QUESTIONS FOR MTRC POP-UP SURVEY

These questions would appear in a pop-up survey after someone uses the tool. The text that is in blue is what the calculator user would see.

Screen 1:

Thank you for using the <name TBD> calculator. Please take 3-4 minutes to give us your feedback to improve this calculator!

Please choose one: <Question one creates a branch, sending caseworkers and benefits recipients down separate arms of the survey. Respondents will EITHER complete branch A OR B, not both.>

A. I receive benefits   B. I am a caseworker
↓   ↓

Screen 2/Benefits Recipients (BR)	Screen 2/Caseworkers (CW)
How easy or difficult was it to use the calculator? <slider allows user to move on a continuum between "Very Hard" and "Very Easy">	How easy or difficult was it to use the calculator? <slider allows user to move on a continuum between "Very Hard" and "Very Easy">
Screen 3/BR How useful are the results that the calculator provided? (Did you learn anything that could help you plan your household income?)<slider allows user to move on a continuum between "Very Useful" and "Not Useful At All">	**Screen 3/CW** How useful are the results that the calculator provided? <slider allows user to move on a continuum between "Very Useful" and "Not Useful At All">
Screen 4: BR What is your next step? <select all that apply> • Meeting with my caseworker • Find out how I can change my earnings (e.g., support for education, job training, skill building) • Change my earnings, if possible • Visit a <branded name for local job center> • No need for any next steps at this time • I'm not sure	**Screen 4a: CW** What is your next step? <select all that apply> • Meeting with my client • Encouraging my client to change their earnings, if possible • Suggesting my client visit <branded name for local job center> • No need for any next steps at this time • I'm not sure
	Screen 4b: If CW selected the second bullet in 4a, they will see this screen I am encouraging my client to pursue: <select all that apply> • Educational support • Workforce/Workforce Innovation and Opportunity (WIOA) Programs • Other support programs (please specify) <box for open-ended response>
Screen 5: BR	**Screen 5: CW**

How could we make this tool better? <open ended response> there would be a large "DONE" button at the end.	How could we make this tool better? <open ended response> there would be a large "DONE" button at the end.
Screen 6: BR	**Screen 6: CW**
Thank you!	Thank you!