

TRANSPORTATION SECURITY ADMINISTRATION



TSA PreCheck™ Application Program



PRA Mock Ups (Renewals)
May 2020

TSA PreCheck Enrollment and Renewal Tree

TSA PreCheck Enrollment and Renewal Tree

Please select whether you want to enroll in the TSA PreCheck Application Program or renew in the TSA PreCheck Application Program

New Enrollment

- Notice of Eligibility
- Biographic Information
- Citizenship
- Attributes
- Address Information
- Contact Information
- Documents
- Attestation
- Biometrics*
- Payment
- Post Enrollment Survey*

* All Items except Biometrics and the Post Enrollment Survey may be done in a pre-enrollment option online.

Renewal

- Known Traveler Number Query
- Notice of Eligibility
- Address Information Updates
- Contact Information Updates
- Document Updates
- Attestation
- Payment
- Post Renewal Survey

All renewal items may be done online unless you have had a change in biographic information (name change) or have been informed you must submit additional biometrics

TSA PreCheck Renewal Start

TSA PreCheck Renewal Start

Thank you for choosing to renew in the TSA PreCheck Application Program!



TSA PreCheck Privacy Act Statement

PRIVACY ACT STATEMENT

Authority: 6 U.S.C. § 1140, 46 U.S.C. § 70105; 49 U.S.C. §§ 106, 114, 5103a, 40103(b) (3), 40113, 44903, 44935-44936, 44939, and 46105; the Implementing Recommendations of the 9/11 Commission Act of 2007, § 1520 (121 Stat. 444, Public Law 110-52, August 3, 2007); and Executive Order 9397, as amended.

Purpose: The Department of Homeland Security (DHS) will use your information to conduct a security threat assessment. Biometrics collected from applications to the TSA PreCheck Application Program may also be used to conduct screening at airport checkpoints. Your fingerprints and associated information will be provided to the Federal Bureau of Investigation (FBI) for the purpose of comparing your fingerprints to other fingerprints in the FBI's Next Generation Identification (NGI) system or its successor systems including civil, criminal, and latent fingerprint repositories. The FBI may retain your fingerprints and associated information in NGI after the completion of this application and, while retained, your fingerprints may continue to be compared against other fingerprints submitted to or retained by NGI. DHS will also transmit your fingerprints for enrollment into Automated Biometrics Identification System (IDENT). If you provide your Social Security Number (SSN), DHS may provide your name and SSN to the Social Security Administration (SSA) to compare that information against SSA records to ensure the validity of the information.

Routine Uses: This system may disclose information in accordance with the Privacy Act, 5 U.S.C. 552a(b), including as a routine use pursuant to 5 U.S.C 552a(b) (3) with third parties during the course of a security threat assessment, employment investigation, or adjudication of a waiver or appeal request to the extent necessary to obtain information pertinent to the assessment, investigation, or adjudication of your application under the TSA system of records notice (SORN) DHS/TSA 002, Transportation Security Threat Assessment System, or DHS/TSA 021, TSA PreCheck Application Program for applicants to that program. Disqualifying criminal offenses uncovered during your application limit your ability to access TSA PreCheck expedited screening. For as long as your fingerprints and associated information are retained in NGI, your information may be disclosed pursuant to your consent or without your consent as permitted by the Privacy Act of 1974 and all applicable Routine Uses as may be published at any time in the Federal Register, including the Routine Uses for the NGI system and the FBI's Blanket Routine Uses.

Disclosure: Furnishing this information (including your SSN) is voluntary; however, if you do not provide your SSN or any other information requested, DHS may be unable to complete your application for a security threat assessment.

TSA PreCheck Paperwork Reduction Act

PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: This is a voluntary collection of information, but failure to provide the information may result in an inability to approve your eligibility for the requested TSA program or benefit. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 30 minutes. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The control number for this collection is OMB 1652-0059, which expires Month XX, 20XX.

TSA PreCheck Enrollment Start

Known Traveler Number (KTN) Query

Please provide your KTN, Date of Birth, and Last Name. If you do not know your KTN please use this link to **Lookup** your KTN.

KTN Query

* KTN:

* Date of Birth:

MM/DD/YYYY

* Legal Last Name:

START

Known
Traveler
Number
Query

Notice of
Eligibility
Questions

Address
Information

Contact
Information

Documents

Attestation

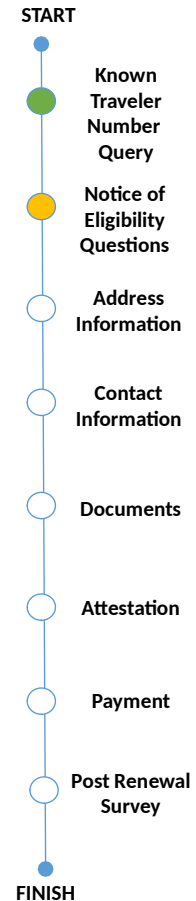
Payment

Post Renewal
Survey

FINISH

TSA PreCheck Notice of Eligibility Questions

Applicant Eligibility Questions



2. Are you a U.S. Citizen, U.S. National or Lawful Permanent Resident?

YES NO

2. Excluding juvenile cases unless convicted as an adult, have you been convicted, pled guilty including “no contest” (nolo contendere), or found not guilty by reason of insanity, of any disqualifying felony listed in [TSA Eligibility Requirements, Part A](#), in any jurisdiction, military or civilian?

YES NO

3. Excluding juvenile cases unless convicted as an adult, have you been convicted, pled guilty including “no contest” (nolo contendere), or found not guilty by reason of insanity, of any disqualifying felony listed in [TSA Eligibility Requirements, Part B](#), in any jurisdiction, military or civilian, during the 7 years before the date of this application?

YES NO

4. Have you been released from incarceration in any jurisdiction, military or civilian, for committing any disqualifying felony listed in [TSA Eligibility Requirements, Part B](#), during the 5 years before the date of this application?

YES NO

5. Are you wanted or under indictment for any disqualifying crime listed in [TSA Eligibility Requirements, Parts A or B](#)?

YES NO

6. Have you ever been found by a court or other lawful authority as lacking mental capacity or involuntarily committed to a mental institution?

YES NO

TSA PreCheck Address Information

Applicant Address Information

1. * Is your mailing address the same as your residential address?

YES

NO

2. * Have you lived at your current residential address for more than (5) years?

YES

NO

Residential Address

* Country:

* Address Line 1:

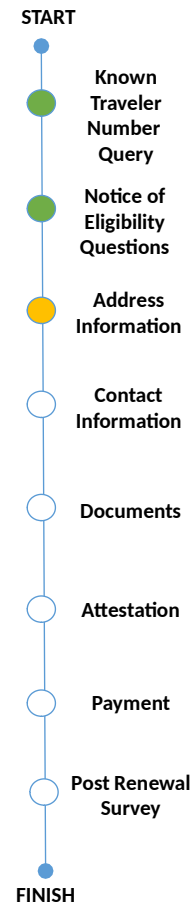
Address Line 2:

* City:

* State/Province:

* Postal Code:

All fields marked with * are required fields



TSA PreCheck Address Information

Applicant Address Information

Previous Residential Address

* Country:

* Address Line 1:

Address Line 2:

* City:

* State/Province:

* Postal Code:

START

Known
Traveler
Number
Query

Notice of
Eligibility
Questions

Address
Information

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Information

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Survey

FINISH

All fields marked with * are required fields

* All screenshots are examples only and actual enrollment screens may differ between TSA PreCheck enrollment providers.

TSA PreCheck Address Information

Applicant Address Information

Mailing Address

* Country:

* Address Line 1:

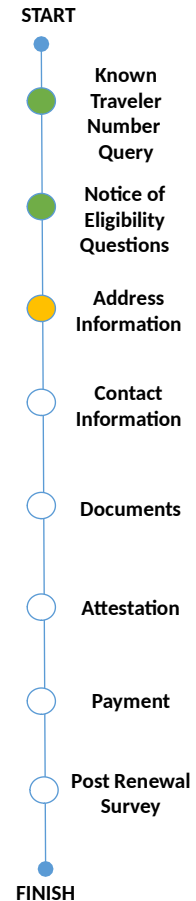
Address Line 2:

* City:

* State/Province:

* Postal Code:

All fields marked with * are required fields



TSA PreCheck Contact Information

Applicant Contact Information

You must choose at least one method of contact. Please select yes or no to opt-in to receiving important TSA PreCheck updates via email or phone.

Email 1: YES NO

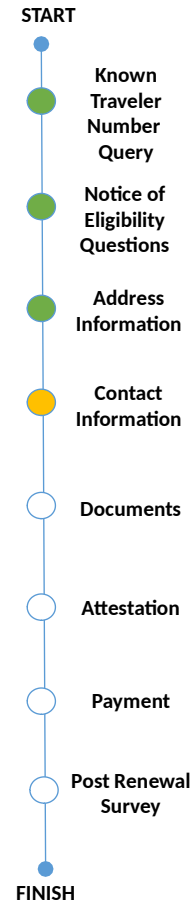
Email 2: YES NO

Phone 1: * Text Messaging: YES NO YES NO

Phone 2: * Text Messaging: YES NO YES NO

* Please select yes or no to opt-in to receive important updates and other TSA PreCheck information via text messaging. Text messaging rates may apply

All fields marked with * are required fields



TSA PreCheck Documents

Applicant Document Information

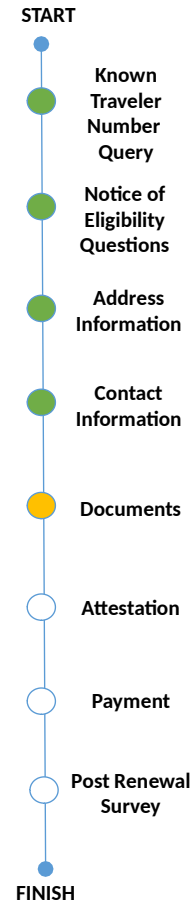
Please note that if an applicant has changed their name since their original enrollment, the applicant is NOT permitted to renew online. These applicants shall be required to enroll in-person, presenting an unexpired government-issued photo identity document that contains their new name or go through TSA's existing name change process prior to online renewal.

Please select the "Identity Proving Documents" you shall provide for this renewal. Click this [link](#) for list of acceptable documents with descriptions.

* Document:

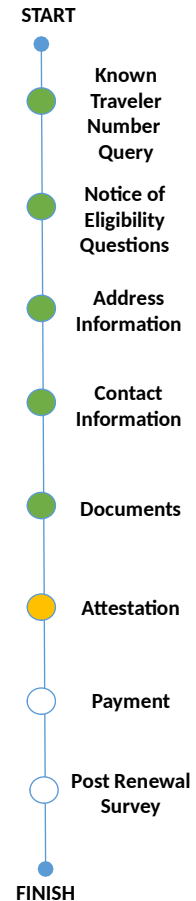
Upload Document

All fields marked with * are required fields. Based upon the type of document uploaded, the vendor will dynamically need to collect required key data elements.



TSA PreCheck Attestation

Attestation

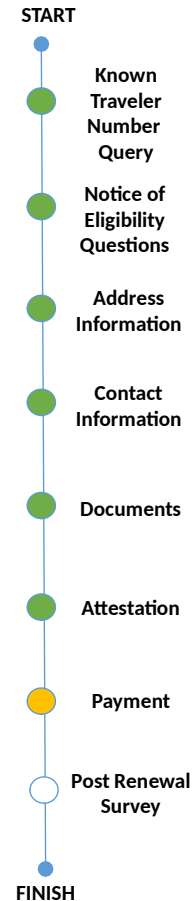


- I understand my continuing obligation to notify TSA within 24 hours if I am convicted or found not guilty by reason of insanity of any disqualifying crime, or adjudicated as a mental defective or committed to a mental institution, while I am enrolled in the TSA PreCheck Application Program.
- The Information I provided on this application is true, complete, and correct to the best of my knowledge and belief and is provided in good faith. I understand that a knowing and willful false statement, or an omission of a material fact can be punished by fine or imprisonment or both (see section 1001 of Title 18 United States Code), and may be grounds for denial of my application for the TSA PreCheck Application Program by TSA.

Please check each block above acknowledging you have read the statements and agree to all terms and conditions of the TSA PreCheck Application Program

TSA PreCheck Payment

Payment



Please select the payment method for your TSA PreCheck Application Payment:

Choose One

Please enter a TSA PreCheck coupon or promotion code:

Pay

Is your mailing address the same as your billing address?

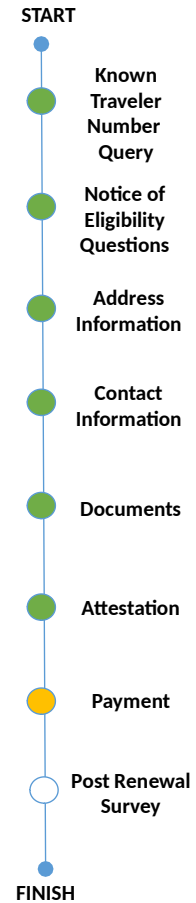
YES

NO

All fields marked with * are required fields

TSA PreCheck Payment

Payment



Billing Address

* Country:

* Address Line 1:

Address Line 2:

* City:

* State/Province:

* Postal Code:

All fields marked with * are required fields

TSA PreCheck Post Renewal Survey

Post Renewal Survey

Do you want to participate in this optional survey?

YES

NO

START

Known
Traveler
Number
Query

Notice of
Eligibility
Questions

Address
Information

Contact
Information

Documents

Attestation

Payment

Post Renewal
Survey

FINISH

1. How satisfied are you with your overall renewal experience?

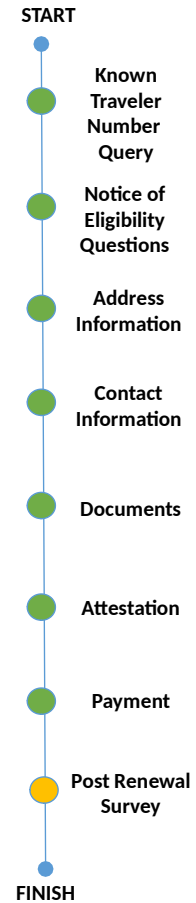
- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

2. If you experienced an issue that required a resolution, how satisfied are you with the resolution?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied
- N/A

TSA PreCheck Post Renewal Survey

Post Renewal Survey

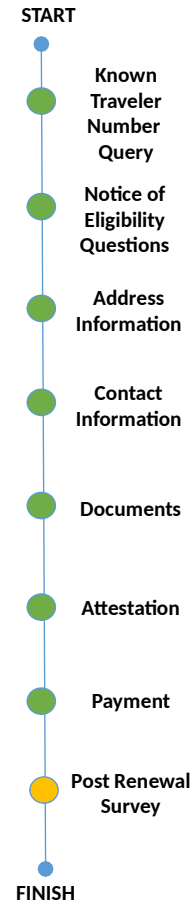


3. How did you first learn about TSA PreCheck?

- Signage at the airport
- Family Member/Friend
- Co-Worker/Employer
- News Outlet (stories in digital, radio, TV, etc.)
- Advertisement (digital, social media ads, radio, video, billboards, etc.)
- Government Website
- Other Internet Site
- Credit Card/Loyalty Program
- Another TSA PreCheck Member
- Other (Please specify):

TSA PreCheck Post Renewal Survey

Post Renewal Survey



4. What were the most important factors in your decision to renew in TSA PreCheck? (Please check all that apply.)

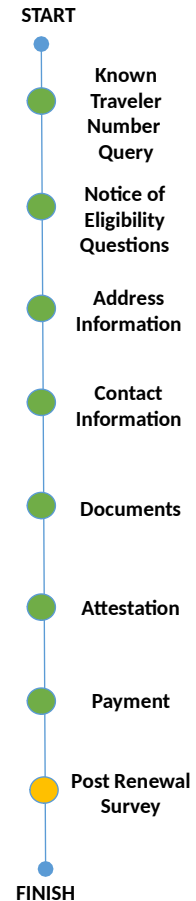
- Saves me time at the airport
- Easier, more efficient screening process (no need to remove shoes, belts, liquids, electronics)
- Relieves stress associated with security screening
- Ease of enrollment compared to Global Entry or other Trusted Traveler Program
- Travel companions/co-workers are members
- Other (please specify):

5. Please complete the following: For the value, the cost of TSA PreCheck enrollment is...

- Too expensive
- Somewhat expensive
- A good value
- Somewhat inexpensive
- Too inexpensive

TSA PreCheck Post Renewal Survey

Post Renewal Survey

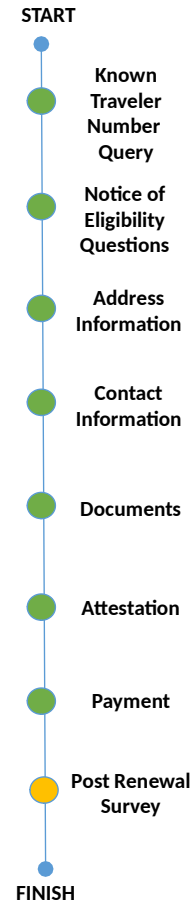


6. How did you pay for your TSA PreCheck application fee?

- Paid myself
- Used points/miles with a participating loyalty program provider
- Used a credit card that reimburses enrollment fees
- Company / employer will reimburse enrollment fees
- Other – please specify:

TSA PreCheck Post Renewal Survey

Post Renewal Survey



7. Having completed TSA PreCheck renewal, how likely are you to recommend signing up to others?

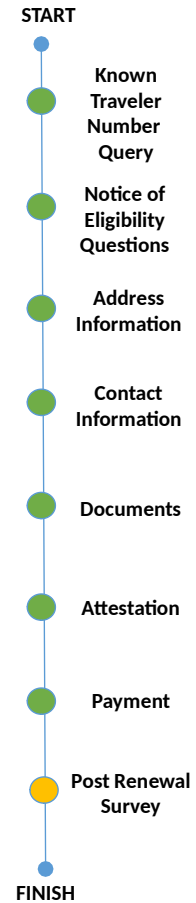
- Highly likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Highly unlikely

8. In the past year, how many trips, if any, have you taken that included air travel? One trip is defined as the period from when you leave home to when you return home. If a trip included multiple destinations, please count that as only one trip. Please provide your best estimate for each type.

- Leisure travel/travel for pleasure:
- Business travel:

TSA PreCheck Post Renewal Survey

Post Renewal Survey

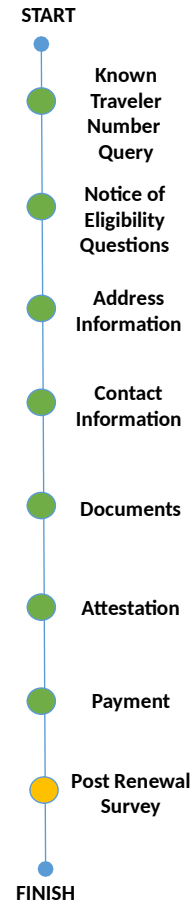


9. How far in advance do you typically book your flights? Please select one response for leisure travel and one response for business travel.

	Leisure	Business
• The week of the travel	<input type="radio"/>	<input type="radio"/>
• 2 to 3 weeks	<input type="radio"/>	<input type="radio"/>
• 4 to 5 weeks	<input type="radio"/>	<input type="radio"/>
• 6 to 7 weeks	<input type="radio"/>	<input type="radio"/>
• 2 months	<input type="radio"/>	<input type="radio"/>
• 3 to 4 months	<input type="radio"/>	<input type="radio"/>
• 5 or more months	<input type="radio"/>	<input type="radio"/>
• Unsure/I don't know	<input type="radio"/>	<input type="radio"/>
• Not Applicable	<input type="radio"/>	<input type="radio"/>

TSA PreCheck Post Renewal Survey

Post Renewal Survey



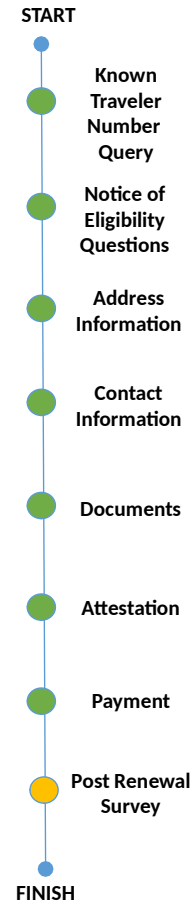
10. If you have any additional feedback about your experience that you would like to provide, please provide it here.

Free Text

SUBMIT

TSA PreCheck Post Renewal Survey

Post Renewal Survey



Did the enrollment representative(s) conduct themselves in a professional and courteous manner? (Asked for in-person enrollments only)

- Yes
- No

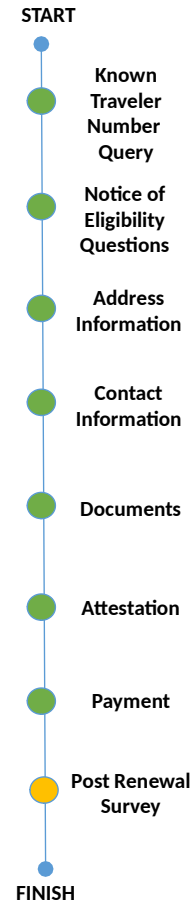
How satisfied are you with the enrollment location and appearance? (Asked for in-person enrollments only)

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

These two questions are only asked during an in-person renewal.

TSA PreCheck Post Renewal Survey

Post Renewal Survey



Please estimate the total amount of time you spent on the TSA PreCheck enrollment process including filling out the online enrollment application, traveling to and from the enrollment location, and time spent at the enrollment location:

- Less than 30 minutes
- 30-60 minutes
- 60-90 minutes
- More than 90 minutes

This question is only asked during an in-person renewal.

TSA PreCheck Renewal Finish

Enrollment Finish

Thank you for renewing in the TSA PreCheck Application Program!



START



Known
Traveler
Number
Query



Notice of
Eligibility
Questions



Address
Information



Contact
Information



Documents



Attestation



Payment



Post
Enrollment
Survey



FINISH