

**BUREAU OF CONSUMER FINANCIAL PROTECTION  
PAPERWORK REDUCTION ACT SUBMISSION  
INFORMATION COLLECTION REQUEST**

**SUPPORTING STATEMENT PART B  
COLLECTIONS OF INFORMATION EMPLOYING STATISTICAL METHODS**

**GENERIC INFORMATION COLLECTION PLAN FOR QUALITATIVE CONSUMER  
EDUCATION, ENGAGEMENT, AND EXPERIENCE INFORMATION COLLECTIONS**

**(OMB CONTROL NUMBER: 3170-0036)**

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These collections of information will not employ statistical methods. The respondent universe under this generic clearance will be from both financial education practitioners and consumers. Specific strategies for selecting respondents will be provided with each request made under this generic information collection plan.

Data collection procedures may involve a variety of methods, including in-person meetings, interviews, focus groups, respondent recruitment screeners, qualitative surveys, online discussion forums, social media polls, and other similar qualitative methods. These collections may be conducted electronically, face-to-face, over the phone, over the internet, depending on the specific collection. Specific data collection methods and instruments will be provided in each request made under this generic information collection plan.

Given that none of the data collections conducted under this generic plan will use quantitative or statistical methods, there are no plans to conduct testing on the collection methods. The Bureau, however, plans to use proven data collection techniques for each data collection.

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