

Returned Peace Corps Volunteer Evacuation Survey

Online Survey Instrument – Screen Captures



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Thank you for your service. In order to support future Peace Corps Volunteers (PCVs) we are asking you to answer some brief questions to better understand how your experiences throughout the evacuation process can help inform future emergency action planning, and your interest in future Peace Corps opportunities.

This survey is conducted by the Peace Corps, and is entirely voluntary. Your responses will remain private to the extent permitted by law, as is provided for in the Privacy Act of 1974. Your survey responses will be summarized in reports along with the responses of other returned Volunteers in aggregate form only. This survey will take approximately 15 minutes to complete. The OMB control number for this collection is #xxx-xxx, which expires on xx/xx/xxxx. For any questions, comments, or concerns that you may have, please email the Returned Peace Corps Volunteer Evacuation Survey team at ERPCVsurvey@peacecorps.gov.





[SECTION 1. PLANNING AND PREPAREDNESS]

First, we would like to ask you about the evacuation process and plan.

*The **Emergency Action Plan** is country-specific plan that is to be implemented by the Peace Corps Post and Headquarters staff and Volunteers in response to various types of emergency situations. This plan should have been developed by a team of Peace Corps staff at post, and is intended to provide guidance and specific protocols in crisis management and preparedness, response and testing, including an evacuation.*

Before the evacuation, were you aware that post had an Emergency Action Plan (EAP)?

- Yes
- No
- Not Sure

How many times did your post practice its EAP, during your service?





[SECTION 2. COMMUNICATIONS]

Next, we would like to ask some questions about communications throughout the evacuation process.

We would like to define the **evacuation process** to be inclusive of one week before you were notified about the evacuation, during the evacuation, and 14 days after the evacuation.

Please choose the response that best fits your experience with the following statement:

I received pertinent updates from Peace Corps staff in country regarding COVID-19 throughout the evacuation process?

- Strongly Agree
- Moderately Agree
- Neither Agree or Disagree
- Moderately Disagree
- Strongly Disagree

Please **mark all that apply** of Peace Corps' communication and resources throughout the evacuation

Please **mark all that apply** of Peace Corps' communication and resources throughout the evacuation process?

Useful: you were able to use the communications or resources,

Clear: easy to understand with a clear point,

Accessible: you were easily able to access with the resources you had available, and

Timely: up to date information available to you when you needed it

	Useful	Clear	Accesible	Timely
Communications about the health reasons to evacuate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communications about the 14-day self quarantining to avoid the spread of COVID-19.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communications about medications.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communications about close of service medical examinations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communications about health insurance and obtaining care in the United States.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-medical health related communications about the evacuation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-medical/health related resources provided by the Peace Corps about the evacuation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>





[SECTION 3. INFORMATION]

The next two questions are about the information available to you throughout the evacuation process.

Rate your experience using LearningSpace as the main portal for Evacuated Peace Corps Volunteer information:

0 1 2 3 4 5 6 7 8 9 10

Very unsatisfied (0) to Very satisfied (10)



Which source of information did you find most reliable throughout the evacuation process?

- News outlets
- Peace Corps website
- Family and Friends
- Facebook, Reddit, or other social media
- Post Staff
- National Peace Corps Association
- Other



[SECTION 4. SAFETY AND SECURITY]

Now we would like to ask you a few questions regarding your feelings about safety and security throughout the evacuation process.

Did you experience any harassment or unwanted attention in your Peace Corps country related to COVID-19 (i.e. foreigners brought COVID-19, host families not comfortable having you at their home, etc.)?

- Yes
- No

During the time you were being evacuated, did you wish to report a crime to in country staff but were not able to do so?

If yes, please contact the Office of Victim Advocacy at 202-409-2704 or email victimadvocate@peacecorps.gov for service and support.

- Yes
- No

Since you were notified you were evacuating (until you disembarked), did anyone (mark all that apply):

- Take or attempt to take your money or property?
- Have any type of unwanted sexual contact with you or attempt to do so?
- Act physically aggressive toward you or physically threaten you by pushing, shoving, hitting, kicking, or using a weapon?





[SECTION 5. HEALTH]

Now we would like to ask you some questions about your health.

Did you have any COVID-19 symptoms in the first 14 days after leaving your country of service?

Symptoms of COVID-19 include: *fever, cough, shortness of breath, difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell, diarrhea, body aches, or chest pain.*

- Yes
- No

In the 14 day period after you arrived to the United States, did you have a positive laboratory test for COVID-19, or did a doctor or nurse inform you that based on your symptoms and exposures, you were a clinically-confirmed case of COVID-19?

- Yes - Laboratory Test Confirmed
- Yes - Clinically Confirmed
- No - Neither Laboratory, nor Clinically Confirmed



[SECTION 6. LIFE AFTER PEACE CORPS]

Finally, we have some questions about life after Peace Corps.

As a Returned Peace Corps Volunteer please select two of the following career/development activities that would be most beneficial to you:

- Career Fairs - virtual (at this point)
- One-on-one career advice
- Virtual training sessions [Office of Personnel Management (OPM), others]
- Support in connecting to other RPCVs
- Explaining NCE
- Webinars spotlighting employers
- Other: please specify

Have you used Peace Corps resources for any of the following:

	Yes	No	N/A
If employed: Obtaining a job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you used Peace Corps resources for any of the following:

	Yes	No	N/A
If employed: Obtaining a job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If unemployed: Searching for a job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understanding NCE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning how to use NCE on USAJOBS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate the effectiveness of the following Peace Corps resources in helping you find a job:

	Very Effective	Effective	Neither Effective or Ineffective	Ineffective	Very Ineffective
Job Boards (Career Link)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars (Employer Link)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Virtual Training (OPM session on resumes, interviewing, navigating USAJOBS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





Re-enrollment means enrolling in a new country of service for a two-year term, provided the RPCV meets specific criteria and competes with other Applicants.

Reinstatement means returning to your original country of service to complete your service.

Given the definitions above, how likely are you to re-apply to Peace Corps under these different circumstances:

	Definitely Yes	Probably Yes	Undecided	Probably Not	Definitely Not
<i>Reinstatement</i> 6 months from now	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Reinstatement</i> 12 months from now	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Re-enrollment</i> 6 months from now	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Re-enrollment</i> 12 months from now	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Looking back to your evacuation experience, what would you change?





Thank you for taking the time to participate in the survey. We truly value the information you have provided and experiences you have shared to better understand your Peace Corps evacuation experience.

Please click the right arrow to submit your responses.

The Privacy Act of 1974 (5 U.S.C § 552a) requires that the following notice be provided: The information requested is collected for the purposes of assessing the impact of the Peace Corps program on returned Volunteers. Routine Uses - Routine uses may include disclosure of the information to federal, state, or local agencies pursuant to lawfully authorized requests. The information will not otherwise be disclosed to entities outside of the Peace Corps without prior written permission. Effects of Nondisclosure - The information requested is not mandatory. For any questions, comments, or concerns that you may have, please email the Returned Peace Volunteer Evacuation Survey team at ERPCVsurvey@peacecorps.gov.





We thank you for your time spent taking this survey.
Your response has been recorded.

