

NHSC Participant COVID-19 Questions

1. Which of the following did you experience at your NHSC site(s) during the COVID-19 pandemic?
Please select ALL that apply.

- Missed work at my NHSC site(s)
- Became unemployed
- Administered COVID-19 testing
- Provided more acute/urgent care visits, as opposed to well visits
- Provided more care via telehealth for primary care visits
- Provided fewer patient visits overall (including all visit types)
- Worked longer hours
- Changed delivery of behavioral health services
- Faced a lack of personnel or resources (e.g., hospital beds) to meet patient demand
- Had limited access to personal protective equipment (PPE)
- Was not provided with emergency policies/protocols in sufficient time
- Other: please specify _____
- Did not experience any changes at my NHSC site(s) during the COVID-19 pandemic
[DISALLOW IF ANOTHER OPTION SELECTED]

2. [ASK IF Q1=CHANGED DELIVERY OF BEHAVIORAL HEALTH SERVICES] How did the delivery of behavioral health services change at your NHSC site during the COVID-19 pandemic?
Please select ALL that apply.

- Provided more substance use disorder services through telehealth
- Delayed scheduling visits with new patients for substance use disorder services
- Delayed scheduling routine follow-up visits with patients for substance use disorder services
- Delayed toxicology testing for patients who are prescribed buprenorphine
- Limited ability to provide mental health visits, **excluding** substance use disorder treatment (e.g., took time away from conducting visits, or limited ability to schedule visits)
- Limited ability to provide substance use disorder services
- Limited ability to provide opioid use disorder services, **excluding** medication-assisted treatment (i.e., buprenorphine, methadone, or naltrexone)
- Limited ability to provide medication-assisted treatment
- Changed buprenorphine prescribing practices (e.g., prescribed larger or smaller supply)
- Other: please specify _____

3. [ASK IF Q1=MISSED WORK AT MY NHSC SITE(S)] Why were you unable to provide services at your NHSC sites(s) during the COVID-19 pandemic?
Please select ALL that apply.

- Had to self-isolate or self-quarantine
- Volunteered to be away from NHSC-approved site(s) to provide care to patients at a temporary/emergency location
- Required to provide care outside of an NHSC-approved health care facility
- Travel restrictions or guidance prevented return to the site

- The NHSC site(s) where I work closed
- The NHSC site(s) where I work laid off staff or reduced staff hours
- Needed to care for children or other family members
- Other: please specify _____

4. [ASK IF Q1=MISSED WORK AT MY NHSC SITE(S)] Did you experience any of the following as a result of missing work at your NHSC site(s)?

*Please select **ALL** that apply.*

- Requested a suspension of loan repayment obligations
- Used allotted personal days
- Received approval to shift regular clinical service to telehealth/telemedicine
- Received approval to increase the maximum number of hours of care I can provide in an approved alternative setting
- Was unable to verify service or complete employment verifications due to absence of site Point of Contact
- I did not experience any of the above [DISALLOW IF ANOTHER OPTION SELECTED]
- Don't know [DISALLOW IF ANOTHER OPTION SELECTED]