

VA



U.S. Department
of Veterans Affairs

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0876
Expiration: 03/31/2023
Estimated Burden: 1 minute

Help us serve you better.

We want to hear about your recent experience with the VA COVID-19 Research website. By indicating how much you agree or disagree with the statements below, you directly help us improve VA services.

This survey should take approximately 1 Minute to complete.

The registry team was notified that you did not attend your appointment, please select the reason you were unable to attend your appointment after signing up to participate in a clinical trial. Required

- N/A, I signed up for the study and attended the appointment
- I had a change in health status
- I signed up for a different study
- I changed my mind
- I did not have transportation
- I could not arrange childcare/elderly care
- I forgot about the appointment
- Other

Can VA contact you about your feedback?

- Yes, VA can contact me about my feedback.
- No, I do not want VA to contact me about my feedback.

Finish

We are asking for this information so that you can provide compliments, recommendations, or concerns to VA.1 VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans.2 This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of **1 minute** to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.

[Logic: 1). Required if Service Recovery. 2). Required unless exception.]

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Thank you for choosing VA.

The U.S. Department of Veterans Affairs uses these surveys to collect your feedback in order to continuously to improve your experience with VA services.

Please visit [VA.gov](https://www.va.gov) to explore benefits, resources, and information at VA.

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