**FMCS Survey Questions**

Link to survey: [https://tags.fmcs.gov/4DAction/FC/AccessMain?User-FLMO\*23LY](https://tags.fmcs.gov/4DAction/FC/AccessMain?User-FLMO*23LY)

(note: click on meter in upper left in browser to get to main menu to switch between surveys)

Questions:

Collective Bargaining Mediation:

* Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
* How likely are you to recommend working with FMCS to colleagues and associates?
* Who was your mediator?

Grievance Mediation

* How likely are you to recommend working with FMCS to colleagues and associates?
* Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
* Who was your mediator?

Facilitation

* Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
* Did the recent FMCS facilitation help your group’s participants achieve their objectives and/or preserve or improve their working relationship?
* How likely are you to recommend working with FMCS to colleagues and associates?
* Who was your mediator?

Training

* Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
* Did the recent FMCS assistance or training program help your group’s participants achieve their objectives and/or build their knowledge and skills?
* How likely are you to recommend working with FMCS to colleagues and associates?
* Who was your mediator?