## **ATTACHMENT 83**

### MEDICAL EXPENDITURE PANEL SURVEY

## MEDICAL PROVIDER COMPONENT

**EVENT FORM** 

**FOR** 

**OFFICE-BASED PROVIDERS** 

FOR

**REFERENCE YEAR 2017** 

OBD Questionnaire Page 1 of 10

### SECTION 1 - OMB

DCS: READ THIS ALOUD ONLY IF REQUESTED BY RESPONDENT.

PRESS NEXT TO CONTINUE IN THIS EVENT FORM

#### PRESS BREAKOFF TO DISCONTINUE

(Public reporting burden for this collection of information is estimated to average 3 minutes per response, the estimated time required to complete the survey. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: AHRQ Reports Clearance Officer Attention: PRA, Paperwork Reduction Project (0935-0118) AHRQ, 5600 Fishers Lane, Rockville, MD 20857.)

#### **SECTION 2 – VISIT DATE**

		OM	IB Statement
B1. What is the (first/next) date of service in your records during this period, for (PATIENT NAME)?	MONTH	DAY	YEAR
REFERENCE PERIOD – CALENDAR YEAR 2017			

#### SECTION 2 - LOCATION OF SERVICES RECEIVED

B3. Did (PATIENT NAME) receive the services on (VISIT DATE) in a:

Physician's Office; =1
Hospital as an Inpatient; =2
Hospital Outpatient Department; =3
Hospital Emergency Room =4
Somewhere else? =5
IF SOMEWHERE ELSE:
Where was that?

OBD Questionnaire Page 2 of 10

#### **SECTION 3 - GLOBAL FEE**

B2a. Was the visit on (VISIT DATE) covered by a global fee, that is, was it included in a charge that covered services received on other dates as well?

YES=1, NO=2

EXPLAIN IF NECESSARY: Examples would be a surgeon's fee covering surgery as well as pre- and post-operative care, or an obstetrician's fee covering normal delivery as well as pre- and post-natal care.

#### IF THERE IS A GLOBAL FEE DO NOT SELECT YES. PLEASE READ:

Due to the complexity of the charges and payments for these events, I'm required to request a hardcopy of the billing and payment records. Would you be able to send in the billing and payment records for this patient?

IF POC INDICATES THEY WILL SEND IN THE RECORDS PROVIDE THEM WITH THE FAX AND/OR ADDRESS AND ASK THAT THEY INCLUDE THE REFERENCE # ON THE MATERIALS:

FAX: 1-866-309-4556

ADDRESS: MEPS-MEDICAL PROVIDER COMPONENT 1 NORTH COMMERCE CENTER 5265 CAPITAL BOULEVARD RALEIGH, NC 27616

<u>IF SENDING IN RECORDS:</u> SELECT PREVIOUS AND BREAKOFF FROM THE EF, COLLECT DATA FOR ANY OTHER PAIRS, AND COMPLETE A ROC DETAILING THE SITUATION WITH THIS PAIR.

IF NOT SENDING IN RECORDS: SELECT YES AND CONTINUE DATA COLLECTION

B2b. What other dates of service were covered by this global fee? Please include dates before or after 2017 if they were included in the global fee.

MONTH DAY YEAR TYPE SPECIFY:

ADMINISTER B2c FOR EACH DATE OF SERVICE COVERED BY THE GLOBAL FEE

B2c. Did (PATIENT NAME) receive the services on this date in a:

Physician' s Office
Hospital as an Inpatient
Hospital Outpatient Department
Hospital Emergency Room
Somewhere else
IF SOMEWHERE ELSE: Where was that?

B2d. Do you expect (PATIENT NAME) will receive any future services that will be covered by this same global fee?

YES=1, NO=2

OBD Questionnaire Page 3 of 10

#### **SECTION 4 - DIAGNOSES**

B4a. I need the diagnoses for (this visit/these visits). I would prefer the ICD-10 codes, or the DSM-5 codes, if they are available.

ICD-10 CODE DESCRIPTION

IF CODES ARE NOT USED, RECORD DESCRIPTIONS. RECORD UP TO FIVE ICD-10 CODES OR DESCRIPTIONS.

#### **SECTION 5 - SERVICES/CHARGES**

B5a. I need to know what services were provided during (this visit/these visits). I would prefer the CPT-4 codes, if they are available.

CPT-4 CODE DESCRIPTION

What was the full established charge, or charge equivalent, for this service?

IF CPT-4 CODES ARE NOT USED, DESCRIBE SERVICES AND PROCEDURES PROVIDED. ENTER UP TO 8 CHARACTERS.

IF CODE BEGINS WITH W, X, Y OR Z, ENTER A DESCRIPTION INSTEAD.

B5b. ASK FOR EACH CPT-4 CODE OR DESCRIPTION: What was the full established charge for this service, before any adjustments or discounts?

**IF NO CHARGE**: Some facilities that don't charge for each individual service do associate dollar amounts with services for purposes of budgeting or cost analysis. This is sometimes called a "charge equivalent". Could you give me the charge equivalent for this service?

NOTE: WE NEVER ENTER \$0 FOR A CHARGE IF PROVIDER APPLIED THE CHARGE FOR THIS SERVICE TO SOME OTHER SERVICE, ENTER -4.

C2. [I show the total charges as OUT\_TOTLCHRG / I show the charge as undetermined. / I show the charge as OUT\_TOTLCHRG, although one or more charges are missing ] Is that correct?

IF INCORRECT, CORRECT ENTRIES SHOWN ABOVE AS NEEDED

\$

#### **SECTION 6 - SOURCES OF PAYMENT**

C3. Was the practice reimbursed for (this visit/these visits) on a fee-for-service basis or capitated basis?

**EXPLAIN IF NECESSARY:** 

**Fee-for-service** means that the practice was reimbursed on the basis of the services provided.

**Capitated basis** means that the patient was enrolled in a prepaid managed care plan where reimbursement is not tied to specific visits, this is also called Per Member Per Month.

IF IN DOUBT, CODE FEE-FOR-SERVICE.

FEE-FOR-SERVICE BASIS =1 CAPITATED BASIS =2

### **SECTION 7 - SOURCES OF PAYMENT**

C4. From which of the following sources has the practice received payment for (this visit/these visits) and how much was paid by each source? Please include all payments that have taken place between (VISIT DATE) and now for this (visit/these visits).

RECORD PAYMENTS FROM ALL THAT APPLY

[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?

[DCS ONLY] IF PROVIDER VOLUNTEERS THAT PATIENT PAYS A MONTHLY PREMIUM, VERIFY: So, you receive a monthly payment rather than payment for the specific service? IF YES: GO BACK TO C3 AND CODE AS CAPITATED BASIS.

IF ANY OF THE PAYMENTS IS A LUMP SUM THAT IS NOT YET ALLOCATED, ENTER F8 IN THE APPROPRIATE FIELD(S).

C5. [I show the total payment as **TOTPAYM** / I show the payment as undetermined. / I show the payment as **TOTPAYM**, although one or more payments are missing ] Is that correct?

IF NO, CORRECT ENTRIES ABOVE AS NEEDED.

**SOURCE** 

PAYMENT AMOUNT

- a. Patient or Patient's Family;
- b. Medicare;
- c. Medicaid;
- d. Private Insurance:
- e. VA/Champva;
- f. Tricare;
- g. Worker's Comp
- h. Something else?
  IF SOMETHING ELSE:
  What was that?

YES=1, NO=2

OBD Questionnaire Page 5 of 10

#### BOX 1

### DO TOTAL PAYMENTS EQUAL TOTAL CHARGES?

YES, AND ALL PAID BY PATIENT OR PATIENT'S FAMILY - 1 (GO TO LSPCHECK)

YES, OTHER PAYERS
- 2 (GO TO C5a)
NO, PAYMENTS < CHARGES
- 3 (GO TO PLC1)
NO, PAYMENTS > CHARGES
- 3 (GO TO ADJEXTRA)

### **SECTION 8 - VERIFICATION OF PAYMENT**

C5a. I recorded that the payment(s) you received equal the charge(s). I would like to make sure that I have NO this recorded correctly. I recorded that the total payment is [SYSTEM WILL DISPLAY TOTAL

YES, FINAL PAYMENTS RECORDED IN C4 AND C5 =

=2

PAYMENT FROM C5]. Does this total payment include any other amounts such as adjustments or discounts, or is this the final payment?

IF NECESSARY, READ BACK AMOUNT(S) RECORDED IN C4.

### **SECTION 9 – PAYMENTS LESS THAN CHARGES**

PLC1. It appears that the total payments were less than the total charge. Is that because...

a. There were adjustments or discounts	YES=1 NO=2
b. You are expecting additional payment	YES=1 NO=2
c. This was charity care or sliding scale	YES=1 NO=2
d. This was bad debt	YES=1 NO=2
e. Person is an eligible veteran	YES=1 NO=2

OBD Questionnaire Page 6 of 10

## SECTION 10 - DIFFERENCE BETWEEN PAYMENTS AND CHARGES

Are you expecting additional payment from:

## **Expecting additional payment**

i.	Patient or Patient's Family?	YES=1, NO=2
j.	Medicare?	YES=1, NO=2
k.	Medicaid?	YES=1, NO=2
I.	Private Insurance?	YES=1, NO=2
m.	VA/Champva?	YES=1, NO=2
n.	Tricare?	YES=1, NO=2
0.	Worker's Comp?	YES=1, NO=2
p.	Something else?	YES=1, NO=2

IF SOMETHING ELSE: What was that?

## **ADJEXTRA**

It appears that the total payments were more than the total charges. Is that correct?

DCS: IF THE ANSWER IS "NO" PLEASE GO BACK TO C5 (VERIFY TOTAL PAYMENTS) TO RECONFIRM CHARGES AND PAYMENTS AS NEEDED.

YES=1, NO=2

#### **SECTION 11 - LUMP SUM PAYMENTS**

LSPCHECK WAS ANY LUMP SUM ASSOCIATED WITH THE SOURCES OF PAYMENT?

YES

NO

OBD Questionnaire Page 1 of 10

# **SECTION 12 - CAPITATED BASIS**

C7a. What kind of insurance plan covered the patient for (this visit/these visits)? Was  [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is tha Medicare, Medicaid, or private insurance	it: a. Medicare? b. Medicaid? c. Private Insurance? t d. VA/Champva?	YES=1, NO=2 YES=1, NO=2 YES=1, NO=2 YES=1, NO=2 YES=1, NO=2
C7b. Was there a co-payment for (this visit/these visits)?		
C7c. How much was the co-payment?		
C7d. Who paid the co-payment? Was it:		\$
[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is tha Medicare, Medicaid, or private insurance	C. IVICUICAIU :	YES=1, NO=2 YES=1, NO=2 YES=1, NO=2
C7e. Do your records show any other payment for (this visit/these visits)?	nts YES=1, NO=2	
C7f. From which of the following other source has the practice received payment for (t visit/these visits) and how much was pa each source? Please include all adjustm activity that has taken place between (V DATE) and now for (this visit/these visits RECORD PAYMENTS FROM APPLICA PAYERS.  [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that	this a. Patient or Patient's Family?  b. Medicare?  c. Medicaid?  ISIT d. Private Insurance?  s). e. VA/Champva?  f. Tricare?  BLE g. Worker's Comp?  h. Something else?  (IF SOMETHING ELSE:  What was that?)	AYMENT AMOUNT

OBD Questionnaire Page 1 of 10

Medicare, Medicaid, or private insurance?

## BOX 2

### BOX 2

IF FEEORCAP = 1 ASK LSPCHECK AND FINISH SCREEN IF FEEOR CAP = 2 GO TO FINISH SCREEN

AFTER VALIDATION USER RETURNS TO CMS AND IS ASKED "ANYMORE EVENTS?"

## **FINISH SCREEN**

PRESS VALIDATE TO COMPLETE THIS EVENT FORM.

OBD Questionnaire Page 2 of 10