EXHIBIT A

HEDIS® Measure Changes for HEDIS® 2020

CHANGE CROSSWALK

HEDIS®	Change Occurs	Removed/Added	Why Changed?	Impact on
Measures				Burden
Adult BMI	HEDIS® 2021	Retired	Topped Out	Minimal/Less
Assessment				
Disease-	HEDIS® 2021	Retired	Topped Out	Minimal/Less
Modifying Anti-				
Rheumatic Drug				
Therapy for				
Rheumatoid				
Arthritis				
Board	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Certification				
Enrollment by	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Product Line				
Enrollment by	HEDIS® 2020	Removed	Duplicated	Minimal/Less
State				
Race/Ethnicity	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Diversity of				
Membership				
Use of Opioids	HEDIS® 2020	Added/New	Great Need	Minimal/More
at High Dosage				
Use of Opioids	HEDIS® 2020	Added/New	Great Need	Minimal/More
from Multiple				
Providers				