



February 2021

Dear Facility Director:

In early April, you will receive a packet from Mathematica Policy Research, Princeton, NJ, for the **2021 National Survey of Substance Abuse Treatment Services (N-SSATS)**. This annual survey, sponsored by the Federal government's Substance Abuse and Mental Health Services Administration (SAMHSA) and conducted by Mathematica Policy Research, collects data from all known substance abuse treatment facilities in the United States and its jurisdictions.

If you completed the 2020 N-SSATS, *almost all* questions will be prefilled. To save you time, for the 2021 N-SSATS, the following **improvements** have been implemented:

- You will have the ability to go back and change answers, if necessary
- Multiple questions are **grouped together** on the same web page
- If you are responsible for completing the N-SSATS for **more than one location**, you can now complete multiple web surveys in a single session

The packet to arrive in early April will include instructions for completing the questionnaire online, through a secure password-protected website. **If your facility no longer provides substance abuse treatment services**, has had an address change, or if you have any questions about the survey, please call the N-SSATS helpline at **1-888-324-8337** or send an email to [nssatsweb@mathematica-mpr.com](mailto:nssatsweb@mathematica-mpr.com).

We look forward to your participation in the 2021 N-SSATS!

Sincerely,

A handwritten signature in blue ink that reads "Nichele C. Waller".

Nichele C. Waller  
Contracting Officer's Representative  
Center for Behavioral Health Statistics and Quality  
SAMHSA

**Note:** *If your organization offers treatment services at more than one location, you may receive a duplicate letter for another facility at another location. The N-SSATS is designed to collect information about a single facility at a single location, that is, the facility whose name and address is indicated on the envelope. On the web, you will be able to complete the survey for multiple locations at the same time.*