



Engage SSA Advance Designation of Representative Payees

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Advance Designation of Representative Payees

The Strengthening Protections for Social Security Beneficiaries Act of 2018 was enacted after being signed by the President on April 13, 2018. The bill strengthens the protections for Social Security Beneficiaries, including the addition of a new concept titled "Advance Designation of Representative Payees." Advance Designation allows applicants and beneficiaries, who have attained 18 years of age or are an emancipated minor, to designate an individual(s) to serve as payee should the need arise, and requires SSA to select the designated individual with certain exemptions.

We are preparing to implement this legislation. You can help by sharing your ideas on how we can create a process that will best capture and use this new information from the public.

- **When do you anticipate members of the public utilizing Advance Designation? At the point of initial claim or as a post-entitlement update?**
- **What demographic do you anticipate would be most likely to utilize Advance Designation?**
- **How do you anticipate that the public would prefer to update their Advance Designees? Via a self-help option on MySSA? Via Phone? In a field office?**
- **How do we leverage the annual notification process as a way to ensure continued updates and monitoring of the advance designee lists?**

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The screenshot above shows a sample of possible questions that may be asked in the IdeaScale forum.