

Comm #1: Initial Invitation - Letter

Dear first_name last_name,

The Federal Voting Assistance Program is the federal program responsible for ensuring the right of overseas U.S. citizens to request, receive, and return absentee voting materials for federal offices. To ensure that all Americans abroad know of their right to vote and are able to successfully cast ballots, we are currently trying to learn more about your experiences during the absentee voting process. You were randomly selected because state voting records show that you were living at a foreign address during the November 2020 election, and that qualifies you to give us the feedback that is vital to our success.

As the Director of the Federal Voting Assistance Program (FVAP), **I personally invite you to participate in a short, 15-minute survey regarding your experience with the 2020 election, whether you voted or not.**

We invite you to complete the *2020 Overseas Citizen Population Survey* online at: <https://www.OverseasCitizenSurvey.com>.

So that we do not re-contact you, enter your personal **Ticket Number: code**.

The act of voting is one of the most fundamental rights associated with democracy, and many citizens consider it to be an important experience. You may be aware that Americans who live and work abroad have the right to vote in American elections, but difficulties exercising this right do occur—in fact, you might have directly experienced difficulty in trying to cast an absentee ballot from outside of the United States. The United States government specifically established FVAP to ensure that all citizens living abroad are aware of their right to vote and have the tools to do so from anywhere in the world. We need your participation in this survey to help us make sure we are doing all we can to fulfill that mission. The information gathered in this survey will help us as we work to improve the absentee voting process for all U.S. citizens living abroad.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217. If you have any questions or suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have all the information and tools necessary to exercise that right.

Sincerely,

David Beirne
Director, FVAP

Comm #2: Second Letter

Dear first_name last_name,

About a week ago you should have received a letter inviting you to participate in an important survey sponsored by the Federal Voting Assistance Program (FVAP). FVAP is the federal office dedicated to ensuring that American citizens living outside the United States are aware of their right to vote and have the tools to do so. We asked for your feedback in order to learn more about the experiences of Americans living outside the United States so we can improve the services that we provide them. Our hope is that all citizens living abroad, like you, have the opportunity to cast their vote no matter where they are located around the world. Your participation in this survey will provide us with critical information to make this possible.

If you have already completed the online survey, we thank you for sharing your experiences. If you have not yet had the opportunity to complete the survey, we encourage you to do so today.

To complete the short, 15-minute *2020 Overseas Citizen Population Survey* go to:
<https://www.OverseasCitizenSurvey.com>

So that we do not re-contact you, enter your personal **Ticket Number: code**.

Although the survey is voluntary, we want to hear from everyone selected—voters and non-voters alike. Our goal is to receive replies from as many different citizens as possible and to use those replies to better understand the needs of citizens of the United States residing in other nations. The survey does not collect any information regarding your political party affiliation or other political choices. Your responses to the survey will be kept confidential and will not be associated with your name.

Our Survey Help Desk is available to assist you with completing the survey or to answer any questions you may have. You may contact us by e-mail at helpdesk@overseascitizensurvey.com or by calling 877-374-6217.

If you have any additional questions or suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have the information and tools to exercise that right from anywhere in the world.

Sincerely,

David Beirne
Director, FVAP

Comm #3: Third Letter (or First Email)

Subject: Request for Information from the Federal Voting Assistance Program

Dear first_name last_name,

You might have received a letter inviting you to participate in an important survey sponsored by the Federal Voting Assistance Program (FVAP). FVAP is the federal office dedicated to ensuring that American citizens living outside the United States are aware of their right to vote and have the tools to do so. We asked for your feedback in order to learn more about the experiences of Americans living outside the United States so we can improve the services that we provide them.

If you have already completed the online survey, we thank you for sharing your experiences. If you have not yet had the opportunity to complete the survey, we encourage you to do so today.

To complete the short, 15-minute *2020 Overseas Citizen Population Survey* go to:
<https://www.OverseasCitizenSurvey.com>.

So that we do not re-contact you, enter your personal **Ticket Number: code**.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

Our Survey Help Desk is available to assist you with completing the survey or to answer any questions you may have. You may contact us by e-mail at helpdesk@overseascitizensurvey.com or by calling **877-374-6217**.

If you have any additional questions or suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have the information and tools to exercise that right from anywhere in the world.

Sincerely,

David Beirne
Director, FVAP

Comm #4: First Postcard

Recently, you should have received an invitation to complete a survey about your experience as an American citizen living abroad. If you have already completed the survey, we thank you for your feedback. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

If you have not yet completed the survey, please take a few moments to do so now by going to this website: <https://www.OverseasCitizenSurvey.com>.

To access the survey, enter your personal Ticket Number, which is located above your name on the other side of this postcard.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217.

THANK YOU FOR YOUR TIME AND PARTICIPATION!

Comm #5A: Second Email

Subject: Reminder: Request for Information from the Federal Voting Assistance Program

Dear first_name last_name,

You might have received invitations to participate in an important survey sponsored by the Federal Voting Assistance Program (FVAP). FVAP is the federal office dedicated to ensuring that American citizens living outside the United States are aware of their right to vote and have the tools to do so. We asked for your feedback in order to learn more about the experiences of Americans living outside the United States so we can improve the services that we provide them.

If you have already completed the online survey, we thank you for sharing your experiences. If you have not yet had the opportunity to complete the survey, we encourage you to do so today.

To complete the short, 15-minute *2020 Overseas Citizen Population Survey* go to:
<https://www.OverseasCitizenSurvey.com>.

So that we do not re-contact you, enter your personal **Ticket Number: code**.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217.

If you have any additional questions or suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have the information and tools to exercise that right from anywhere in the world.

Sincerely,

David Beirne
Director, FVAP

Comm #5B: Second Postcard

Recently, you should have received an invitation to complete a survey about your experience as an American citizen living abroad. If you have already completed the survey, we thank you for your feedback. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

If you have not yet completed the survey, please take a few moments to do so now by going to this website: <https://www.OverseasCitizenSurvey.com>.

To access the survey, enter your personal Ticket Number, which is located above your name on the other side of this postcard.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217.

THANK YOU FOR YOUR TIME AND PARTICIPATION!

Comm #6: Third Post-Card Reminder

Recently, you should have received an invitation to complete a survey about your experience as an American citizen living abroad. If you have already completed the survey, we thank you for your feedback. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

If you have not yet completed the survey, please take a few moments to do so now by going to this website: <https://www.OverseasCitizenSurvey.com>.

To access the survey, enter your personal Ticket Number, which is located above your name on the other side of this postcard.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217.

THANK YOU FOR YOUR TIME AND PARTICIPATION!

Comm #7: Fourth Post-Card Reminder

Recently, you should have received an invitation to complete a survey about your experience as an American citizen living abroad. We understand that international mail can take some time, so you may have already completed the survey by the time you receive this notice. If this is the case, thank you for your time and effort. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

If you have not yet completed the survey, please take a few moments to do so now by going to this website: <https://www.OverseasCitizenSurvey.com>.

To access the survey, enter your personal Ticket Number, which is located above your name on the other side of this postcard.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail **to** helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217.

THANK YOU FOR YOUR TIME AND PARTICIPATION!

Comm #8: Fifth Post-Card Reminder

Recently, you should have received an invitation to complete a survey about your experience as an American citizen living abroad. We understand that international mail can take some time, so you may have already completed the survey by the time you receive this notice. If you have already completed the survey, we thank you for your feedback. If you have not completed the survey, we invite you to do so as soon as possible. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

If you have not yet completed the survey, please take a few moments to do so now by going to this website: <https://www.OverseasCitizenSurvey.com>.

To access the survey, enter your personal Ticket Number, which is located above your name on the other side of this postcard.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail **to** helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217.

THANK YOU FOR YOUR TIME AND PARTICIPATION!