



U.S. Department  
of Veterans Affairs

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0876  
Expiration: 03/31/2023  
Estimated Burden: 2 minutes

## Help us serve you better.

We want to hear about your recent experience with the VA COVID-19 Research website. By indicating how much you agree or disagree with the statements below, you directly help us improve VA services.

This survey should take approximately 2 Minutes to complete.

### How did you hear about the VA COVID-19 Research website? (Select all that apply) **Required**

- I received an email from VA/ Million Veterans Program
- I saw social media posts
- I saw it on the VA Newsletter
- I heard from my Veterans Service Officer (VSO)
- I was referred by my Doctor
- I was referred by a Servicemember or fellow Veteran
- Other

### What about the VA COVID-19 Research email caused you to register? **Required**

- I usually open emails VA sends me
- I found the subject line of the email interesting
- I was curious about VA COVID-19 research
- I usually click the website links the VA sends to me
- Other

[Sub question is only presented if user selects option 1 for prior question]

### Please select the reason(s) you decided to become a research volunteer. (Select all that apply) **Required**

- I wanted to learn more about VA COVID-19 research studies
- I wanted to help the VA find a cure or vaccine for COVID-19
- I wanted to protect myself and my family members against COVID-19
- I wanted to be able to join one of the VA COVID-19 studies
- I filled out the information because VA was asking
- I wanted to possibly get early access to a new vaccine
- I wanted to receive more regular health check-ins as part of the study
- Other

### Please tell us how much you agree or disagree with this statement: "The information on VA COVID-19 Research website was easy for me to understand". (For example, study details, time and commitment, compensation, and risks) **Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1	2	3	4	5

### Please tell us how much you agree or disagree with this statement: The VA Research website with information about current research projects is a good way to learn about VA research volunteer opportunities. **Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1	2	3	4	5

### Please select additional VA research topics you would be interested in learning about. (Select all that apply) **Required**

- Cancer
- Diabetes
- Infectious diseases
- Heart diseases
- HIV/AIDS
- Aging
- Post-Traumatic Stress Disorder (PTSD)
- Traumatic Brain Injury (TBI)
- Gulf war
- Burn pits
- Agent Orange
- Suicide prevention
- Other mental health
- Other

### Do you think you would have volunteered to be contacted for a COVID study without the VA COVID-19 Research website? **Required**

- Yes
- No

### Have you ever previously participated in VA research study? **Required**

- Yes
- No

### Can VA contact you about your feedback?

- Yes, VA can contact me about my feedback.
- No, I do not want VA to contact me about my feedback.

[Finish](#)

We are asking for this information so that you can provide compliments, recommendations, or concerns to VA.1 VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans.2 This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of **2 minutes** to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.

[Logic: 1). Required if Service Recovery. 2). Required unless exception.]

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## Thank you for choosing VA.

The U.S. Department of Veterans Affairs uses these surveys to collect your feedback in order to continuously to improve your experience with VA services.

Please visit [VA.gov](https://www.va.gov) to explore benefits, resources, and information at VA.

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