

## ○ **Public Burden Statement:**

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## **MSIX Customer Satisfaction Survey**

**1) What MSIX feature or capability do you like most?**

Response: \_\_\_\_\_

**2) If you could change or improve one thing about MSIX what would it be?**

Response: \_\_\_\_\_

**3) When you have a question about how to do something or how MSIX works, where do you usually go for answers?**

The MSIX Help Desk

My State Contact/Administrator

My State System Help Desk

The MSIX Online Help

Another MSIX user

Other \_\_\_\_\_

**4) When you have a question about how to do something in MSIX, how satisfied are you with the information and guidance provided by the MSIX Help Desk?**

Very satisfied

Somewhat satisfied

Not very satisfied

I have not called the MSIX Help Desk

**5) How helpful is the information provided by the following MSIX Resources?**

Very helpful	Somewhat helpful	Not very helpful	I have no basis to say
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Instructions, guidance, tips, messages, and feedback provided in the application

MSIX Online Help

MSIX Brochures

MSIX Fact sheets

Technical Reference Materials

MSIX Training page materials

**6) How helpful is the information provided by the following communications?**

Very important	Somewhat important	Not very important	I have no basis to say
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Office of Migrant Education  
ListServ email messages

MSIX Webinars

MSIX presentations at the National  
Migrant Education Conference

○ MSIX Usability Feedback Sessions

**7) Rate your satisfaction with MSIX in helping you make decisions pertaining to each of the following:**

Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
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Enrollment of migratory children

Grade and course placement for migratory children

Accrual of high school credits for migratory children

Participation in the Migrant Education Program (MEP)

**8) Rate your satisfaction with the following information provided in the MSIX Student Record:**

Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
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Demographic Information

Qualifying Move Information

Enrollments

Course History

Student Assessments

**9) Rate your satisfaction with the information provided in the following MSIX Student Information Reports:**

Very satisfied	Somewhat satisfied	Not Very satisfied	I have no basis to say
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MSIX ID Count Report

MSIX Child Count Report

Demographics Report

Enrollments (MDE Type) Report

Enrollments (Multiple States) Report

Missed Enrollment Report

Grade Retention Report

Course History Report

Assessments Report

**10) Rate your satisfaction with each of the following MSIX Reports?**

Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
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Worklists Merges and Splits by User Report

Worklists Merges and Splits by Age Report

Worklists Data Request by Age Report

Child Count Reconciliation Report

Student Mobility General Move To Report

Student Mobility General Move From Report



**11) Rate your satisfaction with the following Data Quality reports in helping you understand and improve the quality of your data in MSIX?**

Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
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File Submission Report

Potential Duplicates Report

Data Validity Report

Data Logic Issues Report

Data Completeness Report

**12) Does MSIX make it easier to share student records for migratory children with other schools, districts, and States?**

Yes

No

I have no basis to say

**13) Rate your satisfaction with the following MSIX capabilities for the purpose of sharing student records of migratory children with other schools, districts, and States.**

Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
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Access to a migratory child's student records from other States

Search for, display, and print consolidated student records

View and reconcile differences in student records of migratory children in your State with those from other States

Send requests for student information directly to other States

Alert another State about a student's arrival or departure

**14) When records from other schools, districts, or States are not available in MSIX, do you use the "Data Request" feature to request the missing records?**

Yes

No

I have no basis to say

**15) When you send a "Data Request", do you get the information you requested in a timely manner?**

Yes

No

Sometimes

I don't send Data Requests



16) Which state do you work in?

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17) Please select the option below that most closely aligns with your job title or role in your State's Migrant Education Program (MEP).

Teacher

Guidance Counselor

Registrar

Recruiter

MEP-funded staff member

Other: \_\_\_\_\_

18) Do you have any other comments pertaining to your overall satisfaction with the information and capabilities provided by MSIX?

Comments:

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