○ **Public Burden Statement:**

MSIX Customer Satisfaction Survey

1) **What MSIX feature or capability do you like most?**

Response: _____

2) **If you could change or improve one thing about MSIX what would it be?**

Response: _____

3) **When you have a question about how to do something or how MSIX works, where do you usually go for answers?**

The MSIX Help Desk

My State Contact/Administrator

My State System Help Desk

The MSIX Online Help

Another MSIX user

Other _____

4) When you have a question about how to do something in MSIX, how satisfied are you with the information and guidance provided by the MSIX Help Desk?

Very satisfied

Somewhat satisfied

Not very satisfied

I have not called the MSIX Help Desk

5) How helpful is the information provided by the following MSIX Resources?

	Very helpful	Somewhat helpful	Not very helpful	I have no basis to say
Instructions, guidance, tips, messages, and feedback provided in the application				
MSIX Online Help				
MSIX Brochures				
MSIX Fact sheets				
Technical Reference Materials				
MSIX Training page materials				

6) How helpful is the information provided by the following communications?

	Very important	Somewhat important	Not very important	I have no basis to say
Office of Migrant Education ListServ email messages				
MSIX Webinars				
MSIX presentations at the National Migrant Education Conference				

○ MSIX Usability Feedback Sessions

7) Rate your satisfaction with MSIX in helping you make decisions pertaining to each of the following:

	Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
Enrollment of migratory children				
Grade and course placement for migratory children				
Accrual of high school credits for migratory children				
Participation in the Migrant Education Program (MEP)				

8) Rate your satisfaction with the following information provided in the MSIX Student Record:

	Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
Demographic Information				
Qualifying Move Information				
Enrollments				
Course History				
Student Assessments				

9) Rate your satisfaction with the information provided in the following MSIX Student Information Reports:

	Very satisfied	Somewhat satisfied	Not Very satisfied	I have no basis to say
MSIX ID Count Report				
MSIX Child Count Report				
Demographics Report				
Enrollments (MDE Type) Report				
Enrollments (Multiple States) Report				
Missed Enrollment Report				
Grade Retention Report				
Course History Report				
Assessments Report				

10)   Rate your satisfaction with each of the following MSIX Reports?

	Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
Worklists Merges and Splits by User Report				
Worklists Merges and Splits by Age Report				
Worklists Data Request by Age Report				
Child Count Reconciliation Report				
Student Mobility General Move To Report				
Student Mobility General Move From Report				

11)   Rate your satisfaction with the following Data Quality reports in helping you understand and improve the quality of your data in MSIX?

	Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
File Submission Report				
Potential Duplicates Report				
Data Validity Report				
Data Logic Issues Report				
Data Completeness Report				

12)   Does MSIX make it easier to share student records for migratory children with other schools, districts, and States?

Yes

No

I have no basis to say

13)   Rate your satisfaction with the following MSIX capabilities for the purpose of sharing student records of migratory children with other schools, districts, and States.

	Very satisfied	Somewhat satisfied	Not very satisfied	I have no basis to say
Access to a migratory child's student records from other States				
Search for, display, and print consolidated student records				
View and reconcile differences in student records of migratory children in your State with those from other States				
Send requests for student information directly to other States				
Alert another State about a student's arrival or departure				

14)   When records from other schools, districts, or States are not available in MSIX, do you use the "Data Request" feature to request the missing records?

Yes

No

I have no basis to say

15)   When you send a "Data Request", do you get the information you requested in a timely manner?

Yes

No

Sometimes

I don't send Data Requests

16) **Which state do you work in?**

_____

17) **Please select the option below that most closely aligns with your job title or role in your State's Migrant Education Program (MEP).**

Teacher

Guidance Counselor

Registrar

Recruiter

MEP-funded staff member

Other: _____

18) **Do you have any other comments pertaining to your overall satisfaction with the information and capabilities provided by MSIX?**

Comments:
_____
_____
_____