill.								
<b>G10.</b> My trade instructors are experienced and able to assist me.								

**G11.** What, if anything, causes it to be difficult to learn in trade class?

Select all that apply.

- There are too many students in the class
- There is no regular instructor or the instructor missed too many classes
- Classroom is too noisy
- Students disrespect the instructor
- Students disrespect each other
- The instructor does not spend enough time on each task
- The instructor spends too much time on each task
- The instructor spends too much time dealing with problems (for example, students sleeping or students on phone).
- I am sent to do other activities (for example, clean up duty) too often
- Nothing; there are no issues that makes it difficult to learn in trade class
- Other. *Please specify:* \_\_\_\_\_

**G12.** Have you been involved in work-based learning on- or off-center, or at an internship program related to your trade? Work-based learning is using your trade skills in real life, somewhere other than in class.

- Yes
- No (**END SURVEY SECTION**)

**G13.** How much do you agree or disagree with the following statement? Work-based learning has improved my knowledge and skills of my trade.

- Strongly Agree

- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree
- Do Not Know

# SECTION H: CAREER READINESS/PREPARING FOR GRADUATION

**H1.** I plan to graduate soon (in the next one or two months).

- Yes
- No (**END SECTION**)

The next set of questions asks about your experience with classes that prepare you for getting a job after you graduate from Job Corps (CTR, or Career Transition Readiness). These classes include activities such as writing your resume, practicing interviewing skills, and job searching.

**H2.** In the last month, have you attended classes at this center that help you prepare for graduating from Job Corps (for example, classes to work on your resume or prepare you for interviews)?

- Yes
- No (**GO TO H10**)

The next set of questions asks about your experiences at this center in preparing you to find a job or start an education program and live independently. Answer each item by selecting the single best response from the following scale:

*Select one response per row.*

<b>At this center, I have learned...</b>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>
<b>H3.</b> How to be professional during a job interview.							
<b>H4.</b> How to write a resume and complete an application.							
<b>H5.</b> How to manage my money.							
<b>H6.</b> How to live on my own.							

The next questions ask you about your experience with your Career Transition Services (CTS) counselor (the person who will help you find a job after you leave Job Corps). CTS is the period that occurs after you graduate from Job Corps as you search for a job.

**H10.** Have you met with your CTS Counselor since you have been enrolled at this center?

- Yes
- No (**END SECTION**)

- Do Not Know (**END SECTION**)

**H11.** Please select how much you agree with the following statement: Overall, my CTS Counselor has been helpful with my job search and preparing me for life after I graduate.

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree

## SECTION I: RESIDENTIAL EXPERIENCE

The next set of questions asks about your experiences living at this center.

**I1.** How satisfied are you living at this center?

- Extremely Satisfied
- Satisfied
- Somewhat Satisfied
- Neither Satisfied or Dissatisfied
- Somewhat Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

### Dorm Living

The next set of questions asks you about your level of **satisfaction** with different areas of residential living. Answer each item by selecting the single best response from ‘Extremely Satisfied’ to ‘Strongly Dissatisfied.’

*Select one response per row.*

	1 Extremely Satisfied	2 Satisfied	3 Somewhat Satisfied	4 Neither Satisfied or Dissatisfied	5 Somewhat Dissatisfied	6 Dissatisfied	7 Extremely Dissatisfied	8 Do Not Know / Does Not Apply
<b>I2.</b> Dorm rooms								
<b>I3.</b> Bathrooms in dorms								
<b>I4.</b> Shared dorm space (TV or study spaces)								
<b>I5.</b> Laundry rooms (washers/dryers)								
<b>I6.</b> Resident Advisor (RA) or dorm staff								
<b>I7.</b> Access to computers								
<b>I8.</b> Access to								

the internet								
<b>I9.</b> Dorm safety								
<b>I10.</b> Study spaces available after training hours								
<b>I11.</b> Tutoring after training hours								
<b>I12.</b> Center-provided transportation								
<b>I13.</b> Dorm problems being fixed								

**I14.** How much do you agree or disagree with the following statement? Dorm clean up duties and other clean up duties are assigned to students fairly.

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree or Disagree
- Somewhat Disagree
- Disagree
- Strongly Disagree

**I15.** In the last month, have you encountered health and/or safety hazards in your dorm area?

*Select all that apply.*

- Infestation or large number of insects in your living area (for example, bed bugs, cockroaches)
- Mold
- Equipment does not work (for example, lockers, locks, washing machine)
- Emergency doors or alarm system does not work
- Issues with the water (for example, no hot water or leaks)
- Doors or windows that are missing or do not open or close easily
- None; the dorm is safe
- Other. *Please specify:* \_\_\_\_\_

## Recreational Activities

Recreational activities are planned activities that happen on-center or off-center that you and your fellow students can do during leisure time. These activities can include sports, games, or going to a movie.

Recreational staff are the people assigned to supervise or organize these activities. How much do you agree or disagree with the following statements?

*Select one response per row.*

<i>On this center...</i>	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewha t Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewha t Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/Does Not Apply</b>
<b>I16.</b> All of the recreational staff treat me with respect.								
<b>I17.</b> The recreational staff organize activities that I enjoy.								
<b>I18.</b> There are recreational activities available after training hours.								
<b>I19.</b> The equipment in the recreation area works and is clean.								



## SECTION J: NON-RESIDENTIAL EXPERIENCE

The next set of questions asks about your experiences as a non-residential Job Corps student. Answer each item by selecting the single best response from the following scale:

Select one response per row.

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>Do No Know / Does Not Apply</b>
<b>J1.</b> The center staff help me get to center and back home every day.								
<b>J2.</b> My center provides space for me to study on center after training hours.								
<b>J3.</b> My center has a designated staff person to address my needs as a non-residential student.								
<b>J4.</b> Center staff are helpful when I am absent or late.								
<b>J5.</b> I have time to talk to my teachers and instructors when I have concerns.								

## Recreational Activities

Recreational activities are planned activities that happen on-center or off-center that you and your fellow students can do during leisure time. These activities can include sports, games, or going to a movie.

Recreational staff are the people at your center assigned to supervise or organize these activities. How much do you agree or disagree with the following statements?

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewha t Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewha t Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/Does Not Apply</b>
<b>J6.</b> All of the recreational staff treat me with respect.								
<b>J7.</b> The recreational staff organize activities that I enjoy.								
<b>J8.</b> The equipment in the recreation area works and is clean.								
<b>J9.</b> The center staff encourage me to participate in recreational activities.								

## SECTION K: CENTER LIFE for STUDENTS at NON-RESIDENTIAL CENTERS

The next set of questions asks about your experiences as a Job Corps student. Answer each item by selecting the single best response from the following scale:

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewhat Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewhat Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/Does Not Apply</b>
<b>K1.</b> The center staff make sure that I can get to center and back home safely every day.								
<b>K2.</b> My center provides space for me to study on center.								
<b>K3.</b> I am encouraged to participate in recreational activities.								
<b>K4.</b> The center has recreational activities I enjoy.								
<b>K5.</b> I have time to talk to my teachers and instructors when I have concerns.								

## SECTION L: ADVANCED CAREER TRAINING PROGRAM EXPERIENCE

The next set of questions asks about your experiences as an Advanced Career Training (ACT) student. Answer each item by selecting the single best response from the following scale:

*Select one response per row.*

	<b>1 Strongly Agree</b>	<b>2 Agree</b>	<b>3 Somewha t Agree</b>	<b>4 Neither Agree or Disagree</b>	<b>5 Somewha t Disagree</b>	<b>6 Disagree</b>	<b>7 Strongly Disagree</b>	<b>8 Do Not Know/Doe s Not Apply</b>
<b>L1.</b> I believe the ACT program will improve my career opportunities after Job Corps.								
<b>L2.</b> The transportation my center provides for me to and from the ACT site is excellent.								
<b>L3.</b> My center has improved my ability to be successful in my ACT program.								
<b>L4.</b> Center staff care about my needs as an ACT student.								

## SECTION M: ADVANCED TRAINING

The next set of questions asks about your experiences as an Advanced Training (AT) student. Answer each item by selecting the single best response from the following scale:

Select one response per row.

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know / Does Not Apply
<b>M1.</b> My Advanced Training instructors treat me with respect.								
<b>M2.</b> The Advanced Training classes are well-planned and organized.								
<b>M3.</b> My Advanced Training instructors clearly explain each skill.								
<b>M4.</b> My Advanced Training instructors are experienced and able to assist me.								
<b>M5.</b> The Advanced Training courses have added to what I learned in my basic trade program.								
<b>M6.</b> I believe my Advanced Training program will improve my career options.								

## SECTION N: SUMMARY QUESTIONS

This is the last set of questions. Think about your experience at Job Corps since you began. Answer each item by selecting the single best response from the following scale:

Select one response per row.

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
N1. Job Corps has been a positive experience.							
N2. I would recommend Job Corps to a friend.							

For the question below, *check all that apply*.

N3. Job Corps has improved my:

- communication skills
- confidence
- ability to manage my money and finances
- ability to live on my own
- ability to search for a job
- ability to use a computer
- ability to apply for a job
- ability to interview
- ability to perform well at my job
- ability to get along with other people
- ability to be professional
- knowledge of my health and well-being
- None of the above
- Other. *Please specify:* \_\_\_\_\_

N4. If you have any additional comments about your center, describe in the comment box below.

If you have safety concerns, please contact someone on your center or call 844-JC1-SAFE (844-521-7233).

## **THANK YOU**

Thank you for your time. The National Office of Job Corps appreciates your answers. The results from all students will be used by the National Office of Job Corps, the Regional Offices of Job Corps, and your center to make decisions. Your name will not be used or shared with your center.

## **STOP**

We are sorry that you have chosen not to complete the survey at this time. Please contact XXX if you change your mind. However, if you have immediate concerns or issues regarding your safety or the safety of others, please report these to the Job Corps Hotline at 1-844-JC1-SAFE (1-844-521-7233).

Public Burden Statement - Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number and expiration date. Public reporting burden for this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and the completing and reviewing the collection of information. This information collection is for program management and Congressional reporting purposes. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Job Corps. Room N-4507, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0NEW).