

Dear <First Name> <Last Name>,

I am writing to ask for your help. We would like to hear your thoughts, opinions, views, and personal experience with your case at [LOCAL CHILD SUPPORT PROGRAM NAME]. This is part of a study of six child support programs, and you are receiving this letter because you were randomly selected from parents involved in these child support programs. Decision Information Resources Inc. (DIR), a survey firm, is managing this study on behalf of MDRC, a nonprofit research organization, with funds from the United States Department of Health and Human Services. [LOCAL CHILD SUPPORT PROGRAM NAME] provided us with your information so we could contact you. We'd like you to share your views on the experiences of supporting children and your experiences with **the child support program**.

You will be invited to share your thoughts and experiences as a parent. We plan to contact you again in //month// for an interview, which will take less than 60 minutes. Please know:

- **Your help is valuable.** We value the time it takes to participate in this interview. You will receive a **\$40 Visa gift card** upon completion of the interview. Your contribution will help us learn more about the personal and financial experiences of parents supporting children.
- **Your participation is voluntary.** You do not have to participate. Choosing not to participate will not influence any custody or child support disputes that may be pending or affect your chance of receiving any public benefits or services.
- **Your information is private.** The research team follows strict rules to keep all information we collect about you private. Your name will never appear in any written reports. Your responses will be combined with other people's responses and will be reported together as a group.

When the time comes, I hope you will take the time to help us out. You can read more about the study at <https://www.acf.hhs.gov/css/grants/grant-updates-results/pjac>.

If you have any questions or concerns about the study, please feel free to call me at 1-XXX-XXX-XXXX

Sincerely,

David P. Getman, Ph.D.
Project Director



DECISION INFORMATION RESOURCES, INC.

Your participation in the described collection of information collection is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this collection is 0970-0505 and it expires xx/xx/xxxx. If you have comments regarding this collection of information, including suggestions for reducing this burden, please send them to Cindy Redcross, 200 Vesey Street 23rd Floor New York, NY 10281; Attn: OMB-PRA (0970-0505).