



NATIONAL CENTER ON

Program Management and Fiscal Operations

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## **PMFO Fiscal Consulting Initiative - Initial Feedback Survey**

This survey is part of a comprehensive and ongoing evaluation of services provided through the PMFO Fiscal Consulting Initiative (FCI). We ask that you take five minutes to provide your candid feedback to us so that PMFO can continuously monitor and improve the quality and impact of its services. This brief survey is voluntary, and all feedback will be kept private. To help ensure privacy, results will be shared in summary form only. Individuals will not be identified in our reports.

Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses. You are free to move throughout the survey and change responses until you click "Submit."

If you have questions about this survey, or if you experience technical issues, please contact the FCI survey administration coordinator, Katie Ness, at [kness@donahue.umassp.edu](mailto:kness@donahue.umassp.edu) or (413) 577-2004.

*THE PAPERWORK REDUCTION ACT OF 1995 (Pub.L. 104-13)*

*Public reporting burden for this collection of information is estimated to average approximately five minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information.*

*An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.*



**Q1. Which of the following best describes your position with your organization?**

- Head Start / Early Head Start Director
- Executive Director
- Chief Financial Officer
- Fiscal / Accounting Staff
- Governing Body / Tribal Council Member
- Policy Council Member
- Other (please describe): \_\_\_\_\_

**Q2a. Please rate the performance of the FCI consultant who worked on site (or remotely) with your organization.**

Rate the FCI consultant's...	Excellent	Good	Fair	Poor	Don't Know
Preparation for work with your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Approach to working with your team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to relate important concepts effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expertise relative to the challenges your organization is experiencing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall performance during this consultation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Q2b. Comments:**

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**Q3a. Please indicate whether you agree or disagree with each of the following statements regarding your organization’s engagement with the Fiscal Consulting Initiative.**

This FCI consultation ...	Strongly agree	Agree	Disagree	Strongly disagree	Unsure
Gave me greater insight into the fiscal challenges confronting my program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped us develop an effective plan to guide improvement of our fiscal operations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped me understand the role I must play to ensure the success of our improvement plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is likely to lead to successful resolution of the challenges that led us to engage with FCI	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Q3b. Comments:**

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**Q4a. Please indicate whether you agree or disagree with each of the following statements regarding your satisfaction with this engagement with the PMFO Fiscal Consulting Initiative.**

Based on this experience ...	Strongly agree	Agree	Disagree	Strongly disagree	Unsure
I am a highly satisfied client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will make use of FCI support again if I need it in the future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend working with FCI to colleagues in other HS/EHS programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Q4b. Comments:**

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**Q5. We are committed to the continuous improvement of the PMFO Fiscal Consulting Initiative. Please let us know if you have any recommendations for improvement of our services.**

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