

EXHIBIT A

HEDIS® Measure Changes for HEDIS® 2020

CHANGE CROSSWALK

HEDIS® Measures	Change Occurs	Removed/Added	Why Changed?	Impact on Burden
Adult BMI Assessment	HEDIS® 2021	Retired	Topped Out	Minimal/Less
Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis	HEDIS® 2021	Retired	Topped Out	Minimal/Less
Board Certification	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Enrollment by Product Line	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Enrollment by State	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Race/Ethnicity Diversity of Membership	HEDIS® 2020	Removed	Duplicated	Minimal/Less
Use of Opioids at High Dosage	HEDIS® 2020	Added/New	Great Need	Minimal/More
Use of Opioids from Multiple Providers	HEDIS® 2020	Added/New	Great Need	Minimal/More