

NHSC Site COVID-19 Questions

1. Which of the following did your NHSC site experience during the COVID-19 pandemic?

Please select **ALL** that apply.

- Staff missed work due to self-isolation or quarantine
- Site closed
- Site reduced number of staff or staff hours
- Administered COVID-19 testing
- Provided more acute/urgent care visits, as opposed to well visits
- Provided fewer patient visits overall (including all visit types)
- Temporarily eliminated clinical service hours and permitted only administrative work
- Provided more care via telehealth for primary care visits
- Changed delivery of behavioral health services
- Lack of capacity (e.g., hospital beds or staff resources) to meet patient demand
- Limited availability of personal protective equipment (PPE)
- Lack of emergency policies/protocols in place
- Additional time spent on reporting requirements for COVID-19
- Other: please specify _____
- Did not experience any changes during the COVID-19 pandemic [DISALLOW IF ANOTHER OPTION SELECTED]

2. [ASK IF Q1 = CHANGED DELIVERY OF BEHAVIORAL HEALTH SERVICES] How did the delivery of behavioral health services change during the COVID-19 pandemic?

Please select **ALL** that apply.

- Provided more substance use disorder services through telehealth
- Delayed scheduling visits with new patients for substance use disorder services
- Delayed scheduling routine follow-up visits with patients for substance use disorder services
- Delayed toxicology testing for patients who are prescribed buprenorphine
- Limited ability to provide mental health visits, **excluding** substance use disorder treatment (e.g., took time away from conducting these visits, or limited ability to schedule these visits)
- Limited ability to provide substance use disorder services
- Limited ability to provide opioid use disorder services, **excluding** medication-assisted treatment (i.e., buprenorphine, methadone, or naltrexone)
- Limited ability to provide medication-assisted treatment
- Other: please specify _____

3. Did you receive additional funding from HRSA or other federal agencies (e.g., Centers for Medicare & Medicaid Services) in spring 2020 to help your site respond to the COVID-19 pandemic?

- Yes
- No
- Don't know

4. [ASK IF Q3=YES] How did you use the additional funding?
*Please select **ALL** that apply.*

- Increased testing for COVID-19
- Acquired personal protective equipment (PPE)
- Acquired medical supplies other than PPE
- Improved telehealth capabilities
- Provided safety education for staff
- Provided overtime pay for staff
- Other: please specify _____
- Don't know