# **Department of the Treasury**

**Internal Revenue Service**

**W&I Strategies and Solutions**

**IRS/Mailroom-For 77 K St NE**

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Dear Taxpayer,

**WE NEED YOUR HELP**

We’re looking for volunteers to participate in a research survey. We need taxpayers like you to take a 15-minute online survey to answer questions about your tax filing experience. **Participants will receive a $20 Amazon gift card as a token of our appreciation**.

**HOW YOU CAN PARTICPATE**

**Please visit** [**www.mitre.org/taxstudy**](http://www.mitre.org/taxstudy) within two weeks of receiving this letter to participate in the study. You will **NOT** be asked to provide your Social Security number or taxpayer identification number.

The study will close as soon as we receive enough responses, so please respond as soon as you can.

**ABOUT THE STUDY**

The purpose of this study isn’t to collect your personal information, but to learn how taxpayers like you make decisions about how to file your taxes. Deeper insight into taxpayers’ experience filing their taxes can help the IRS improve the customer experience and better help all taxpayers meet their filing obligations, which is an important IRS goal.

MITRE Corporation is a not-for-profit company that operates research and development centers for the federal government and is conducting this independent study to help the IRS better understand its customers.

Thank you in advance for your consideration.

Sincerely,

Javier Framinan

Chief, Research Group 2

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