



February 3, 2020

Memorandum to: Samuel Wice
Policy Analyst
Office of Information and Regulatory Affairs
Office of Management and Budget

From: Manny Cabeza
Regulatory Counsel
Federal Deposit Insurance Corporation
Legal Division

RE: FDIC 2020 Post-Examination Survey (CRA Examination)

Under the generic clearance entitled, "Information Collection for Qualitative Research" (3064-0127), the FDIC hereby submits for OMB review the generic survey "FDIC 2020 Post-Examination Survey." This survey will be transmitted to each financial institution after FDIC's completion of a CRA examination to obtain feedback from these financial institutions regarding the examination process. The survey will be sent to a senior bank official after the examination is conducted. The survey will be deployed quarterly throughout the year 2020.

The purpose of the survey is to gauge bankers' views on the effectiveness and quality of the examination, as well as to identify ways to improve the examination process.

Bankers will be asked to rate the efficiency of the pre-examination process; examiners' professionalism and their understanding of the laws and regulations; examination process; and examination report quality. Bankers will also be allowed to provide feedback on any areas for improvement and will be given an option to have someone from the FDIC Office of the Ombudsman to contact the institution confidentially about its recent examination or any other matters.

The FDIC estimates that there will be approximately 1 response per quarter based on examination's historical data.

Annual Estimated Number of respondents: 3
Estimated Time per response: 45 minutes

Total Estimated Annual Burden: 2 hours

Total estimated burden for the annual collection of this information is 2 hours. If you have any questions, please let me know. Thank you for your consideration.