## PJAC Telephone Scripts

ANSWERING MACHINE SCRIPT - RESPONDENT

Hello, my name is **[INTERVIEWER NAME]** and I am calling from Decision Information Resources to ask for [FLNAME]’s help with a study related to parenting. I am trying to reach **[FLNAME]**.

Please have **[FLNAME]** call us at **1-XXX-XXX-XXXX** for more information about the study. Thank you.

ANSWERING MACHINE SCRIPT – ALTERNATE CONTACT

Hello, my name is **[INTERVIEWER NAME]** and I am calling from Decision Information Resources to ask for [FLNAME]’s help with a study related to parenting. I am trying to reach **[FLNAME]**.

Please have **[FLNAME]** call us at **1-XXX-XXX-XXXX**. Thank you.

RECRUITMENT SCRIPT

Hello, my name is **[INTERVIEWER NAME]** and I work for Decision Information Resources, Inc.; we are working on a study about the personal and financial challenges of parents supporting children.May I speak to **[FLNAME]**?

**INTERVIEWER:** IF RESPONDENT IS NOT HOME OR NOT AVAILABLE, SAY:

May I leave our toll free number with you and you could ask him/her to call us?

**INTERVIEWER:** IF YES, SAY:

The number is **1-XXX-XXX-XXXX**. Thank you.

**INTERVIEWER:** IF CONTACT DOES NOT KNOW RESPONDENT OR HAVE RESPONDENT’S CONTACT INFORMATION, SAY:

Is there someone else I could call who might know his/her address or phone number or who might ​be able to get a message to him/her?

**INTERVIEWER:** IF YES, SAY:

Thanks, can you please share his/her phone number?

**INTERVIEWER:** IF CONTACT OR RESPONDENT IS NOT AVAILABLE TO TALK, SAY:

Thanks, what is the best time to call back to get in touch with you?