

DESCRIPTION	TOTAL SAMPLE POPULATION	ESTIMATED RESPONSE RATE	ESTIMATED NUMBER OF RESPONDENTS	NUMBER OF RESPONSES PER RESPONDENT	TOTAL ANNUAL RESPONSES	HOURS PER RESPONSE	TOTAL HOURS FOR RESPONDENTS	TOTAL ANNUAL NON RESPONSE	TOTAL HOURS NON RESPONSE ****
CUSTOMER SERVICE SURVEY (Individuals or Households)	5,000	33%	1,650	1	1,650	0.089	147	3,350	54
CUSTOMER SERVICE SURVEY (Business, Farms and Not for Profit)	10,000	33%	3,300	1	3,300	0.089	294	6,700	107
FiOps EXPORT SERVICE CENTER CUSTOMER SERVICE SURVEY (State, Local or Tribal)	50	33%	17	100	1,651	0.088	144	3,200	51
SUBTOTAL	15,050		4,967		6,601		585	13,250	212
TOTAL - COLUMNS "F" AND "I" = OMB 831, 13 b; COLUMNS "H" AND "J" = OMB 831, 13c	*				19,851		797		

NOTE: Actual number of hours may vary due to rounding

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CUSTOMER SERVICE SURVEY (Individuals or Households)	1,000	50%	500	1	500	0.083	41.50	500	8.00
CUSTOMER SERVICE SURVEY (Business, Farms and Not for Profit)	4,000	50%	2,000	1	2,000	0.083	166.00	1,500	32.00
FiOps EXPORT SERVICE CENTER CUSTOMER SERVICE SURVEY (State, Local or Tribal)	1,000	50%	500	1	500	0.083	41.50	500	8.00
TOTAL	6,000 *		3,000		3,000		249	2,500	48

NOTE: Actual number of hours may vary due to rounding