



[Current Date]

«First\_Name» «Last\_Name»  
«Address1»  
«Address2»  
«City», «STATE» «Zip»

Dear «First\_Name»,

We sent a survey about two weeks ago inviting you to tell us about your contact (phone or email) with us, Be The Match® Patient Support Center. We'd still like to hear from you! Please take five minutes to complete the enclosed survey.

Participating in this survey is voluntary. Your responses are confidential. We won't link them to any identifying information such as your name or email address.

Your participation will not affect your relationship with Be The Match®.

**If you prefer not to complete the survey, please leave the survey blank and return it in the pre-paid envelope.**

If you have any questions about the survey or would like to speak to a Patient Navigator for information and support, please contact the Patient Support Center at 1-888-999-6743 (toll-free) or [patientinfo@nmdp.org](mailto:patientinfo@nmdp.org).

Si desea ayuda para traducir esta información, puede llamar a 1-888-999-6743 or [patientinfo@nmdp.org](mailto:patientinfo@nmdp.org)

**Your feedback matters!** With your input, we can make our programs and services as useful as possible for future bone marrow transplant patients and families.

Sincerely,

A handwritten signature in black ink that reads "Debbie Jacobson".

**Debbie Jacobson**  
Manager, Patient Support Center  
Direct phone: 763-406-8504  
Toll free: 1 (888) 999-6743 x 7522  
[Email: djacobso@nmdp.org](mailto:djacobso@nmdp.org)