**San Francisco Minority Depository Institution (MDI)**

 **Virtual Roundtable Feedback Survey (2020)**

The FDIC has long recognized the importance of MDIs and has historically taken steps to preserve and encourage minority ownership of insured financial institutions. The FDIC also fully supports the statutory goals set forth in Section 308 of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989 (FIRREA). One of these goals is to provide for training, technical assistance, and educational programs.

In an effort to assess the effectiveness of the education/training program and outreach efforts provided to you during the September 16, 2020 San Francisco MDI Virtual Roundtable, we would like for you to complete this survey. Participation is voluntary; however, all information provided will assist in making certain the MDI program is successful in providing helpful information to our institutions and make improvements where appropriate.

Thank you for your participation.

Name (optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Institution Name (optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Overall how would you rate your experience attending the virtual roundtable? (select one)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Poor | Fair | Good | Very Good | Outstanding |
|  |  |  |  |  |  |

1. The information I learned during the roundtable will enable me to improve operations at my financial institution. (select one)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Unlikely | Possible | Likely | Very Likely | Almost Certain |
|  |  |  |  |  |

1. The duration of the event was just right (not too long or too short)? (select one)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | Neutral | Agree |  | Strongly Agree |
|  |  |  |  |  |  |

1. Considering your complete experience during the virtual roundtable, how likely are you to recommend future roundtables to other MDIs?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Unlikely | Possible | Likely | Very Likely | Almost Certain |
|  |  |  |  |  |

1. The speakers and presenters were knowledgeable? (select one)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | Neutral | Agree |  | Strongly Agree |
|  |  |  |  |  |  |

1. What are three things that you liked the most about the virtual roundtable?

1.

2.

3.

1. Please identify three ways the event can be improved.

1.

2.

3.

1. What type of training does your institution currently need? List areas of interest.
2. How likely are you to attend the event in the future? (select one)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Unlikely | Possible | Likely | Very Likely | Almost Certain |
|  |  |  |  |  |

1. Please provide recommendations for how we can improve support to your MDI related to technical assistance, education/training, and outreach.