

**Revised Sample Notice**  
*Revised Sample Notice – Notice of Planned Action*  
*Reading Grade Level: 10*

Social Security Administration  
**Supplemental Security Income**  
Notice of Planned Action

Office of Central Operations  
500 Woodlawn Drive  
Baltimore, Maryland  
21241-1500  
Date: April 9, 2020  
BNC#

Nancy Drew  
123 Detective Lane  
Sleuth, MD 21201

As you requested, we will call you within 5 business days of the date of this letter to read it to you.

We are sending this letter to you in both a standard print version and a large print version. You will receive them in separate envelopes.

We are returning 2 paystub documents with the standard print version of this letter.

Your payments (or those of the individual named above) will be changed as follows:

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<b>From Amount</b>	<b>Through</b>	<b>Monthly Amount</b>	<b>Monthly</b>
March 2020	March 2020	\$741.34	\$757.06
April 2020	April 2020	\$741.34	\$670.38

**Information About NANCY DREW's Back Payments**

We will send you another letter about any overpayment.

### **Information Used In Making The Decision**

You had monthly income which must be considered in figuring his eligibility as follows:

Your verified wages of \$112.88 for January 2020, \$286.25 for February 2020 and \$185.37 for March 2020.

### **Fair Credit Reporting Act (FCRA) - Wages**

We receive wage and employment information from Equifax that is part of a consumer report. We may have used all or some of the wage and employment information we received from Equifax to determine benefit eligibility, make a benefit decision, or calculate a benefit amount. Equifax played no part in our determination and is unable to supply specific reasons for the determination we made.

Nancy Drew has a right under the FCRA to know the information contained in the consumer report. Nancy Drew has a right to a free copy of the consumer report from Equifax if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the consumer report is inaccurate or incomplete, you have the right to dispute the matter with Equifax. To obtain a copy of or dispute your consumer report, contact Equifax at:

Equifax Workforce Solutions  
ATTN: Dispute  
3470 Rider Trail South  
Earth City, MO 63045  
866-222-5880 or TTY 800-424-2053  
<https://www.theworknumber.com/employees/fcra/>

### **Things To Remember**

If we stop your SSI and close your SSI case you do not become eligible again before May 2020, you will have to file a new application to get SSI.

### **Information About Your Payment(s)**

We are holding your first payment of \$500 for June 2020 because you agreed in writing that the SSI program would be repaid the money it paid you for May 2020. After that agency tells us how much it should be repaid, we will send it the money from your first payment. If any money is left from the first payment, we will send it to you. The SSI Field Office should send you a letter explaining what you should do if you disagree with the amount they told us to pay them.

### **If You Disagree With The Decision**

If you disagree with the decision, you have the right to appeal. We will review your case again and consider any new facts you have. A person who did not make the first decision will decide your case.

- You have 60 days to ask for an appeal.
- The 60 days start the day after you get this letter. We assume you got this letter 5 days after the date on it unless you show us that you did not get it within the 5-day period.
- You must have a good reason if you wait more than 60 days to ask for an appeal.
- You have to ask for an appeal in writing. We will ask you to sign a form SSA-561-U2, called "Request for Reconsideration." Contact one of our offices if you want help.

### **Appeal In 10 Days To Keep Getting The Same Check**

If you appeal within 10 days, you will continue to get the same check amount until we decide your case.

- The 10 days start the day after you get this letter.
- If you lose your appeal, you might have to pay back some or all of this money.

However, even if you appeal in 10 days, we may reduce the check in June 2020 as shown above if both of the following are true:

- Our new decision is the same as the one you appealed, and,
- We send or give you a letter with our new decision in time to reduce the check.

## **How To Appeal**

There are three ways to appeal. You can pick the one you want. If you meet with us in person, it may help us decide your case.

- **Case Review:** You have the right to review the facts in your file. You can give us more facts to add to your file. Then we will decide your case again. You will not meet with the person who decides your case.
- **Informal Conference:** You will meet with the person who decides your case. You can tell that person why you think you are right. You can give us more facts to help prove you are right. You can bring other people to help explain your case.
- **Formal Conference:** This is a meeting like an informal conference. The difference is we can make people come to prove you are right. We can make them bring important papers about your case, even if they do not want to help you. You can question these people at your meeting.

## **If You Want Help With Your Hearing**

You may choose to have a representative help you. We will work with this person just as we would work with you. If you decide to have a representative, you should find one quickly so that person can start preparing your case.

Many representatives charge a fee only if you receive benefits. Others may represent you for free. Usually, your representative may not charge a fee unless we approve it. Your local Social Security office can give you a list of groups that can help you find a representative.

If you get a representative, you or that person must notify us in writing. You may use our Form SSA-1696 "Appointment of Representative." Any local Social Security office can give you this form.

## **If You Want An Interpreter To Help You**

(INF082)

We provide free interpreter services to help you conduct your Social Security business. These interpreter services are available whether you talk to us by phone or in the Social Security office. Call our toll-free number, 1-800-772-1213. If you need service in Spanish, press 7 and wait for a Spanish-speaking representative to help you. For all other languages, stay on the line and remain silent during our English voice automation prompts until a representative answers. The representative will contact an interpreter to help with your call. If your business

cannot be completed by phone, we will make an appointment for you at a local Social Security office and arrange for an interpreter to be there at the time of your visit.

### **Suspect Social Security Fraud?**

Please visit <http://oig.ssa.gov/r> or call the Inspector General's Fraud Hotline at 1-800-269-0271 (TTY 1-866-501-2101).

### **If You Have Questions**

We invite you to visit our website at [www.socialsecurity.gov](http://www.socialsecurity.gov) on the Internet to find general information about Social Security. If you have any specific questions, you may call us toll-free at 1-800-772-1213, or call your local Social Security office at 410-555-1212. We can answer most questions over the phone. If you are deaf or hard of hearing, you may call our TTY number, 1-800-325-0778. You can also write or visit any Social Security office. The office that serves your area is located at:

123 Main Street  
Owing Mills MD 21201

If you do call or visit an office, please have this letter with you. It will help us answer your questions. Also, if you plan to visit an office, you may call ahead to make an appointment. This will help us serve you more quickly when you arrive at the office.

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***Social Security Administration***

Enclosure(s):

How we calculated NANCY DREW's payments