

EWRJ Pilot Participants Online Survey

1. We sent you the Pilot Wage File Upload Guide. Did you use it? Yes/No
 - o If yes, was it helpful Yes/No
 - o Any recommended changes to the User Guide?

2. Were you able to upload your file without reading the Pilot Wage File Upload User Guide? Yes/No/ Not Applicable

3. Please rate how easy it was to follow the online instructions.

EASY 1 2 3 4 5 6 HARD Not Applicable

4. Any difficulty using the Pilot Wage File Upload? Yes/No.
 - o If yes where did you experience difficulty

5. Did it take longer time then expected to upload your file and get results? Yes/No

6. If you received any error messages, how easy was it to understand them?
EASY 1 2 3 4 5 6 HARD Not Applicable

7. If you needed help was there online help? Yes/No/Not Applicable
 - o If Yes, please rate how useful you found it.
NOT USEFUL 1 2 3 4 5 6 USEFUL

8. Would you use Pilot Wage File Upload (as is designed) again Yes/No
 - o If no, why not

9. What would you change?

10. Do you prefer using Pilot Wage File Upload or the Business Services Online Upload process you previously used

Pilot Wage File Upload

Business Services Online Upload process you previously used

11. If you uploaded more than 1 file during your session, was it easy to find the "Upload another file" button? Yes/No/ Not Applicable

12. Did you use AccuWage on your file Yes/No

If yes, will you still use AccuWage in the future, or just use the new Pilot Wage File Upload process to check for errors
 AccuWage/ new Pilot Wage File Upload process to check for errors

13. Did you have any issues with your User ID & Password to log in?
Yes/No