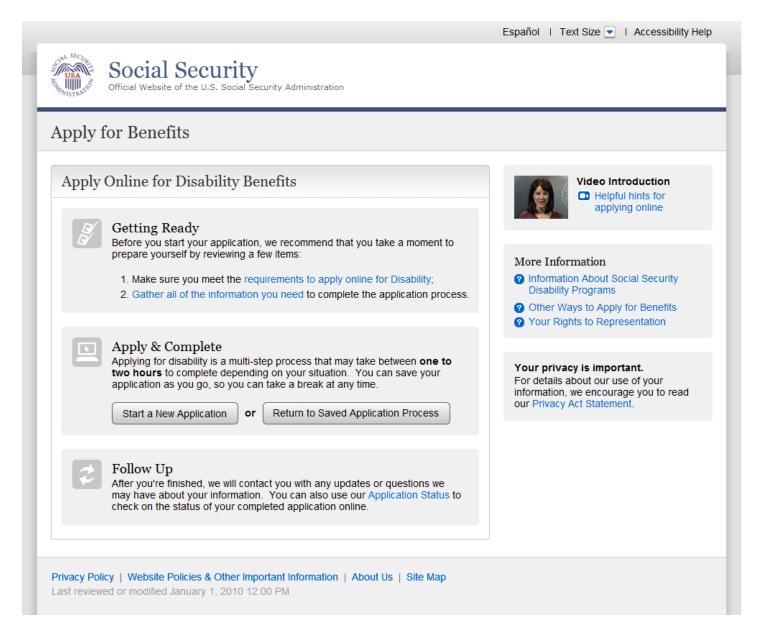
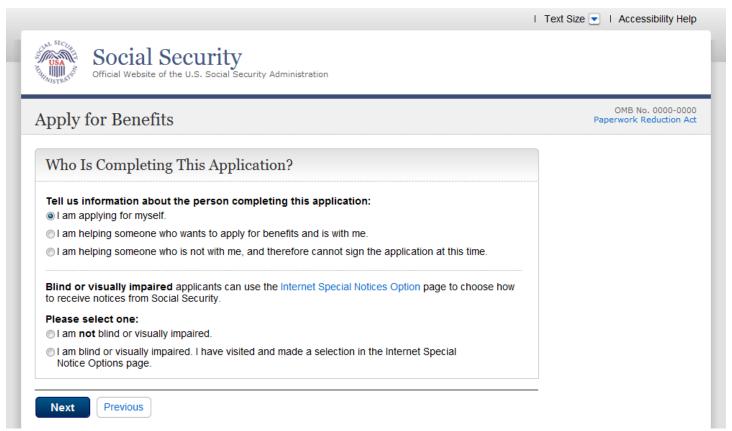
iClaim "Marriage" Application Modified Screens

Modified Screen #1: Welcome Page for disability (DIB)



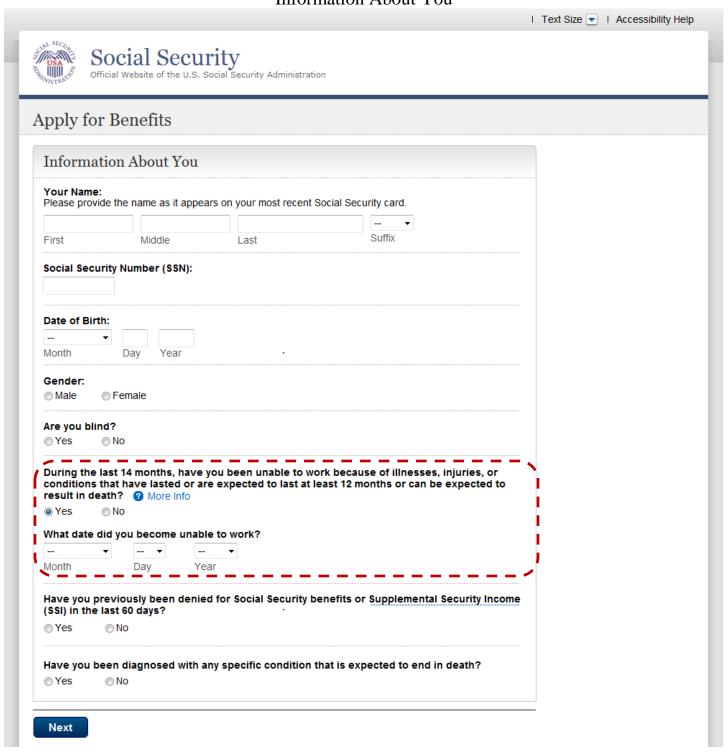
The screen was modified slightly. Applicants receive this screen after selecting the type of claim they are applying for. In this case when the applicant selects "Apply for Disability" from any entry point, they are directed to this screen. The formatting was changed to improve the look of the screen and to modify the language applicable to the i3368 form. The change also applies to our welcome pages for RIB, DIB, and Medicare.

Who is Completing this Application?



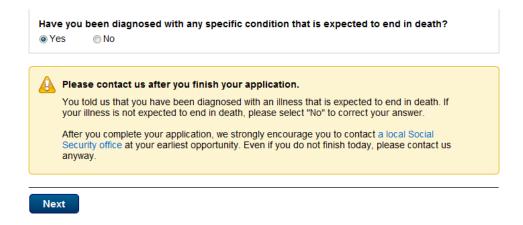
We added functionality to this screen to make the question more dynamic. If the applicant is a first party (i.e. selects the 1st and 2nd option) then the "blind or visual impaired question is displayed. If the applicant is a 3rd party, no additional question is displayed.

Modified Screen #3 Information About You



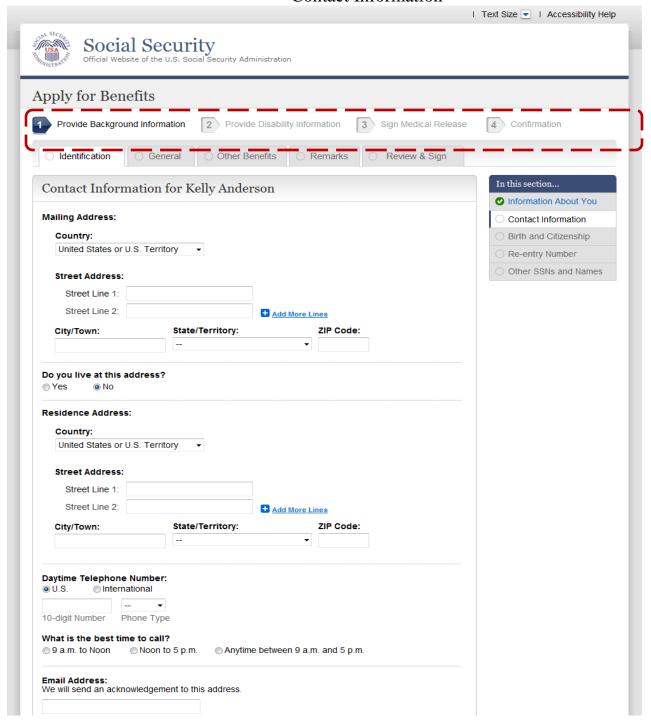
We moved this question from another page within iClaim in order to determine (up front) if the claimant meets the disability requirements and to differentiate individuals filing for other benefits as well (RIB/DIB).

Modified Screen #3 Information About You



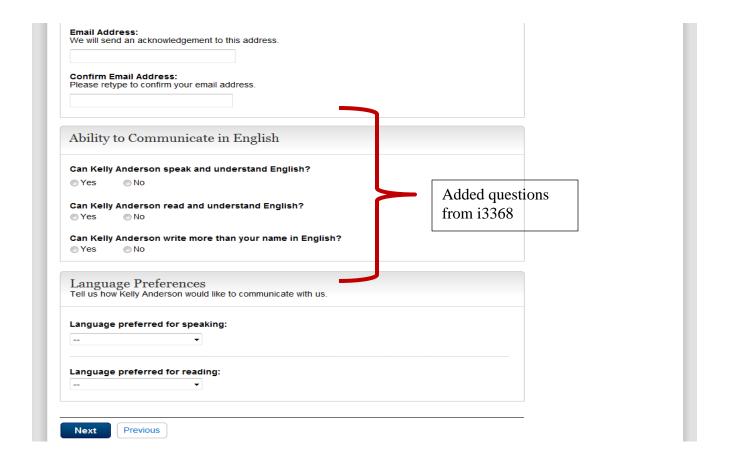
If the claimant responds to "yes" to the "expected to end in death" question, a message displays to encourage contact with the local office.

Contact Information



A new information bar was added to the top of all the disability screens to indicate the four steps involved with the online disability process.

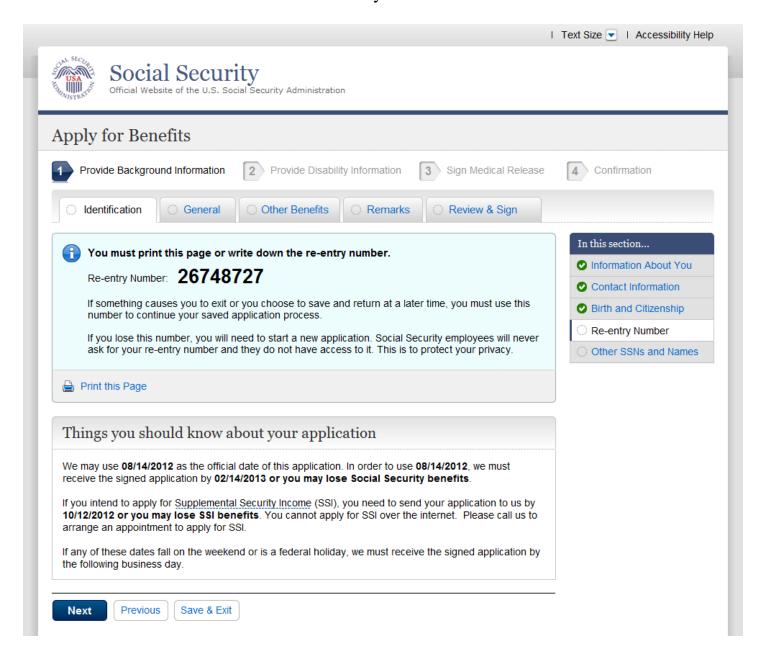
Ability to Communicate in English and Language Preference



Ability to communicate in English – Currently there is no questions about ability to communicate in English on this screen. We added these questions into the iClaim path (they are in the i3368) to make the transition less confusing and facilitate the information propagation into the i3368 form.

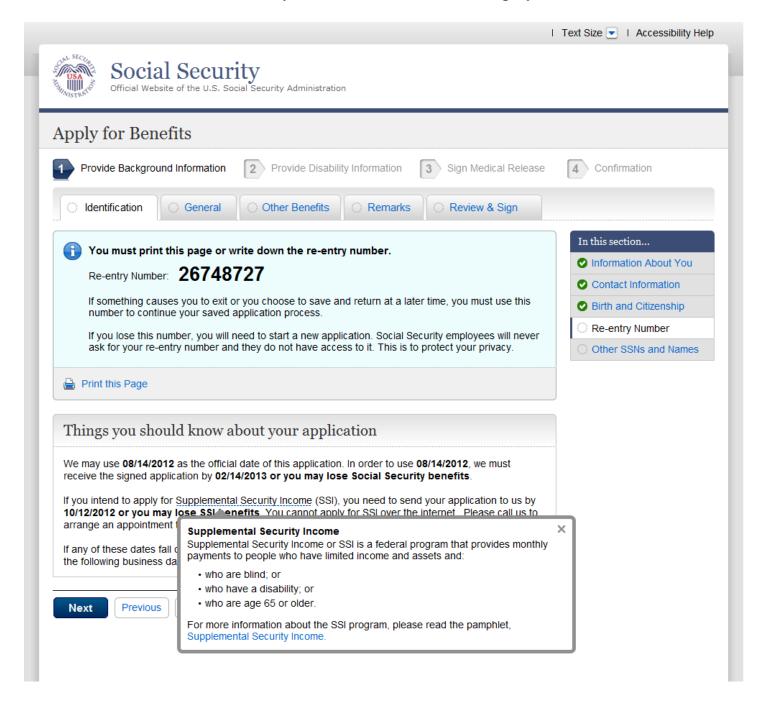
Language preferences – We currently display a drop down for the claimant to select the language preference. We added a note under the language preference to clarify the information is used for communication purposes

Re-entry Number



This page was previously shown as the "Application Number" screen. We changed the current term "Application Number" to "Re-entry Number" since this number will now be used to allow the user to return either to the iClaim application or to the i3368 medical form.

Re-entry Number (SSI Definition display)



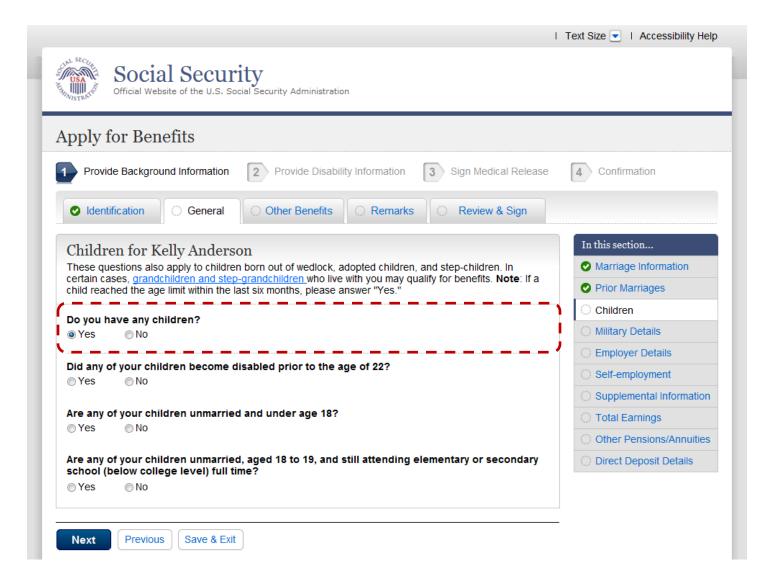
We currently offer a link to "click" for more information about the SSI program. We changed the link to a "hovering informational display." Now, applicants can hover over the underlined language and have the SSI information automatically displayed, rather than clicking and being taken to another page.

Return to Saved Application Process

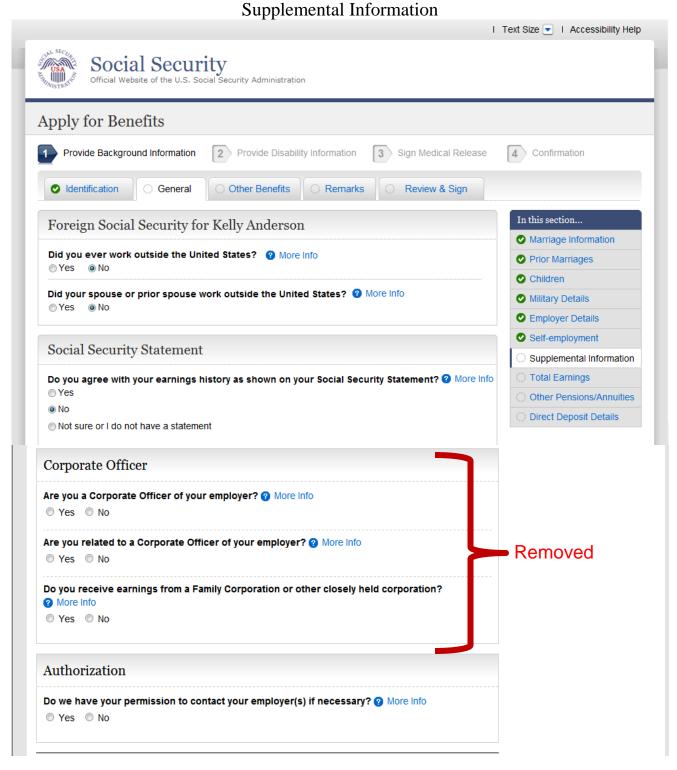


We changed the current term "Application Number" to "Re-entry Number" since this screen will now be displayed to all applicants who are returning either to the iClaim application or to the i3368 medical form. We made this change based on recommendations to differentiate from the application and the form.

Modified Screen #8 Children



We currently don't have a leading question to determine if the applicant has children, therefore we automatically ask for the children information. We added new functionality within the leading question to avoid asking the subsequent information if unnecessary. If the applicant answers "yes" to the first question then the following conditional questions are displayed. Presently, we have the same language and information shown above; the change was made only to make it more dynamic.



We currently ask for information about corporate work. We removed the Corporate Officer questions because of a recent policy change.

Ability to Work



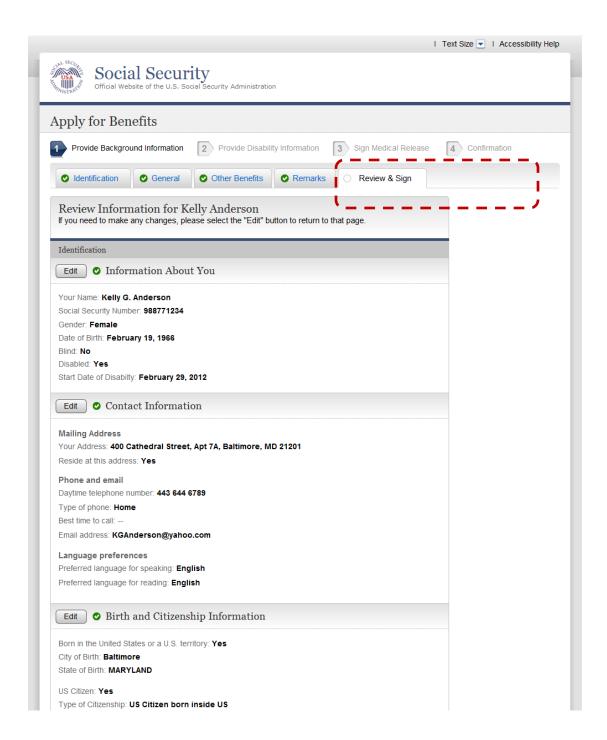
We currently ask for "The Disability Conditions" a claimant has (e.g. broken leg, depression, etc.,); however, the "description of the condition" is not needed as part of the application because the i3368 asks the same information. We removed this question from this page and the paper application to eliminate duplicate data entry.

Authorization



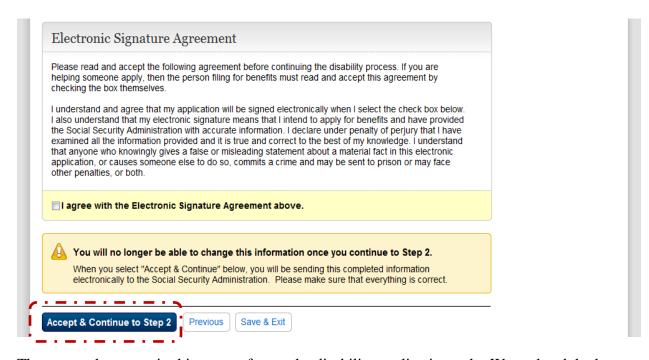
We currently present a "yes" or "no" option for the following statement "I authorize disclosure of medical information"; however, the SSA 827 collects the same information. We removed this question from this page and the paper application to eliminate duplicate data entry.

Review and Sign



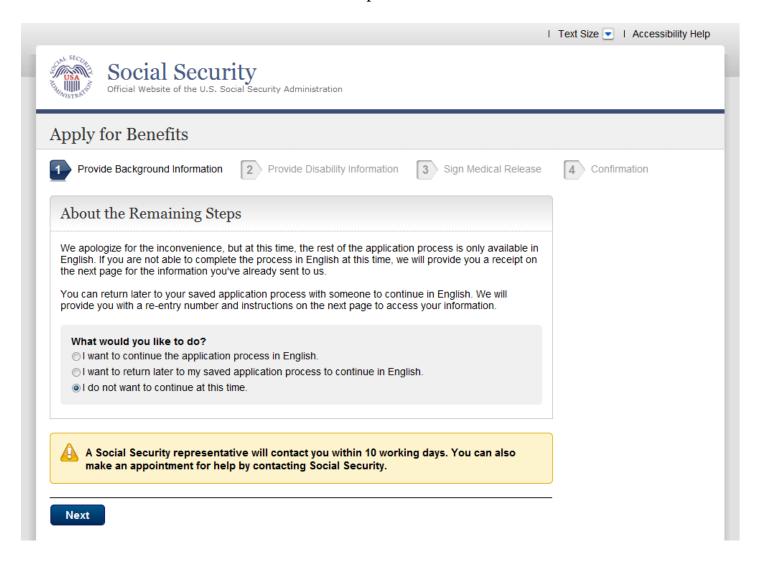
We currently display this as "review and submit" at the top of the screen (next to remarks). The term is now "review and sign." We made this change to make a smooth transition to the next page which is the starting point of the i3368.

Electronic Signature



The current language in this page refers to the disability application only. We updated the language on this page to reflect the connection of the iClaim and the i3368 form. We also changed the button at the bottom of the page "Accept and Continue to Step 2" so that applicants realize that they are done with this portion of the application, but additional steps remain.

New Screen #14 Transition from Spanish iClaim to i3368



Spanish applicants receive this page if they indicate they don't want to proceed with the i3368 in English.