

## DOHVE TA Satisfaction Survey

DOHVE would like feedback from MIECHV awardee staff on their satisfaction with technical assistance (TA) provided by DOHVE. Your responses will help us improve our TA provisions to best meet awardee needs. While you may have worked with several TA providers, please limit responses to TA provided by DOHVE and not by federal staff or other TA providers. In answering these questions, remember that DOHVE provides TA around evaluation. This survey should take approximately 10 minutes to complete. Your participation is voluntary and your responses will be kept private.

### Personnel

1. Which state or territory do you represent? *(optional)*
  - Dropdown menu of states and territories for awardee staff and HRSA project officers
  
2. What is your role?
  - State/territory project director
  - Evaluator/epidemiologist
  - State/territory project staff other than project director
  - Other (please specify): \_\_\_\_\_

### DOHVE Liaison Satisfaction

3. How satisfied are you with:
  - a. your communication with your DOHVE Liaison?
    - Very satisfied
    - Somewhat satisfied
    - Neutral
    - Unsatisfied
    - Very unsatisfied
    - N/A – Did not receive
  
  - b. your DOHVE Liaison’s ability to understand the unique nature of your needs?
    - Very satisfied
    - Somewhat satisfied
    - Neutral
    - Unsatisfied
    - Very unsatisfied
    - N/A – Did not receive
  
  - c. your DOHVE Liaison’s knowledge related to the topics of TA provided?
    - Very satisfied
    - Somewhat satisfied
    - Neutral
    - Unsatisfied
    - Very unsatisfied
    - N/A – Did not receive

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d. your DOHVE Liaison's responsiveness?

- Very satisfied
- Somewhat satisfied
- Neutral
- Unsatisfied
- Very unsatisfied
- N/A – Did not receive

4. In what ways could your DOHVE Liaison better support you?

- Open-ended

### **Satisfaction with TA**

The following questions ask you about the content and mode of the TA you have received and to rate the satisfaction and usefulness of DOHVE evaluation TA.

5. Most recently, for which of the following did you receive TA? (please select one)

- Support on approval of an evaluation plan
- Support during the implementation of an evaluation
- Support in preparing a final evaluation report
- Support on a submitted final evaluation report
- Support on State-Tribal LIA TA collaboration
- Support for a reason not listed; please identify: \_\_\_\_\_
- N/A – Did not receive

6. How satisfied are you with the evaluation TA you received from DOHVE for the reason identified above?

- Very satisfied
- Somewhat satisfied
- Neutral
- Unsatisfied
- Very unsatisfied
- N/A – Did not receive

7. In which of the following formats have you received evaluation support for the reason identified above? (Check all that apply)

- Email support
- One-on-one conference calls
- Regional conference calls
- Regional webinars
- National webinars
- Site visits
- Facilitated networking with other awardees/experts
- Conference/awardee meetings
- Resource tool such as a brief, toolkit, or tip sheet
- Other (please specify): \_\_\_\_\_

8. What format(s) would you prefer to receive evaluation TA from DOHVE in the future? (Select top three choices)
- Email support
  - One-on-one conference calls
  - Regional conference calls
  - Regional webinars
  - National webinars
  - Direct on-site visits
  - Facilitated networking with other awardees/experts
  - Conference/awardee meetings
  - Resource tool such as a brief, toolkit, or tip sheet
  - Other (please specify): \_\_\_\_\_
9. Which aspects of this DOHVE evaluation TA have been most useful in your work?
- Open-ended
10. Which aspects of this DOHVE evaluation TA have been least useful in your work?
- Open-ended
11. In what ways could universal, regional/group, or individual TA from your DOHVE liaison be improved?
- Open-ended

#### **Timeliness of TA**

12. How long did it take from the time you submitted a request for evaluation TA from DOHVE until the time the TA was scheduled?
- a. Within 1 week
  - b. 1-2 weeks
  - c. 3-4 weeks
  - d. 1-2 months
  - e. N/A – TA provided during regularly scheduled calls
  - f. Other (please specify): \_\_\_\_\_
13. Regarding universal TA resources (e.g., webinars, briefs, resource documents), please indicate how beneficial the timing of the resource was to you.
- It was available at the right time when I needed it
  - It was available, but somewhat later than would have been helpful
  - It was available, but too late to be helpful
  - It was available, but I didn't need it

#### **Changes Implemented Following TA**

14. The DOHVE TA I have received has improved the development of products I submit to federal staff (e.g., evaluation plan, evaluation final report, etc.).
- Strongly agree
  - Agree

- Neutral
- Disagree
- Strongly disagree
- N/A – Did not receive

15. To what extent do you agree that the DOHVE TA you received has helped you plan, implement, or summarize your evaluation?

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree
- N/A – Did not receive

16. [If agree/strongly agree] Please describe how the DOHVE TA has helped you plan, implement, or summarize your evaluation.

- Open-ended