

# 2020 ACL Evaluation

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## Start of Block: Intro and Demographics

Introduction Please complete the following evaluation to let us know about your experience at the 2020 SMP/SHIP National Conference. This evaluation can be completed on a mobile device or a desktop/laptop computer.

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Q1 Including this conference, how many SMP or SHIP National Conferences have you attended?

- This is my first (1)
  - 2–4 (2)
  - 5–9 (3)
  - 10 or more (4)
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Q2 I work with:

- SMP (1)
  - SHIP (2)
  - Both SHIP and SMP (3)
  - Other (Please Specify) (4) \_\_\_\_\_
- 



Q3 My role is:  
(Select all that apply)

- SHIP Director (1)
  - SMP Director (2)
  - Volunteer Coordinator (3)
  - Other (Please Specify (4))
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Q4 How long have you been in this role?

- 1 - 3 years (1)
- 3 - 5 years (2)
- More than 5 years (3)

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Q5 Please rate these aspects of the overall conference:

	Extremely satisfied (5)	Somewhat satisfied (4)	Neither satisfied nor dissatisfied (3)	Somewhat dissatisfied (2)	Extremely dissatisfied (1)
Virtual Platform (Zoom)(ex: instructions, ease of access) (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference and ACL staff (ex: knowledgeable/helpful) (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference materials provided (ex: clarity/helpfulness) (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall conference experience (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## End of Block: Intro and Demographics

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### Start of Block: Days Attended

Q6 Which of the following day(s) did you attend? Select all that apply.

- Day 1 (1)
- Day 2 (2)
- Day 3 (3)

## End of Block: Days Attended

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### Start of Block: Day 1

Day 1 Please answer the following questions about the sessions from Day 1.



Q1.1 Overall I was satisfied with the presentations and activities from Day 1.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

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Q1.2 Please select which breakout session you attended for Day 1.

- Coping with Medicare and COVID-19: The New Normal (1)
- Medicare Advantages Updates for 2021 and Beyond (2)
- Croissants, Coalitions, and Councils: A Conversation (3)
- Casework Done Right: From Scam Submission to SIRS Success (4)
- I did not attend a breakout session on Day 1 (5)

*Skip To: Q1.4 If Please select which breakout session you attended for Day 1. = I did not attend a breakout session on Day 1*

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Q1.3 For  $\{Q1.2/ChoiceGroup/SelectedChoices\}$ , please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q1.4 For Office of Healthcare Information and Counseling (OHIC) Welcome & Performance Overview, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q1.5 For **SMP Updates & Looking Ahead to 2021**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q1.6 Do you have any suggestions about Day 1 that you believe would help to improve it?

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Q1.7 Was there anything in Day 1 that was particularly helpful to you or that you would like to comment on?

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End of Block: Day 1

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Start of Block: Day 2

Day 2 Please answer the following questions about the sessions from Day 2.



Q2.1 Overall I was satisfied with the presentations and activities from Day 2.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

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Q2.2 For CMS Updates, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q2.3 For **eMedicare Updates**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q2.4 Please select which breakout session you attended for Day 2

- Successful Grants Management and Monitoring (1)
- It's Time to Change: Ways to Use Technology to Educate Medicare Beneficiaries (2)
- Keeping Your Program SHIP (and SMP/MIPPA)-Shape: Quality Assurance Practices (3)
- Booz Allen Hamilton (BAH) Office Hours 1 (4)
- I did not attend a breakout session on Day 2 (5)

*Skip To: Q2.6 If Please select which breakout session you attended for Day 2 = I did not attend a breakout session on Day 2*

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Q2.5 For **{Q2.4/ChoiceGroup/SelectedChoices}**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q2.6 For Medicare Fraud: A Multiagency Perspective, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q2.7 For **SMP/SHIP Regional Breakouts**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q2.8 Do you have any suggestions about Day 2 that you believe would help to improve it?

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Q2.9 Was there anything in Day 2 that was particularly helpful to you or that you would like to comment on?

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End of Block: Day 2

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Start of Block: Day 3

Day 3 Please answer the following questions about the sessions from Day 3.

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Q3.1 Overall I was satisfied with the presentations and activities from Day 3.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

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Q3.2 For Understanding Integrated Health Options for Dual Eligible Beneficiaries, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q3.3 For **Avoiding Conflicts of Interest**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q3.4 Please select which breakout session you attended for Day 3

- Supplemental Benefits in Medicare Advantage Plans from National and State Perspectives (1)
- Growing Your ACL Partnership Network (2)
- Turning Lemons Into Lemonade: Reaching Hard to Reach Communities (3)
- Booz Allen Hamilton (BAH) Office Hours 2 (4)
- I did not attend a breakout session on Day 3 (5)

*Skip To: Q3.6 If Please select which breakout session you attended for Day 3 = I did not attend a breakout session on Day 3*

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Q3.5 For **{Q3.4/ChoiceGroup/SelectedChoices}**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q3.6 For **SHIP Updates and Looking Ahead 2021**, please rate your level of agreement with the following statements about the session:

	Strongly agree (5)	Somewhat agree (4)	Neither agree nor disagree (3)	Somewhat disagree (2)	Strongly disagree (1)	Did not attend (99)
Provided useful information I can use in my day-to-day responsibilities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was presented at a level appropriate to my experience (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speakers were knowledgeable and had good presentation skills (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q3.7 Do you have any suggestions about Day 3 that you believe would help to improve it?

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Q3.8 Was there anything in Day 3 that was particularly helpful to you or that you would like to comment on?

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End of Block: Day 3

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Start of Block: Conclusion

Q7 What topics would you like to see covered at future conferences?

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Q8 What else would you like to tell us about the conference overall?

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End of Block: Conclusion

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