

TTB Website Online Claims Submission Portal

Screen Shots (05-26-2020)

The screenshot shows a web browser window with two tabs: 'ROCIS - Manage ICR Documents' and 'TTBGov - NRC Online Claims'. The address bar shows the URL 'https://www.ttb.gov/nrc-online-claims'. The website header features the TTB logo (Alcohol and Tobacco Tax and Trade Bureau, U.S. Department of the Treasury) and navigation links: 'Who We Are', 'What We Do', 'TTB Audiences', and 'Resources'. A search bar is located on the right side of the header with the text 'REPORT FRAUD: TTB Tips Online' above it.

The main content area is titled 'TTB Home' and 'Online Claims Submission'. A prominent yellow banner with a warning icon contains the text: 'Due to COVID-19, TTB has postponed a number of filing and tax payment due dates. Please visit our COVID-19 page for additional information.'

Below the banner, the text states: 'TTB has set up an online submission process to facilitate industry's ability to file and receive payment for claims. Claims that are submitted in hard copy by mail will be significantly delayed. Please note that there is no need to resubmit previous claims sent by mail - TTB is working to process them.'

It further advises: 'If you have any questions about your claim, or have general questions for the National Revenue Center (NRC), please submit them through the NRC Contact Form.'

The section 'Claim Submission Instructions' lists three steps:

1. Download to your computer a copy of [TTB Form 5620.8 Claim - Alcohol, Tobacco and Firearms Taxes](#).
2. Complete the claim form (see instructions on page 2). Make sure you sign and date the bottom of the form.
3. **Please submit ONE claim form per submission.** Upload as attachments your completed claim form together with the required documentation for that claim (maximum of 7 MB per submission). If you are unable to submit all the required claim support due to file size limitations, reduce the file size and provide as many pages as possible. TTB will contact you if needed.

A note at the bottom left states: '*Indicates a required field'

At the bottom of the page, there is a button that says 'Tell us about you and your business' and a red button that says 'How helpful is this page?'

The Windows taskbar at the bottom shows the time as 2:55 PM on 5/26/2020.

ROCIS - Manage ICR Documents x TTBGov - NRC Online Claims x

https://www.ttb.gov/nrc-online-claims

*Indicates a required field

Tell us about you and your business

*First Name

*Last Name

Email Address

*Business Name

*EIN

* Enter the name that appears on your TTB permit/Brewer's Notice/application, or enter "None" if those documents do not apply.

Tells us about your claim


*Commodity

*Category

*Type

***Attachment**
Include **ONE** signed claim form and required documentation. Acceptable file types: Word, Excel, PDF, JPG, PNG, GIF

Attachment No file chosen

I'm not a robot 
reCAPTCHA
Privacy - Terms

▶ How helpful is this page?

2:56 PM
5/26/2020

