



# mySSA: myDD Screen Package

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Office of Management & Budget (OMB) Screen Package  
Core Assets Release 6.2 Revisions

# myDirectDeposit Screen Package

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## Document Version Information

These updates have been itemized below, with screenshots and a summary of changes provided for each change.

Version Number	Date	Content Revisions
0.1	07/23/2020	Add Universal Navigation to page headers and footers

# 1. Provide Information Screen

## 1.1. Original Provide Information Screen

Grace A. Conte [Sign Out](#)

Update Your Direct Deposit

**Payment Information**

Are you the **owner or co-owner** of the bank account you would like to use?

Yes  No

**Account Information:** [Where can I find this?](#)

Please provide information for the account you'd like to use for your Direct Deposit.

Account Type	Routing Number	Account Number
-- <input type="checkbox"/>	<input type="text"/>	<input type="text"/>

**When would you like this change to take effect?**

Starting with my payment in August 2017


Starting with my payment in September 2017

[Next](#)

[Cancel](#)

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## 1.2. Revised Provide Information Screen

Pablo Diego José Franciscode Paula Juan ▾Other Services

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### Individual Services

Back to Overview

### Update Your Direct Deposit

Messages 3 | Preferences

#### Payment Information

Are you the **owner or co-owner** of the bank account you would like to use?

Yes  No

**Account Information:** [Where can I find this?](#)  
Please provide information for the account you'd like to use for your Direct Deposit.

Account Type	Routing Number	Account Number
-- ▾	<input type="text"/>	<input type="text"/>

When would you like this change to take effect?

Starting with my payment in August 2017


Starting with my payment in September 2017

Next Cancel

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## 2. Review Information Screen

### 2.1. Original Review Information Screen

Grace A. Conte [Sign Out](#)

#### Update Your Direct Deposit

#### Review Payment Information


 **Payment Information** [Edit](#)

Bank or Financial Institution: **CAMDEN NATIONAL BANK**  
[What if this isn't correct?](#)  
Account Type: **Checking**  
Routing Number: **011201306**  
Account Number: **1234567**  
Effective Date: **August 2017**

**Submit** [Cancel](#)

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## 2.2. Revised Review Information Screen

 **my Social Security**

Pablo Diego José Franciscode Paula Juan ▾

[Other Services](#)

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### Individual Services

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### Update Your Direct Deposit

[Messages 3](#) | [Preferences](#)

#### Review Payment Information

✓ **Payment Information** [Edit](#)


Bank or Financial Institution: **CAMDEN NATIONAL BANK**  
[What if this isn't correct?](#)  
Account Type: **Checking**  
Routing Number: **011201306**  
Account Number: **1234567**  
Effective Date: **August 2017**

[Submit](#) [Cancel](#)


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### 3. Confirmation Screen

#### 3.1. Original Confirmation Screen

Grace A. Conte [Sign Out](#)

### Update Your Direct Deposit

 **Congratulations! You have updated your Direct Deposit.**

- We'll confirm your update with a letter before any payment appears in your account.
- Please **do not close your old account** until a payment is deposited into your new one.

#### Your Updated Information

Payment Information
Bank or Financial Institution: <b>CAMDEN NATIONAL BANK</b> Account Type: <b>Checking</b> Routing Number: <b>011201306</b> Account Number: <b>x4567</b> Effective Date: <b>August 2017</b>

**Moved recently?** Please keep your mailing address and phone number up to date.


[Update my Contact Information](#)

[Done](#)

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### 3.2. Revised Confirmation Screen

Pablo Diego José Franciscode Paula Juan ▾Other Services


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## Individual Services

Back to Overview

### Update Your Direct Deposit

Messages 3 | Preferences

 **Congratulations! You have updated your Direct Deposit.**

- We'll confirm your update with a letter before any payment appears in your account.
- Please **do not close your old account** until a payment is deposited into your new one.

#### Your Updated Information

**Payment Information**

Bank or Financial Institution: **CAMDEN NATIONAL BANK**

Account Type: **Checking**

Routing Number: **011201306**

Account Number: **x4567**

Effective Date: **August 2017**

**Moved recently?** Please keep your mailing address and phone number up to date.


[Update my Contact Information](#)

**Done**


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## 4. We're Sorry Screen

### 4.1. Original We're Sorry Screen

Grace A. Conte [Sign Out](#)

#### Update Your Direct Deposit


 **For your protection, you must own or co-own a bank account to participate.**

If you would still like your monthly benefit payment automatically deposited, please open an account (checking, savings, or investment) at the financial institution of your choosing.

[Done](#) [Previous](#)

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## 4.2. Revised We're Sorry Screen

Pablo Diego José Franciscode Paula Juan ▾Other Services

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### Individual Services

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### Update Your Direct Deposit

Messages 3 | Preferences

**!** For your protection, you must own or co-own a bank account to participate.


If you would still like your monthly benefit payment automatically deposited, please open an account (checking, savings, or investment) at the financial institution of your choosing.

Done Previous

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## 5. We Cannot Process Your Request At This Time Screen

### 5.1. Original We Cannot Process Your Request At This Time Screen



The screenshot displays the 'my Social Security' interface. At the top left is the logo and the text 'my Social Security'. At the top right, the user's name 'Thomas E. Jenks' and a 'Sign Out' link are visible. The main heading is 'Update Your Direct Deposit'. Below this, a yellow error box contains an exclamation mark icon and the text: 'We're sorry, you must [contact us](#) to update your information.' A blue 'Done' button is positioned below the error message. At the bottom of the page, there are links for 'OMB No. 0960-0634', 'Privacy Policy', 'Privacy Act Statement', and 'Accessibility Help'.

## 5.2. Revised We Cannot Process Your Request At This Time Screen

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### Individual Services

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### Update Your Direct Deposit

[Messages](#) **3** | [Preferences](#)

 We're sorry, you must [contact us](#) to update your information.

Done

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