



U.S. Department of Veterans Affairs

The Veterans Crisis Line provides free, confidential support for Veterans in crisis and their family and friends. Dial 1 (800) 273-8255 (Press 1), or text 838255 to receive confidential support 24/7 (System of Records Notice VA115588VA1100NC5). Visit https://www.veteranscrisisline.net for more information.

OMB Number: 2900-0876
Expiration: 09/30/2023
Estimated Burden: 2 minutes

Help us serve you better.

Tell us about your experience with filing your appeal.

Please respond to the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree).

I received my Board of Veteran's Appeals' decision in a timely manner. Required

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

It was easy for me to understand the Board of Veteran's Appeals' decision. Required

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

I understood why the Board of Veteran's Appeals' decision was made. Required

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

I felt the evidence submitted in my appeal was fairly evaluated. Required

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

The information in the Board of Veterans' Appeals' decision entitled, "Your Rights to Appeal Our Decision" clearly explained my options.

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

I am satisfied with the service I received from the Board of Veteran's Appeals. Required

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

I trust the Board of Veterans' Appeals to fulfill our country's commitment to Veterans and their families. Required

Scale table with 5 columns: Strongly Disagree (1), Disagree (2), Neither Agree nor Disagree (3), Agree (4), Strongly Agree (5)

Would you like to provide additional feedback with a concern, compliment, or recommendation about your experience receiving your Board decision? Please select from one of the following options.

- Select your response - dropdown menu

Use the text box below to enter details of the additional feedback (optional). Please do not include any personally identifiable information, Social Security Number, Veteran ID, or medical information, but do provide details about your experience.

Large empty text box for feedback

0/400

Would you like to volunteer your demographic information to help VA better serve you?

- Yes
No

Because serving you is our top priority, if you provide feedback, you may be contacted by VA.

We are asking for this information so that you can provide compliments, recommendations, or concerns to VA. By filling out this survey, you are authorizing VA database access to retrieve Veteran contact information to follow up with you accordingly for purposes of service recovery, potential crisis, or to learn more about feedback you have shared regarding your experience with VA.

Next

# VA



## U.S. Department of Veterans Affairs

### Help VA improve its Services

We are working to better understand our customers. The following questions are **voluntary**. By providing your data, your responses can help us improve VA care and services. Thank you for your participation.

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Are you Hispanic or Latino?

- Yes
- No

What is your race? Please select one or more.

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

How would you describe your gender?

- Male
- Female
- Non-Binary/ Third Gender
- Prefer not to say

[Finish](#)

# VA



## U.S. Department of Veterans Affairs

Thank you for taking the time to fill out this survey. We greatly appreciate your feedback which will help us better serve you. Please visit [VA.gov](https://www.va.gov) to explore benefits, resources, and information at VA.

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