

PART B – Employing Statistical Methodology

National Credit Union Administration
SUPPORTING STATEMENT

Outreach and Data Collection Related to COVID-19 Impact
OMB NO 3133-NEW

B. Collections of Information Employing Statistical Methods

1. Describe the potential respondent universe and any sampling or other respondent selection method to be used.

The respondents are federally-insured credit unions regulated by NCUA.

2. Describe the procedures for the collection of information.

NCUA exam staff will contact their credit unions as part of our outreach efforts during the COVID-19 pandemic. They will have a phone conversation with credit union staff to determine if the credit union is facing any challenges that NCUA could assist to resolve. NCUA exam staff has been instructed to schedule a mutually agreeable time to converse with credit union staff. Many of the questions ask for best estimates only, thus we do not anticipate significant research will be necessary.

3. Describe methods to maximize response rates and to deal with issues of non-response.

NCUA exam staff has been instructed to identify a mutually agreeable time to hold a conversation with credit union management to obtain answers to the questions contained in the data collection. Due to the nature of this pandemic, we are not going to repeatedly remind credit union staff to answer the questions presented. We are going to be as flexible as possible in working with credit union staff to obtain the answers. In summary, non-response due to handling pandemic-related concerns is acceptable for the purpose of this data collection.

4. Describe any tests of procedures or methods to be undertaken.

No sampling will be conducted.

5. Provide the name and telephone number of individuals consulted.

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