**EWRJ Pilot Participants Online Survey**

1. We sent you the Pilot Wage File Upload Guide. Did you use it? Yes/No
   * If yes, was it helpful Yes/No
   * Any recommended changes to the User Guide?
2. Were you able to upload your file without reading the Pilot Wage File Upload User Guide? Yes/No/ Not Applicable
3. Please rate how easy it was to follow the online instructions.

EASY 1 2 3 4 5 6 HARD Not Applicable

1. Any difficulty using the Pilot Wage File Upload? Yes/No.
   * If yes where did you experience difficulty
2. Did it take longer time then expected to upload your file and get results? Yes/No
3. If you received any error messages, how easy was it to understand them?

EASY 1 2 3 4 5 6 HARD Not Applicable

1. If you needed help was there online help? Yes/No/Not Applicable
   * If Yes, please rate how useful you found it.

NOT USEFUL 1 2 3 4 5 6 USEFUL

1. Would you use Pilot Wage File Upload (as is designed) again Yes/No
   * If no, why not

1. What would you change?
2. Do you prefer using Pilot Wage File Upload or the Business Services Online Upload process you previously used
   * Pilot Wage File Upload
   * Business Services Online Upload process you previously used
3. If you uploaded more than 1 file during your session, was it easy to find the “Upload another file” button? Yes/No/ Not Applicable
4. Did you use AccuWage on your file Yes/No
   * If yes, will you still use AccuWage in the future, or just use the new Pilot Wage File Upload process to check for errors AccuWage/ new Pilot Wage File Upload process to check for errors
5. Did you have any issues with your User ID & Password to log in? Yes/No