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|  |
| Registration and Customer Service Screens |
| Address Confirmation Code (ACC) |
|  |
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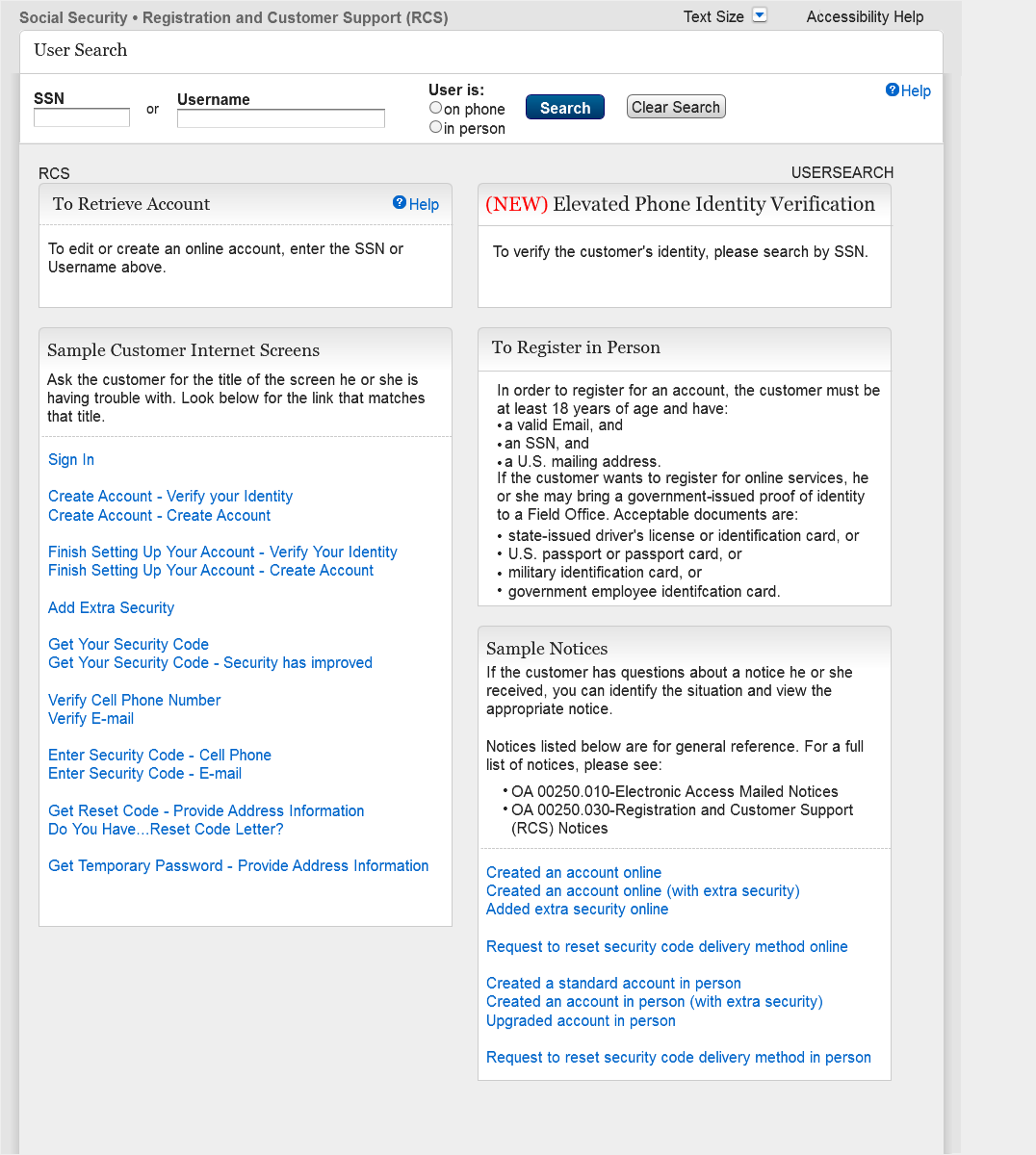
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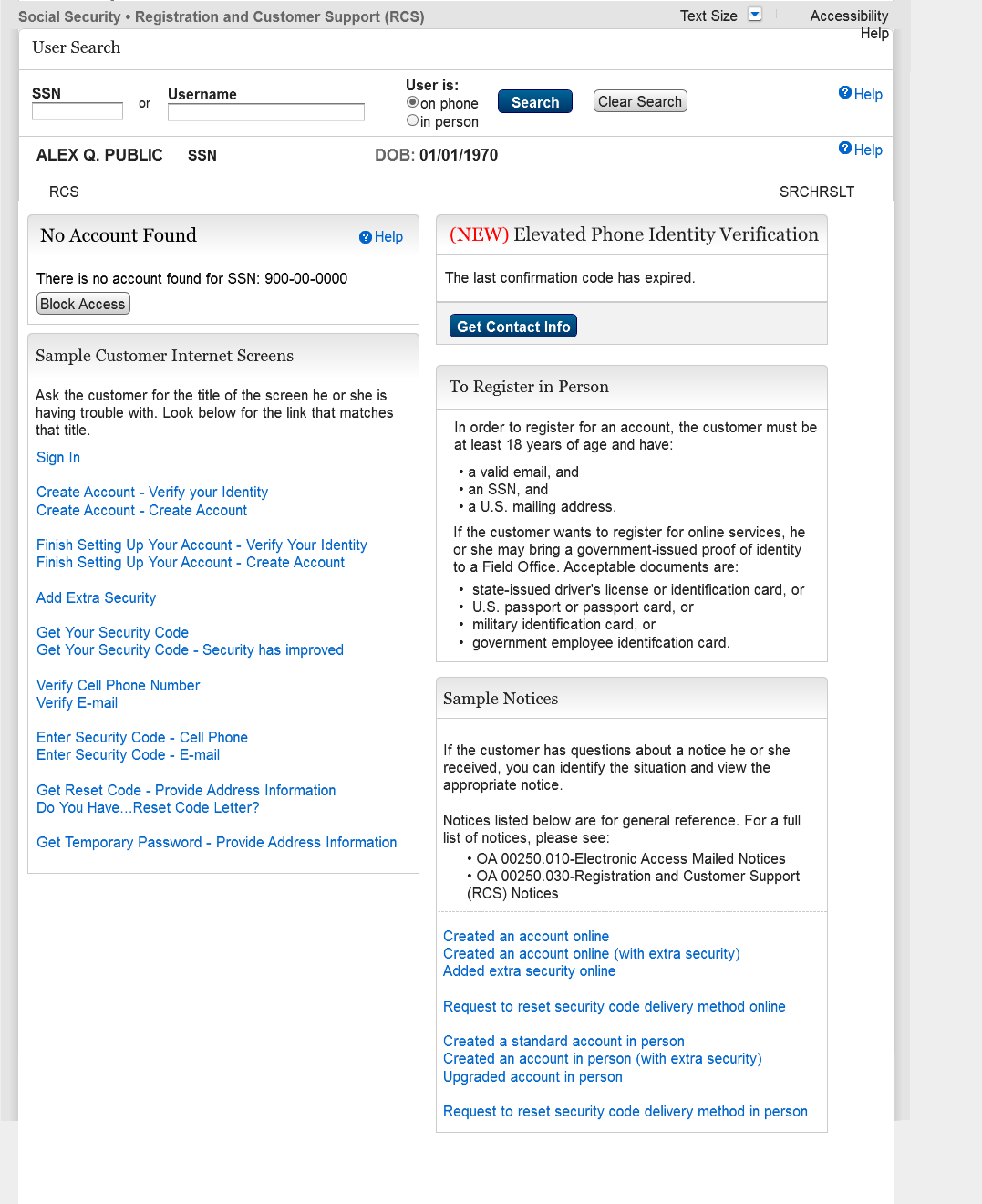
1. User Search Identity Container

Displays the new Elevated Phone Identity Verification container**.**



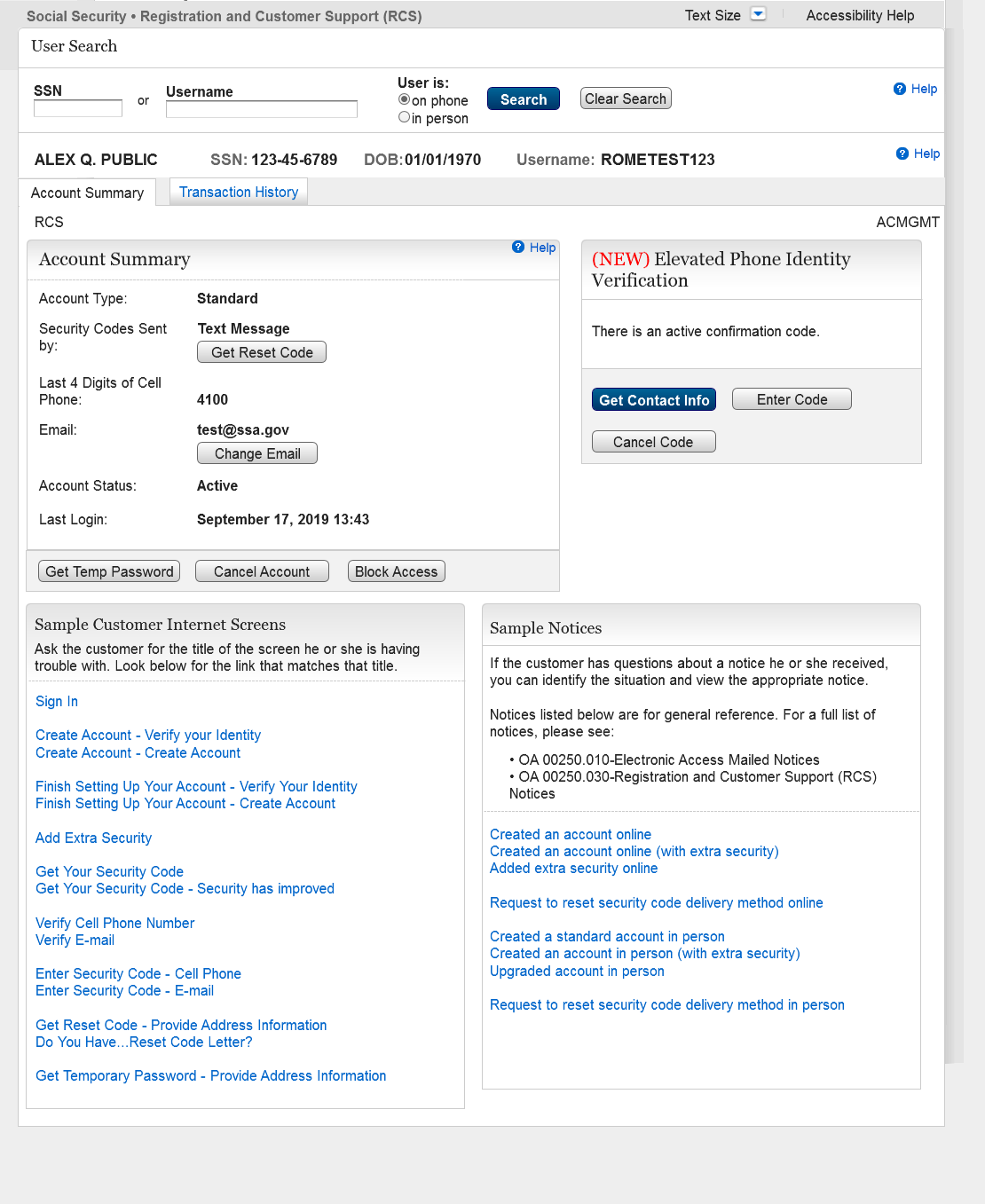
1. Search Results with No Active Account and Expired code

Displays the search result with no user account and expired confirmation code.



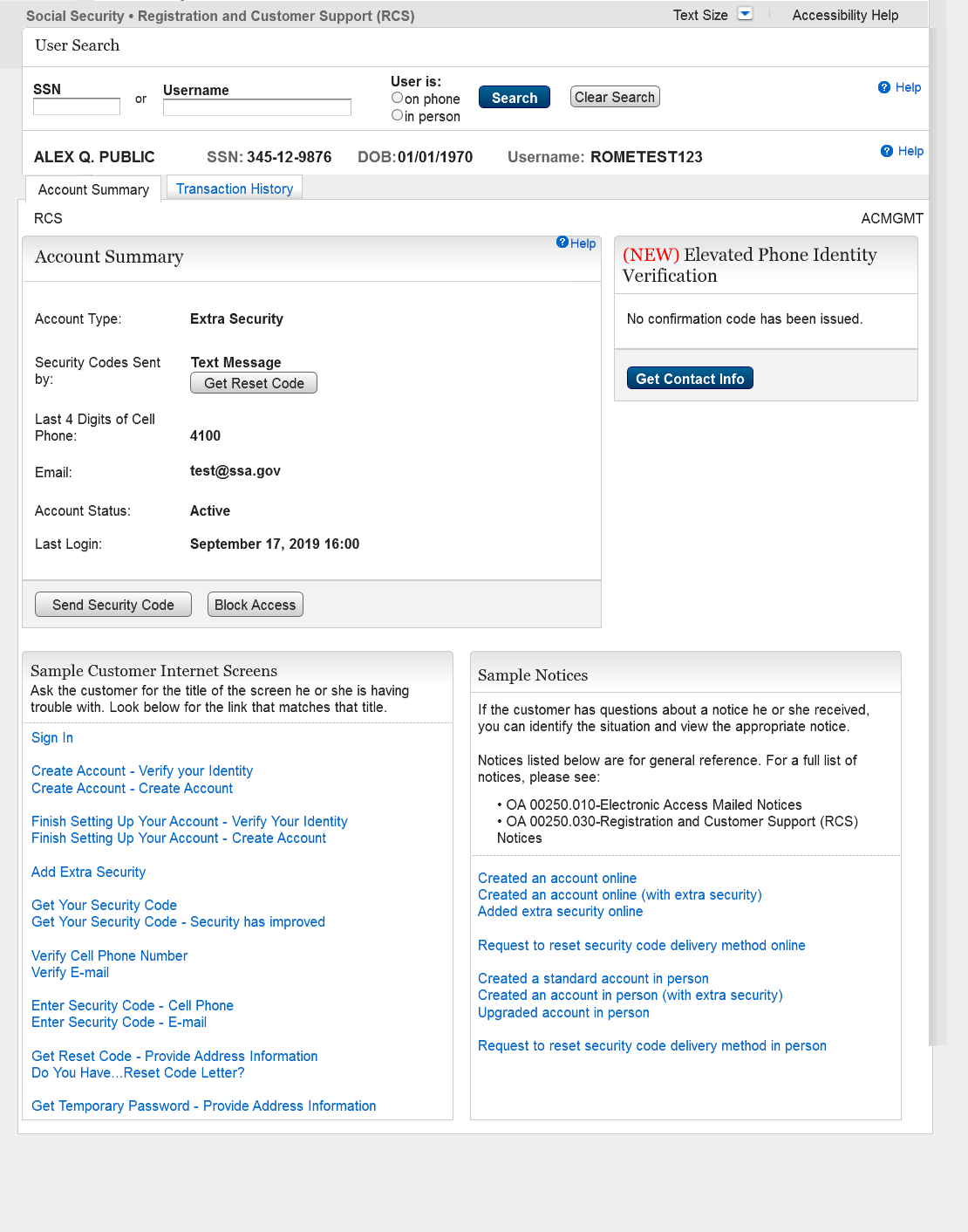
1. ACMGMT Standard Account Summary Page with Active Code

Displays Account Management screen with an active account confirmation code**.**



1. ACMGMT Extra Security Account Summary Page

Displays Account Management screen with extra security and no confirmation code issued**.**

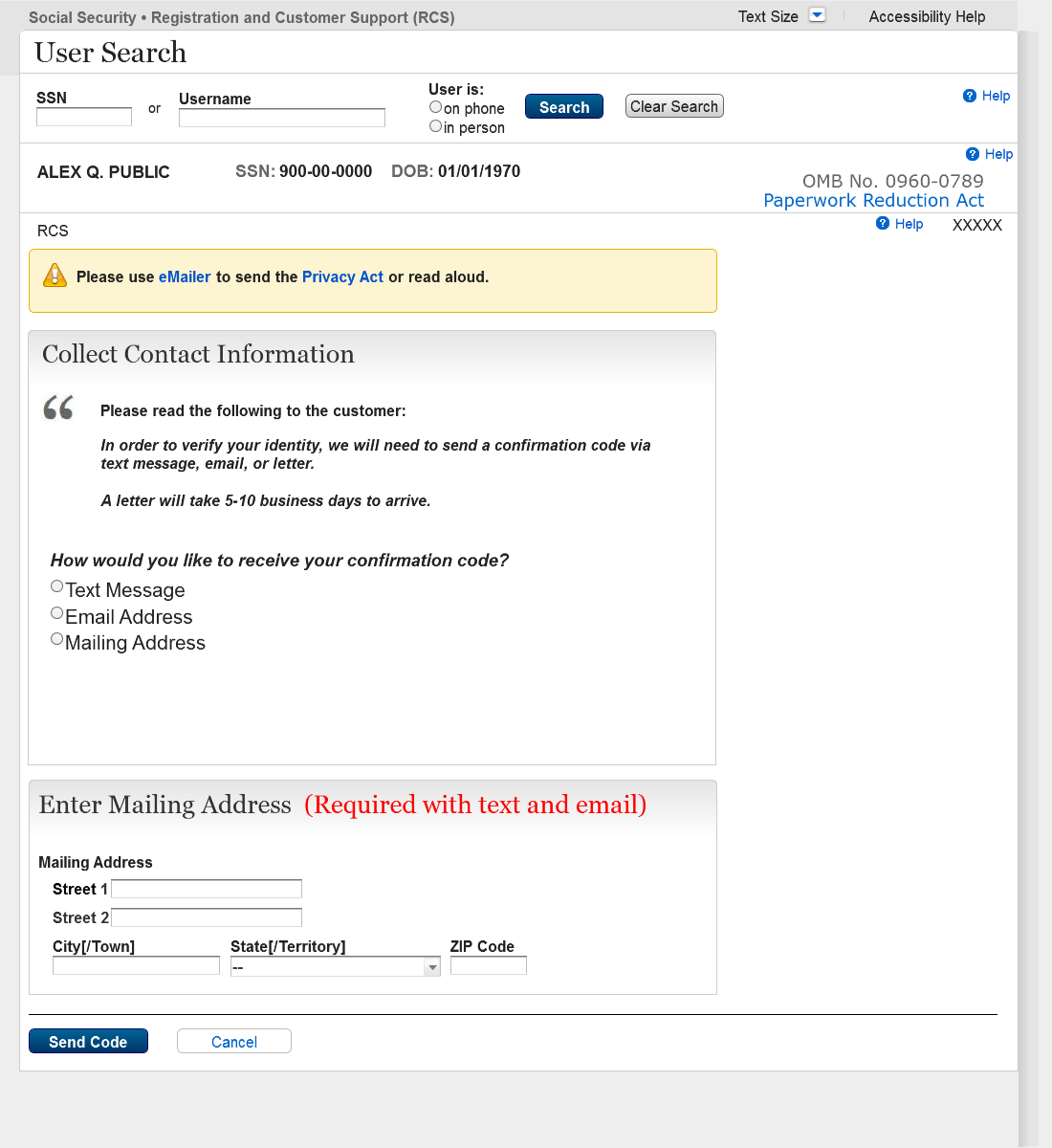


1. Send ACC – Privacy Act Warning Notice

This page with the banner is displayed when Get Contact Info button is selected for the first time. The customer will have the option to either get the Privacy Act emailed or read aloud.

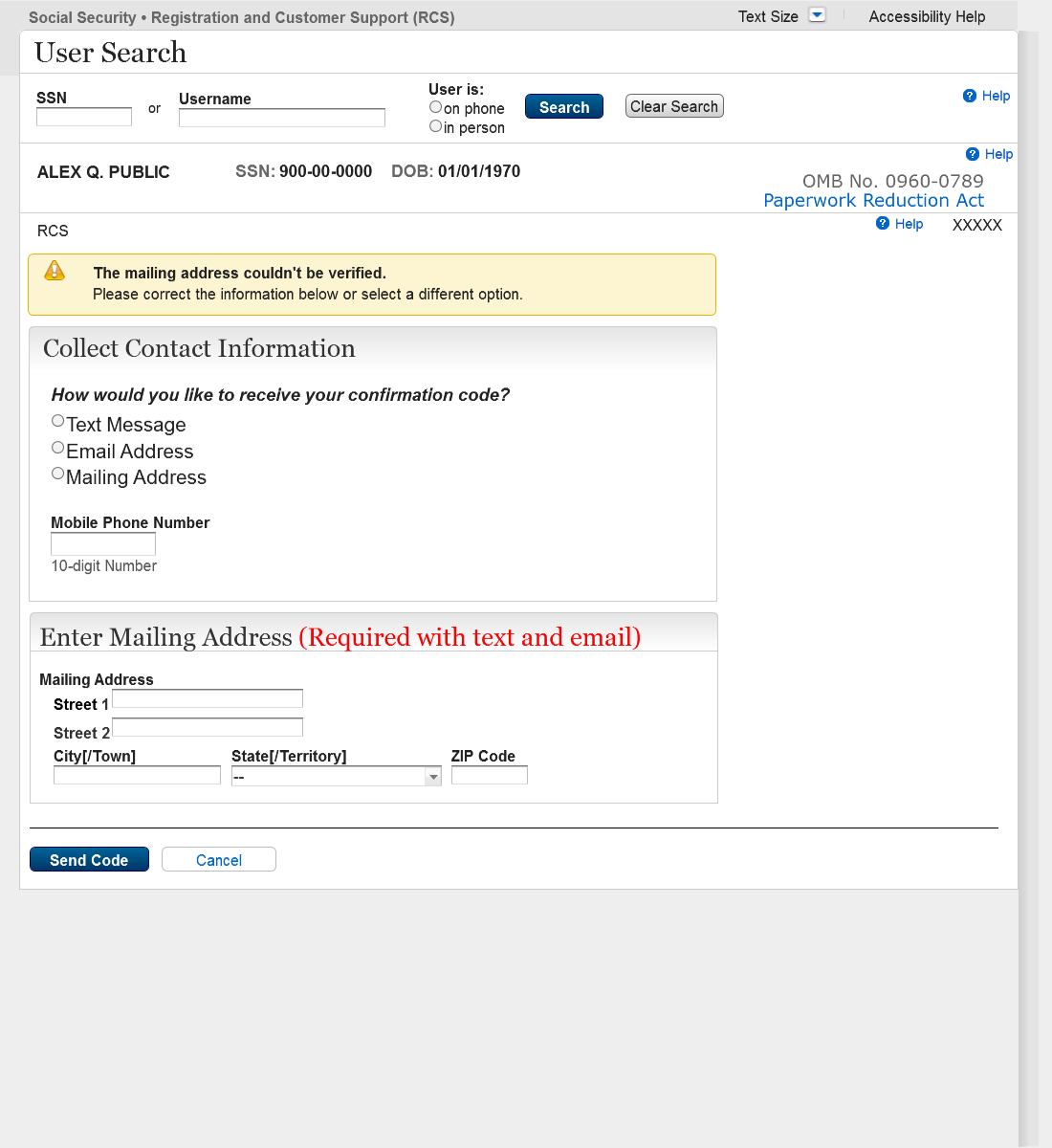
The customer will have the ability to receive the ACC code from the following:

* Text Message – User will receive code via sms text.
* Email Address – User will receive code via email.
* Mailing Address – User must provide address.



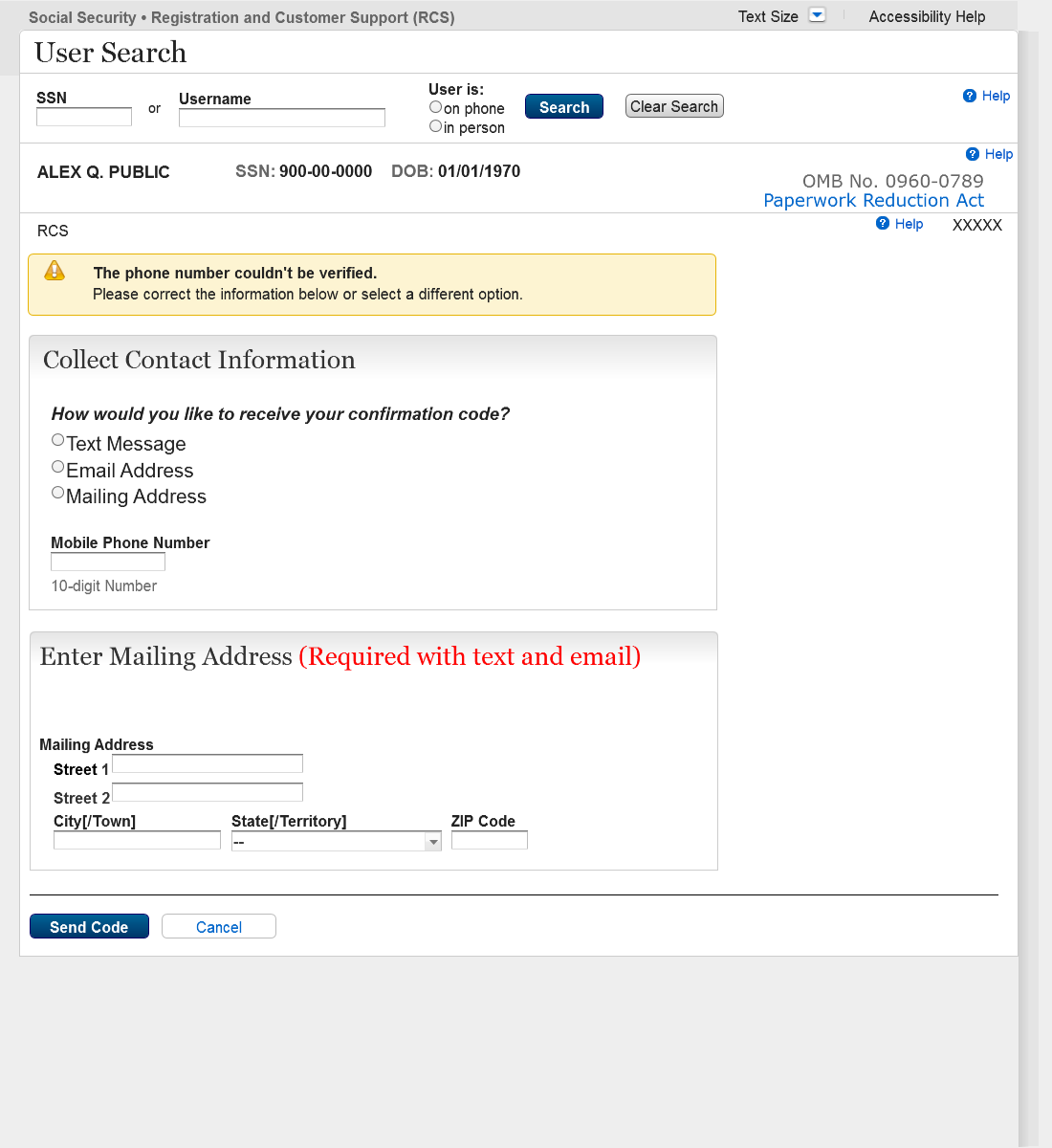
1. Send ACC Error - Mailing Address

This page is displayed when Mailing Address was selected, and system was unable to verify Mailing Address.



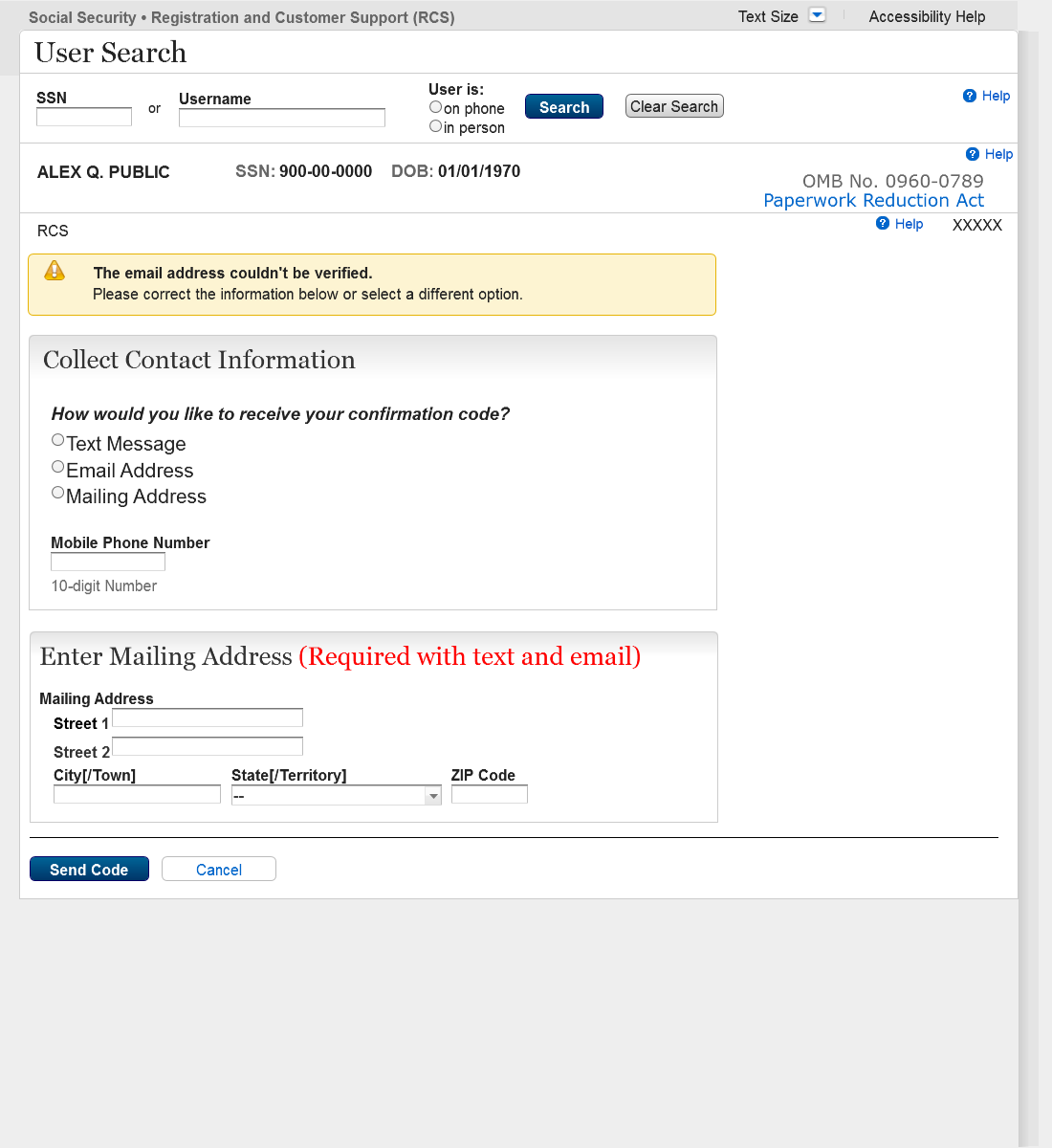
1. Send ACC Error - Phone Number

This page is displayed when Phone Number was selected, and system was unable to verify Phone Number.



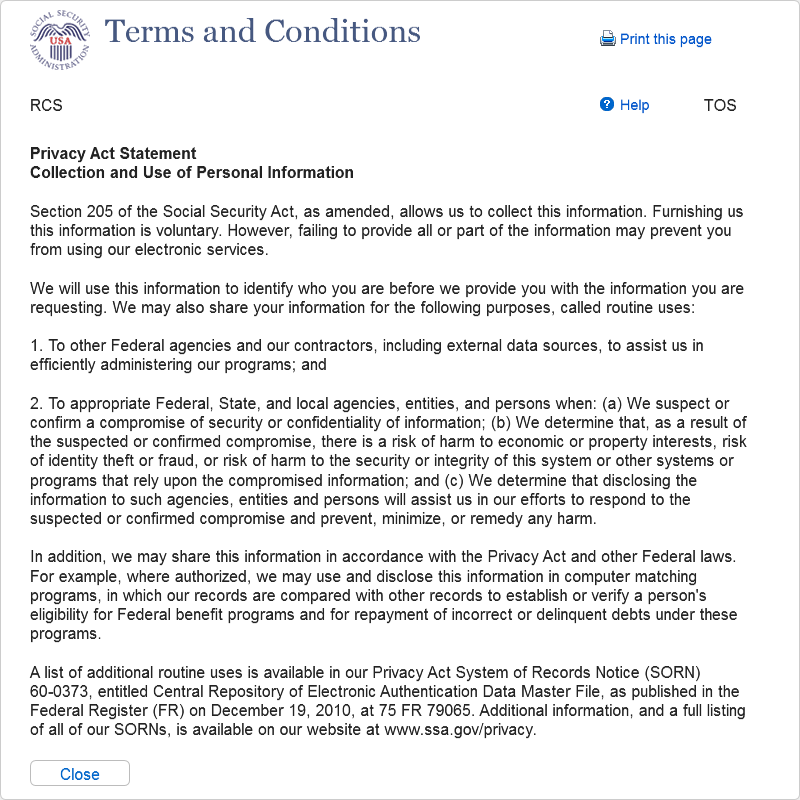
1. Send ACC Error - Email Address

This page is displayed when Email Address was selected, and system was unable to verify Email Address.



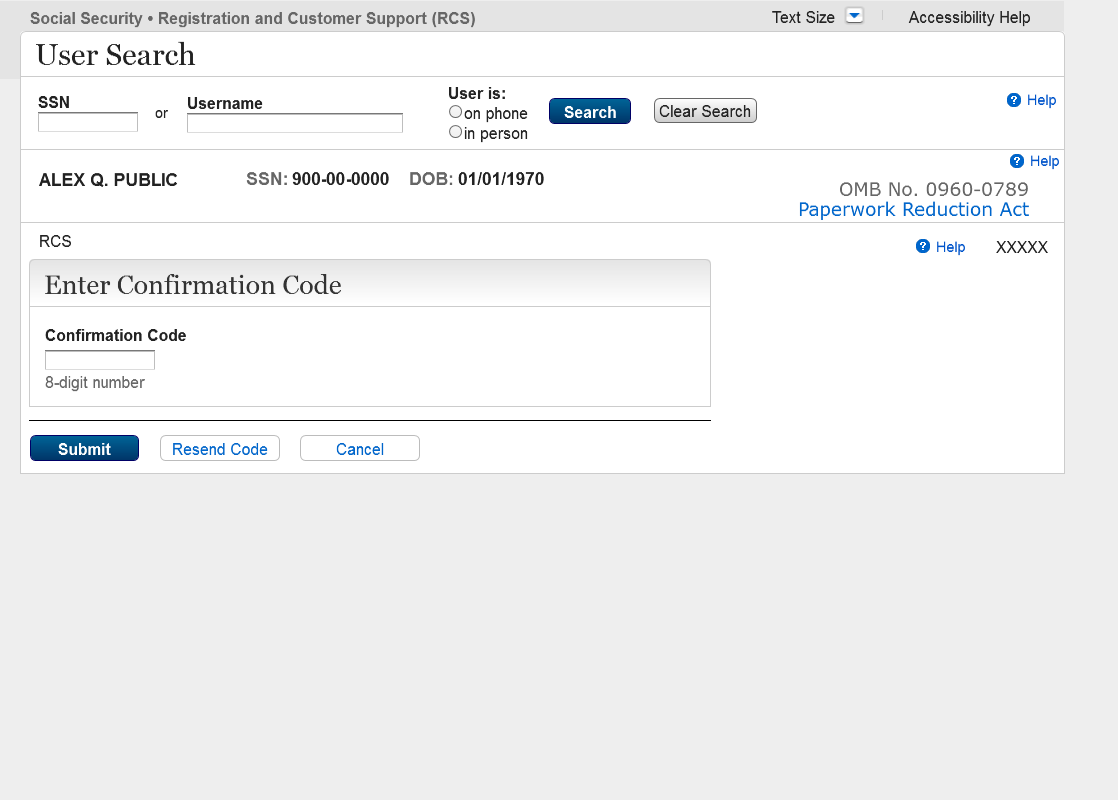
1. Privacy Act

Updated Privacy Message.



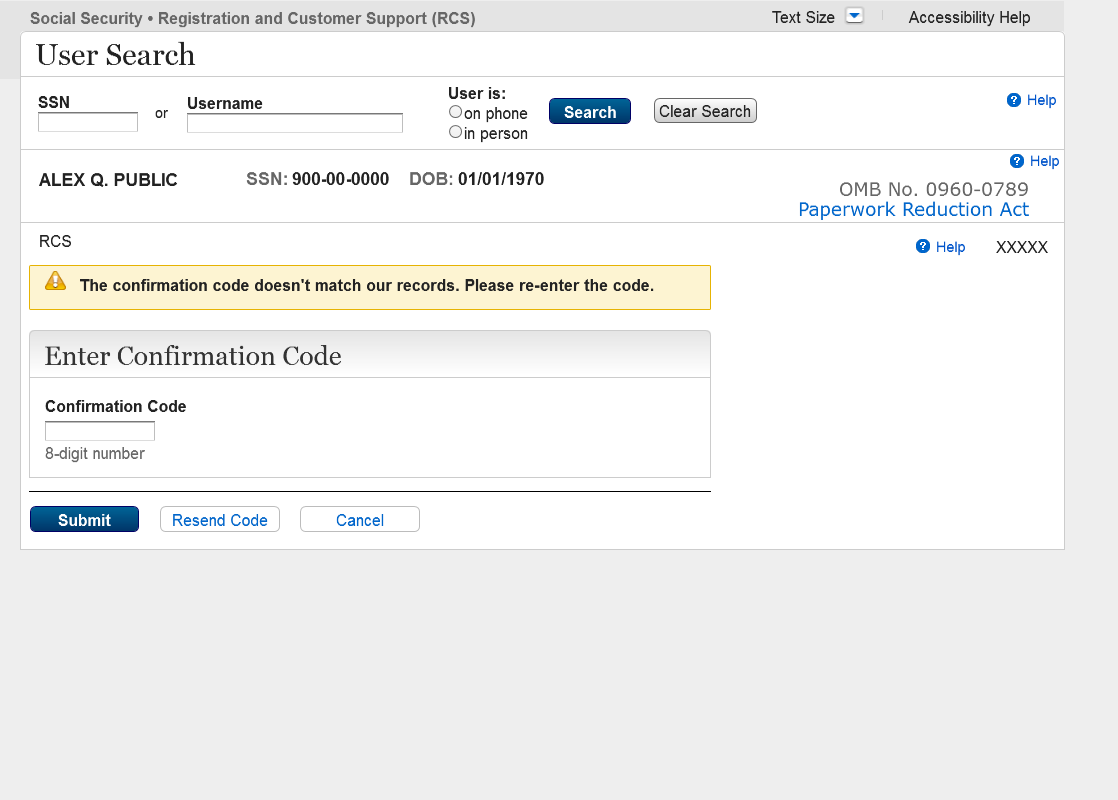
1. Enter ACC - Same Session

This page is displayed when user has selected either Text Message or Email address to receive ACC within the same session.



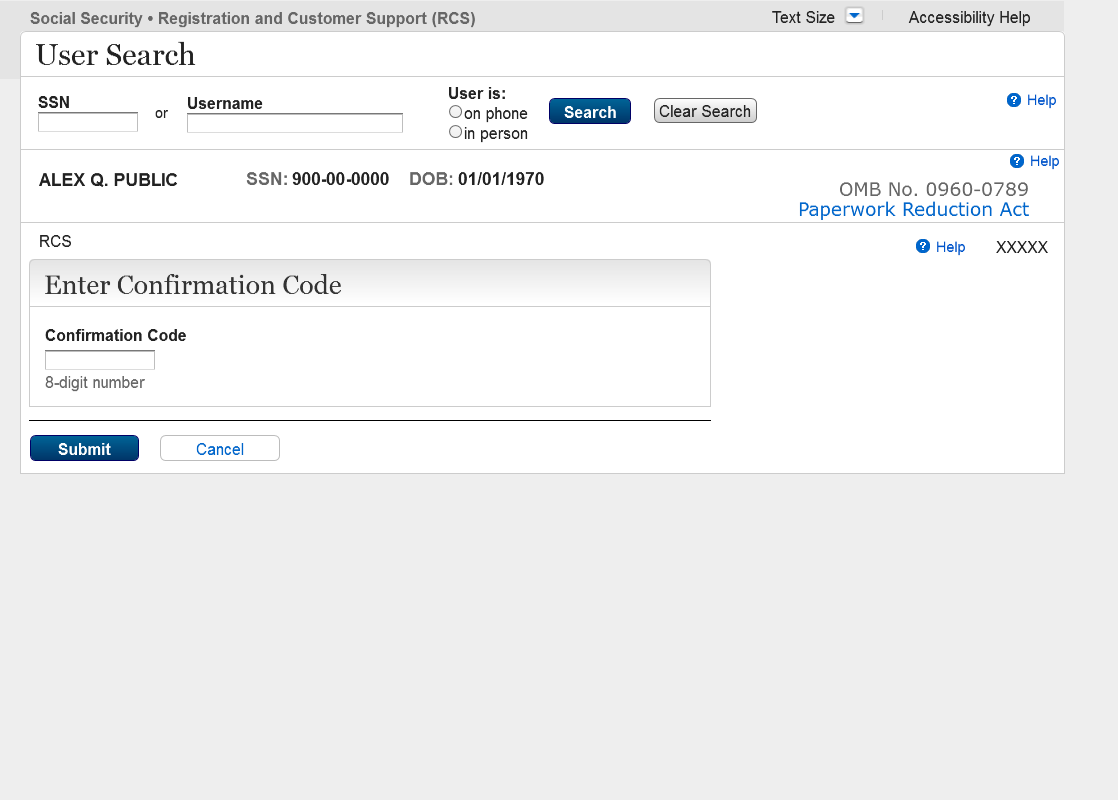
1. Enter ACC Error - Same Session

This page is displayed when user receives an Error message and has selected either Text Message or Email Address to receive ACC within the same session.



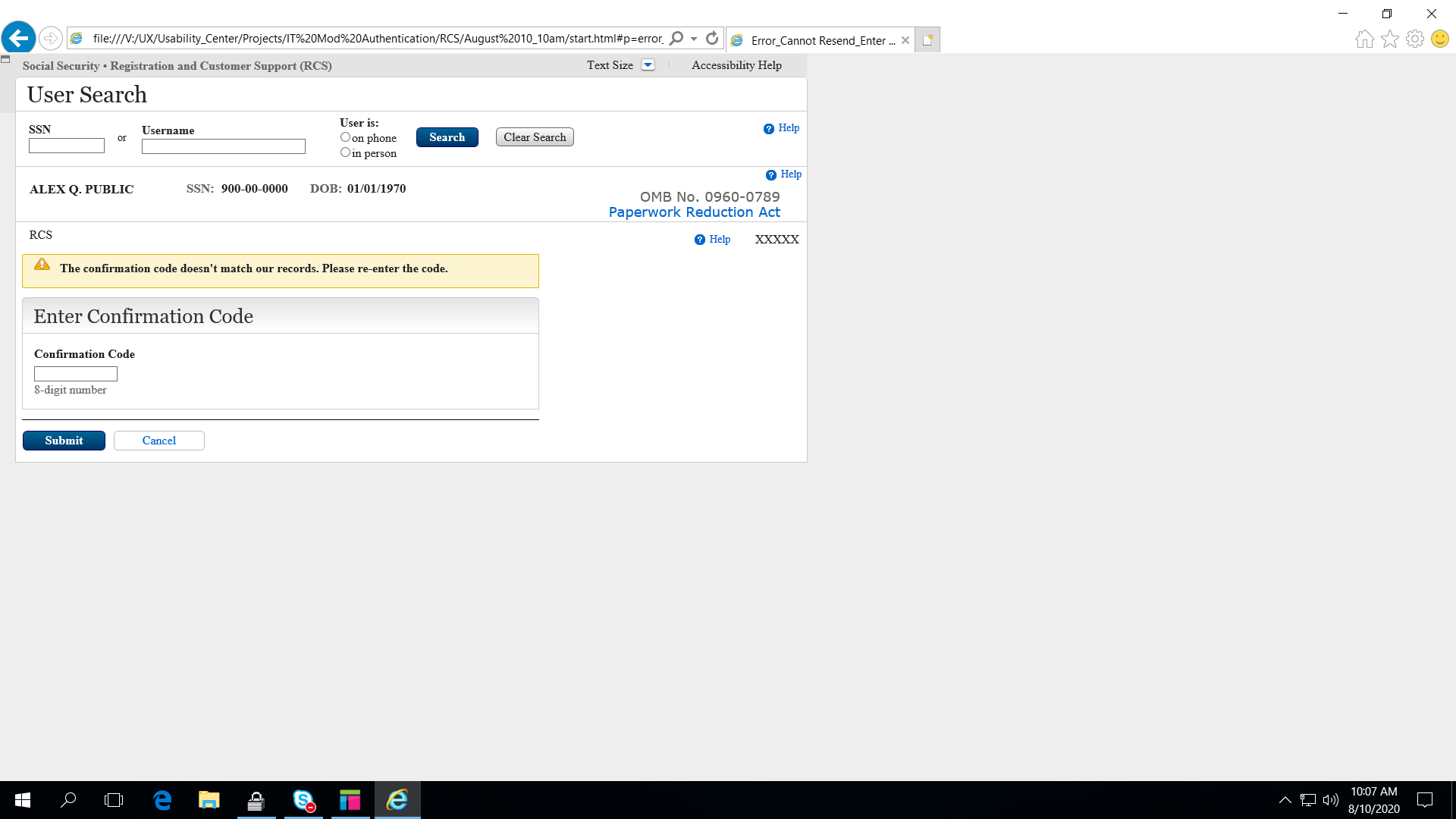
1. Enter ACC in Subsequent Session - Cannot Resend Code

This page is displayed when user returns with an ACC in a different session.



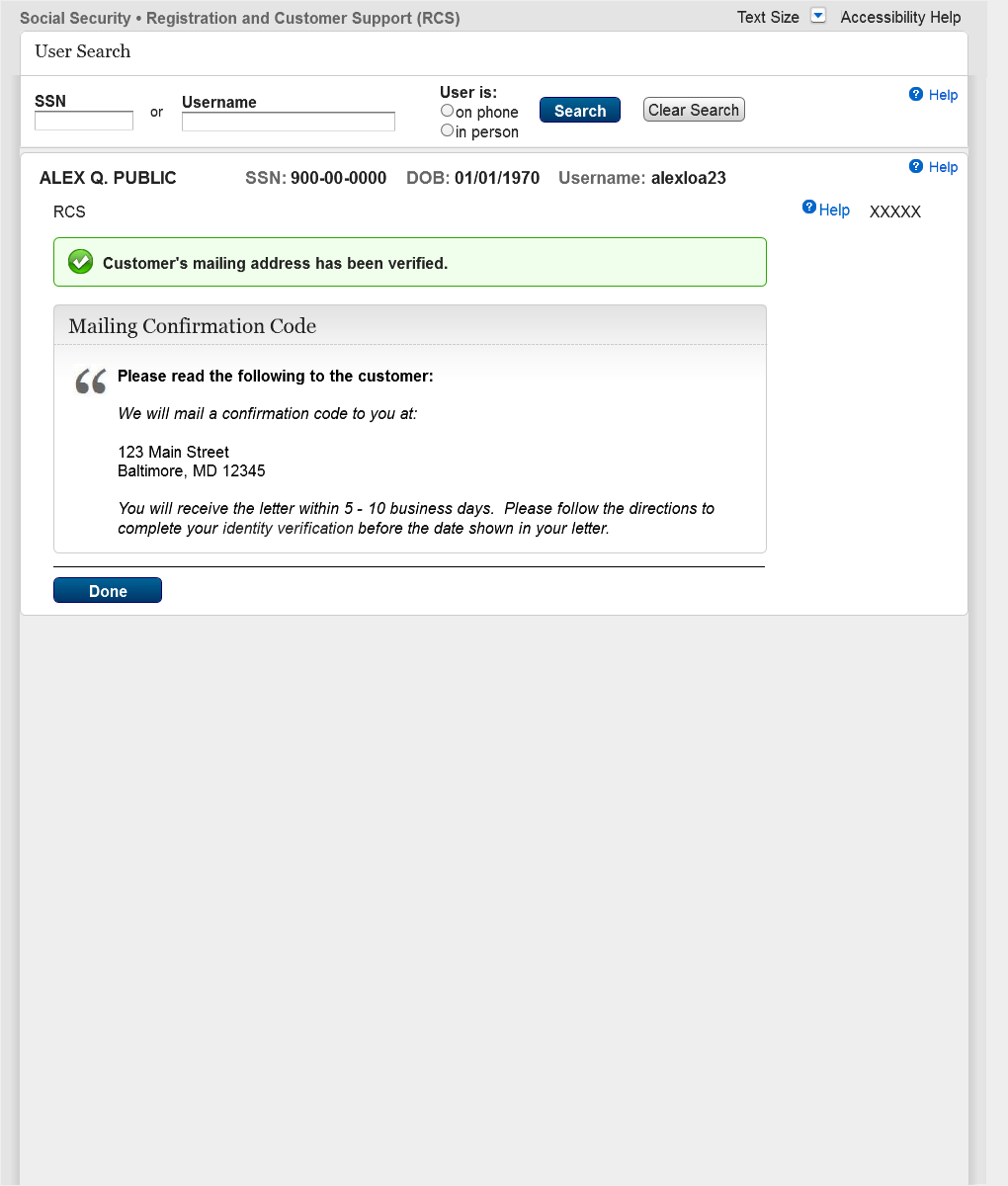
1. Enter ACC Subsequent Session Error - Cannot Resend Code

This page is displayed when user receives an error message when confirmation code does not match.



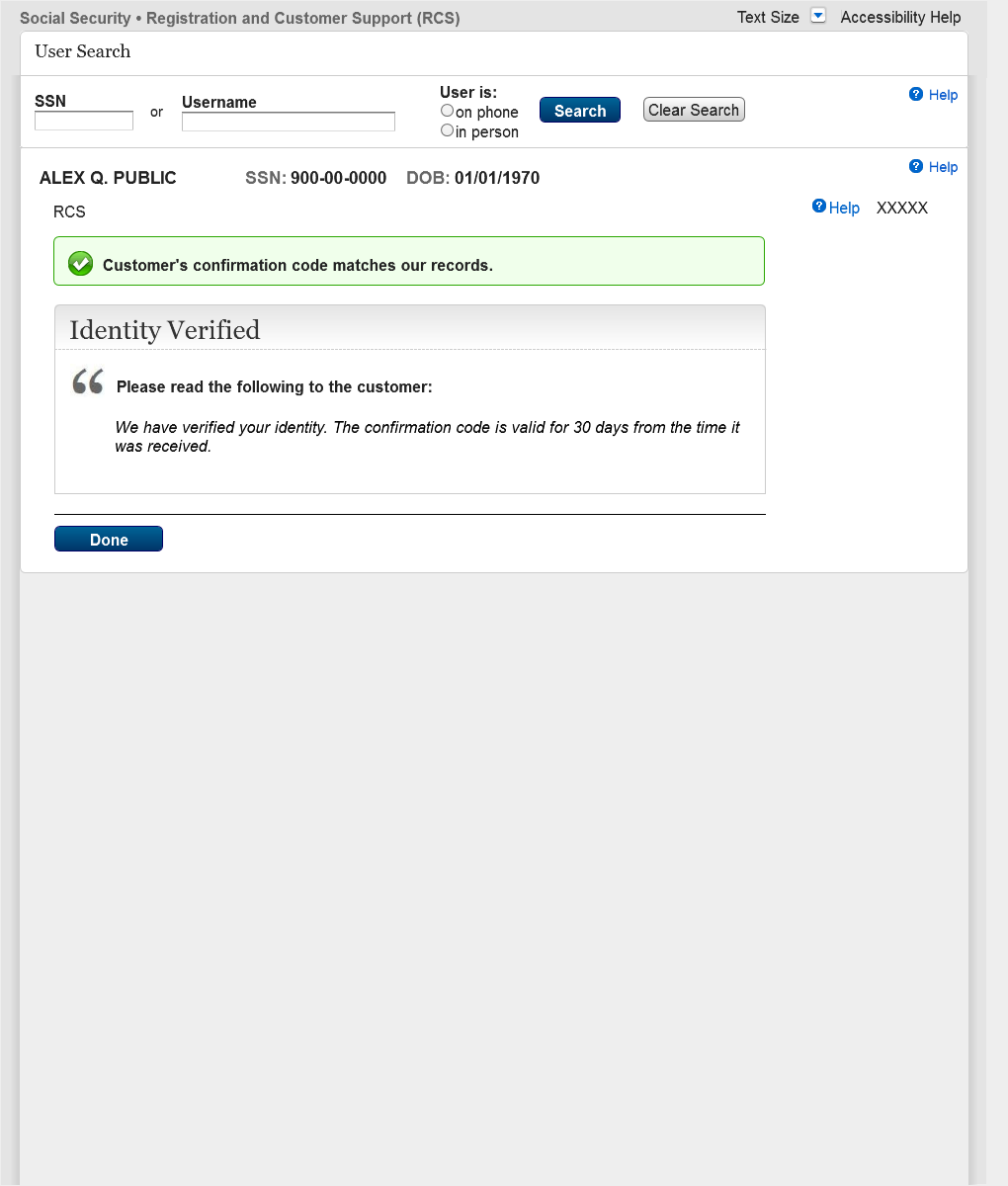
1. ACC Code Will be Snail Mailed – Mailing Address Verified

This page is displayed when the mailing address has been verified.



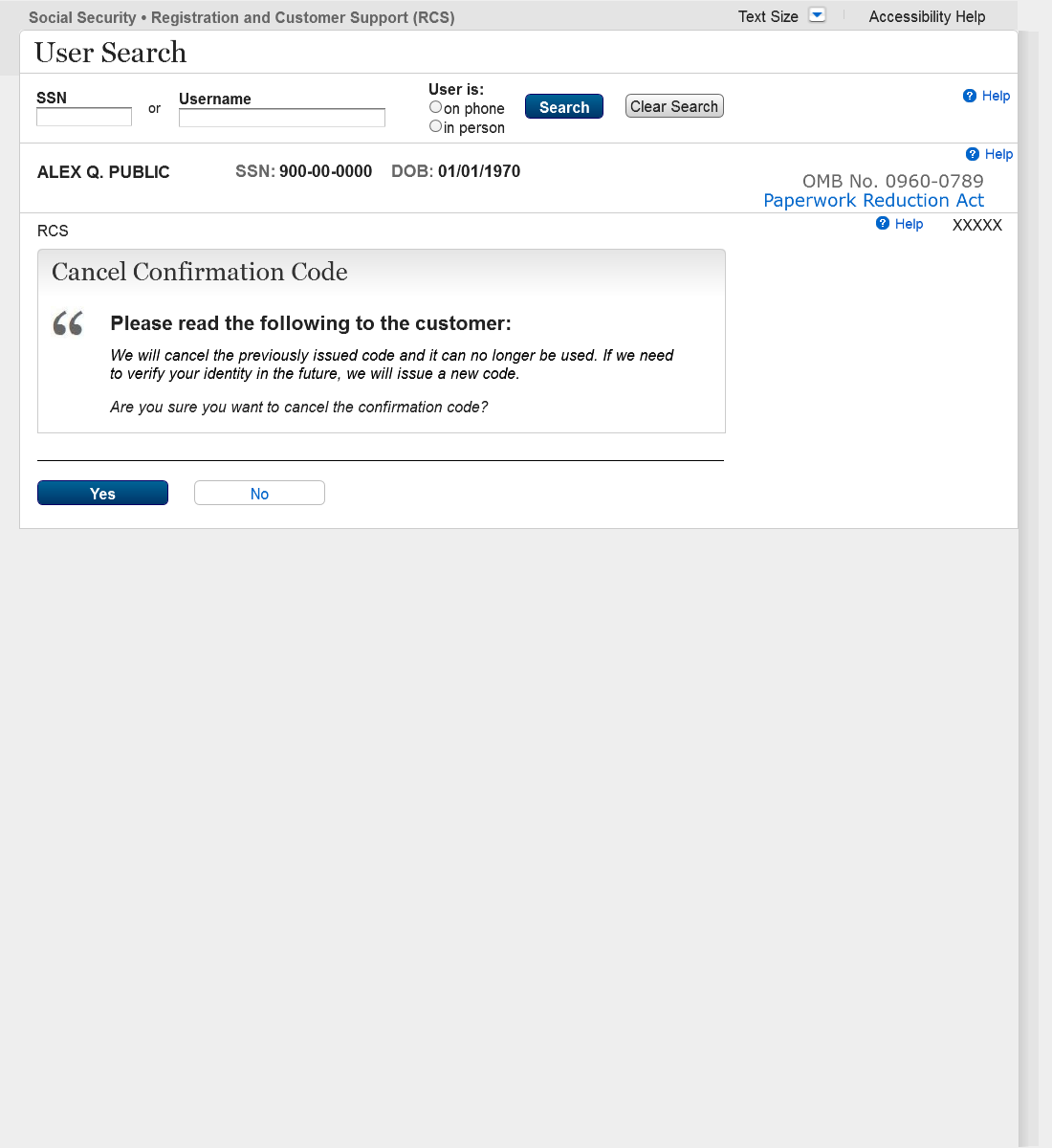
1. Final Confirmation - ACC Code Matches SSA Records

This page is displayed when the confirmation code matches.



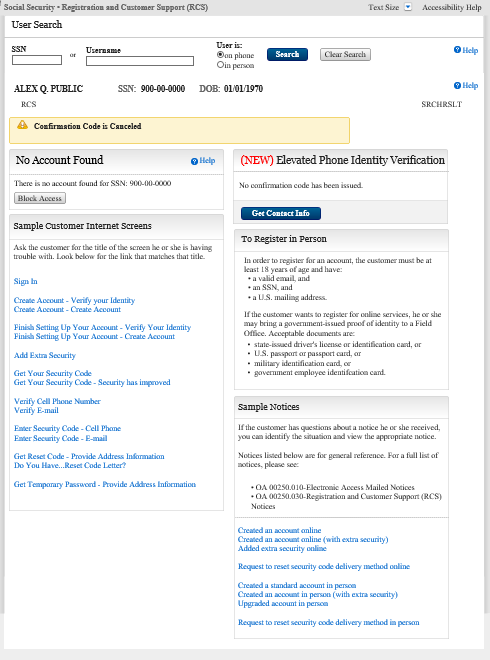
1. Cancel Code

This page is displayed when user wants to cancel confirmation code.



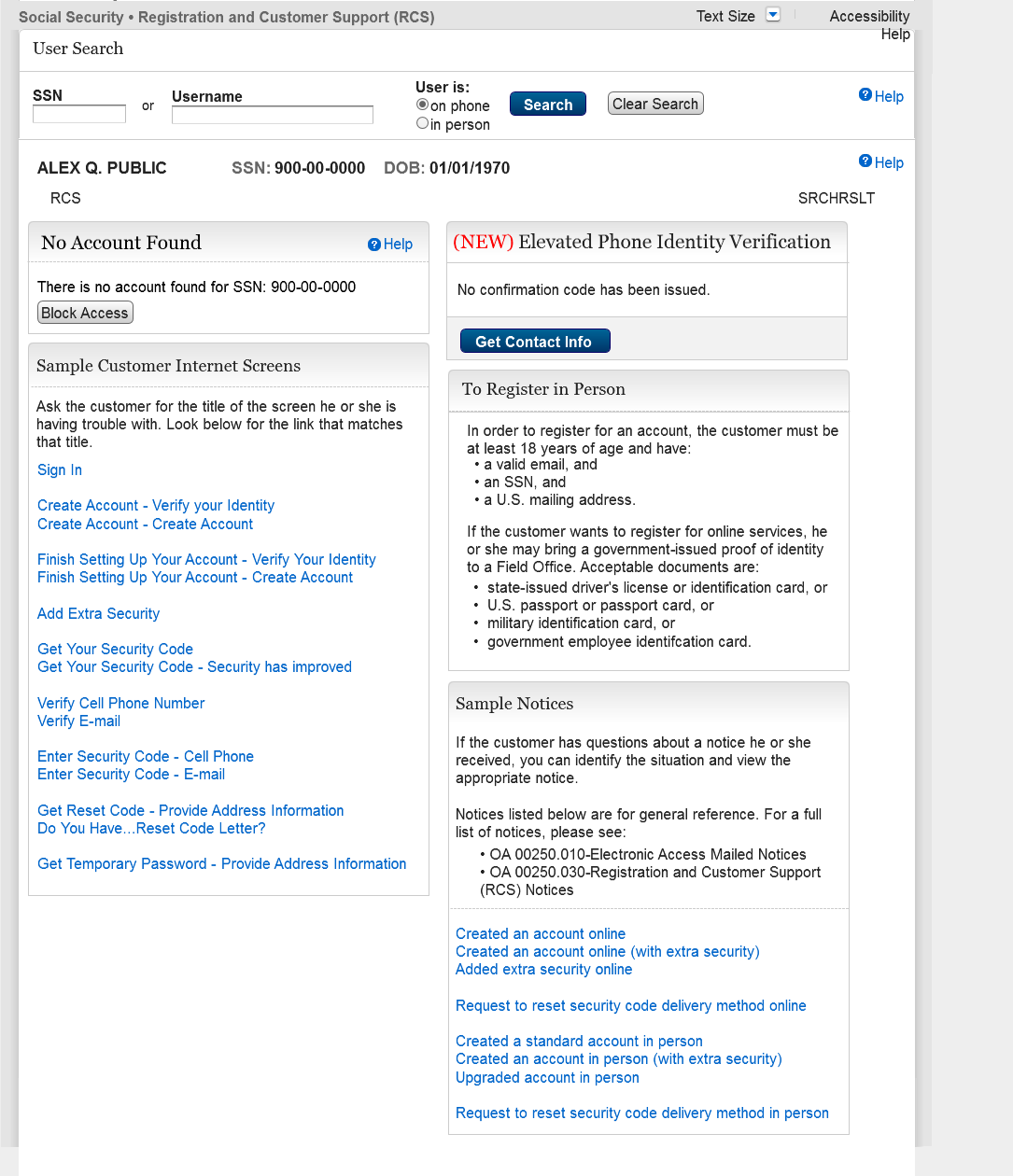
1. Cancel Code – Confirmation

This page is displayed when confirmation code is cancelled.



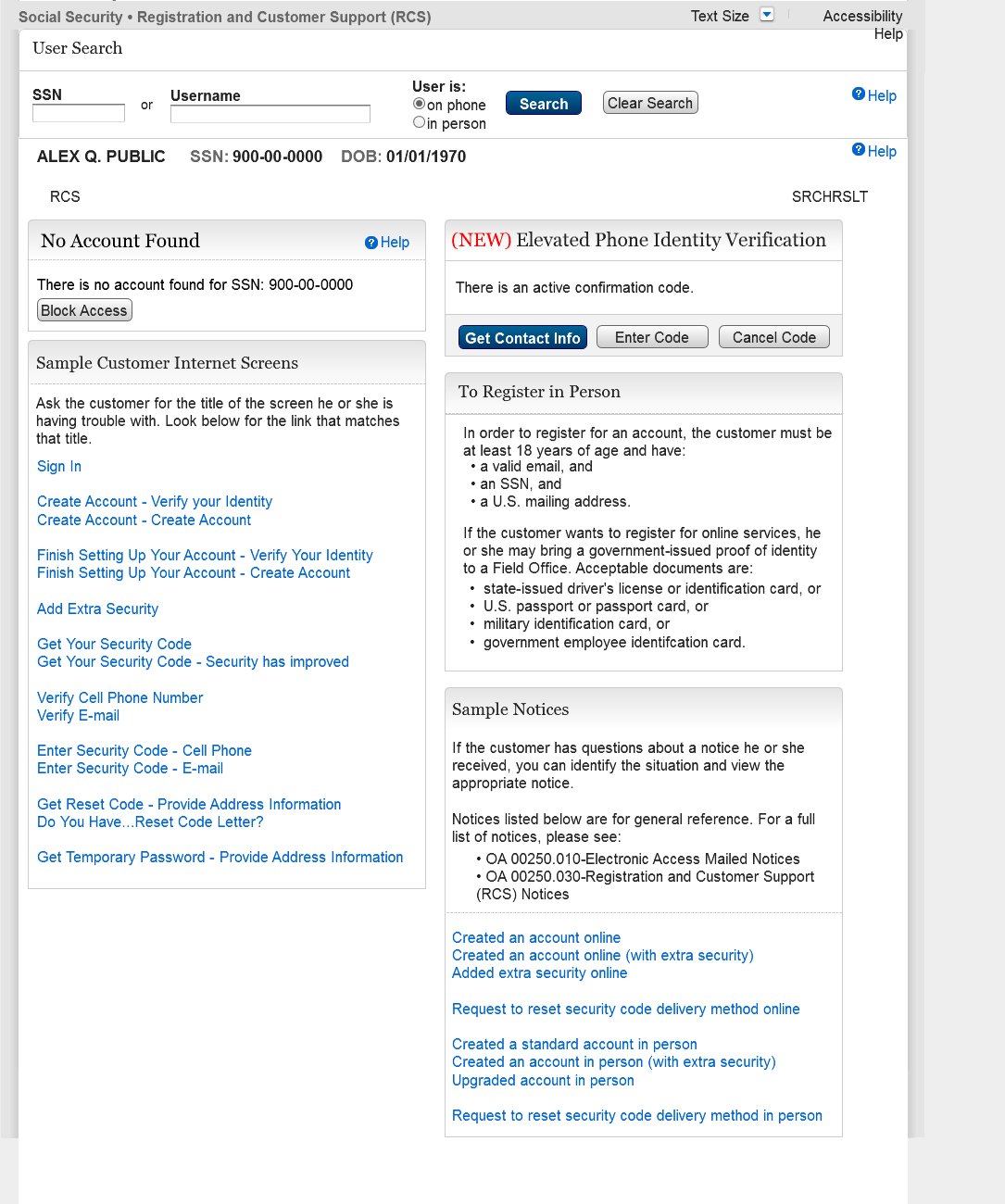
1. Search Results with No Active Account, On-Phone SSN with No Code

This page is displayed when there is no active account, and no confirmation code has been sent.



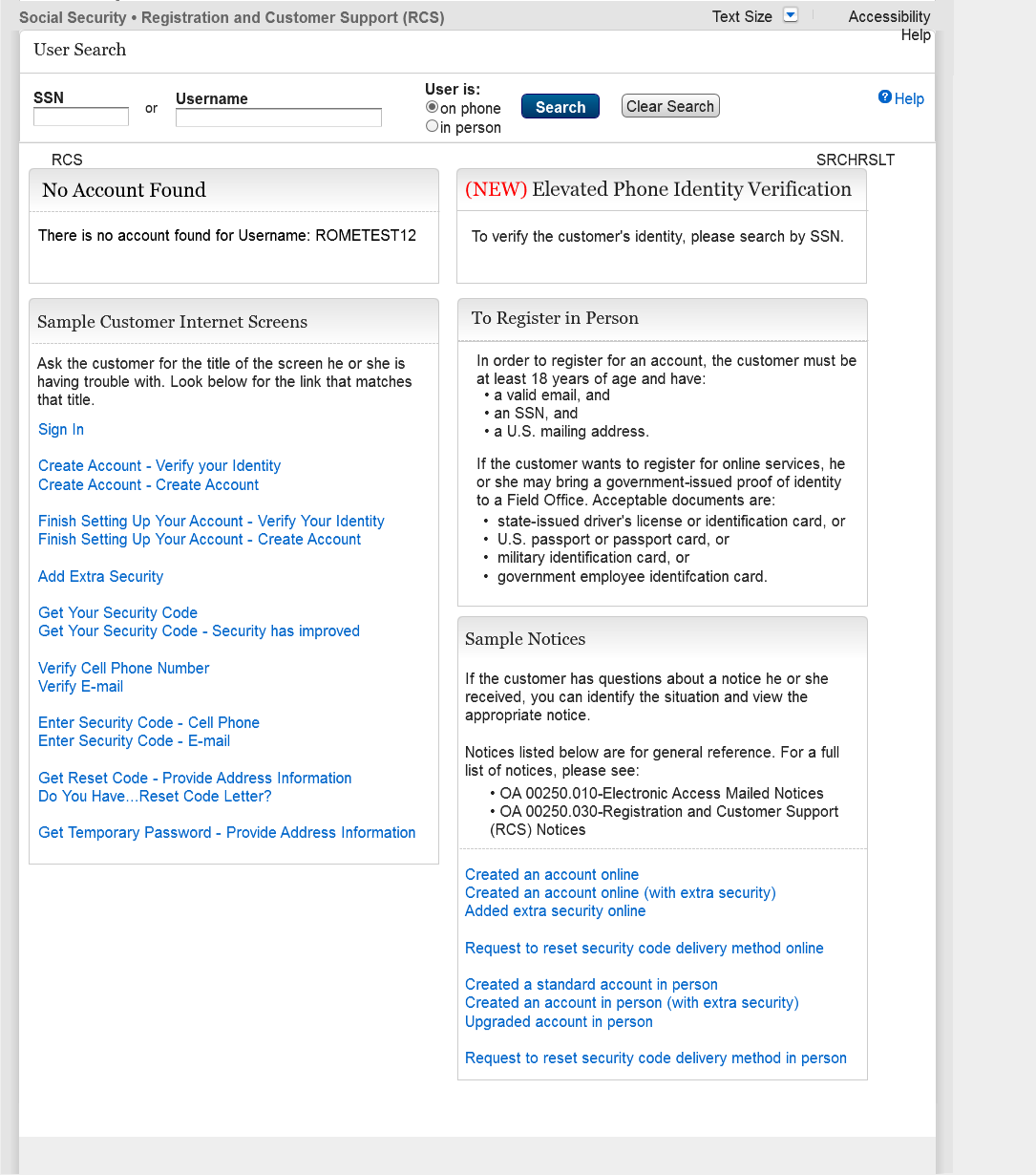
1. Search Results with No Active Account, On-Phone with Active Code

This page is displayed when there is no active account, but confirmation code has been sent.



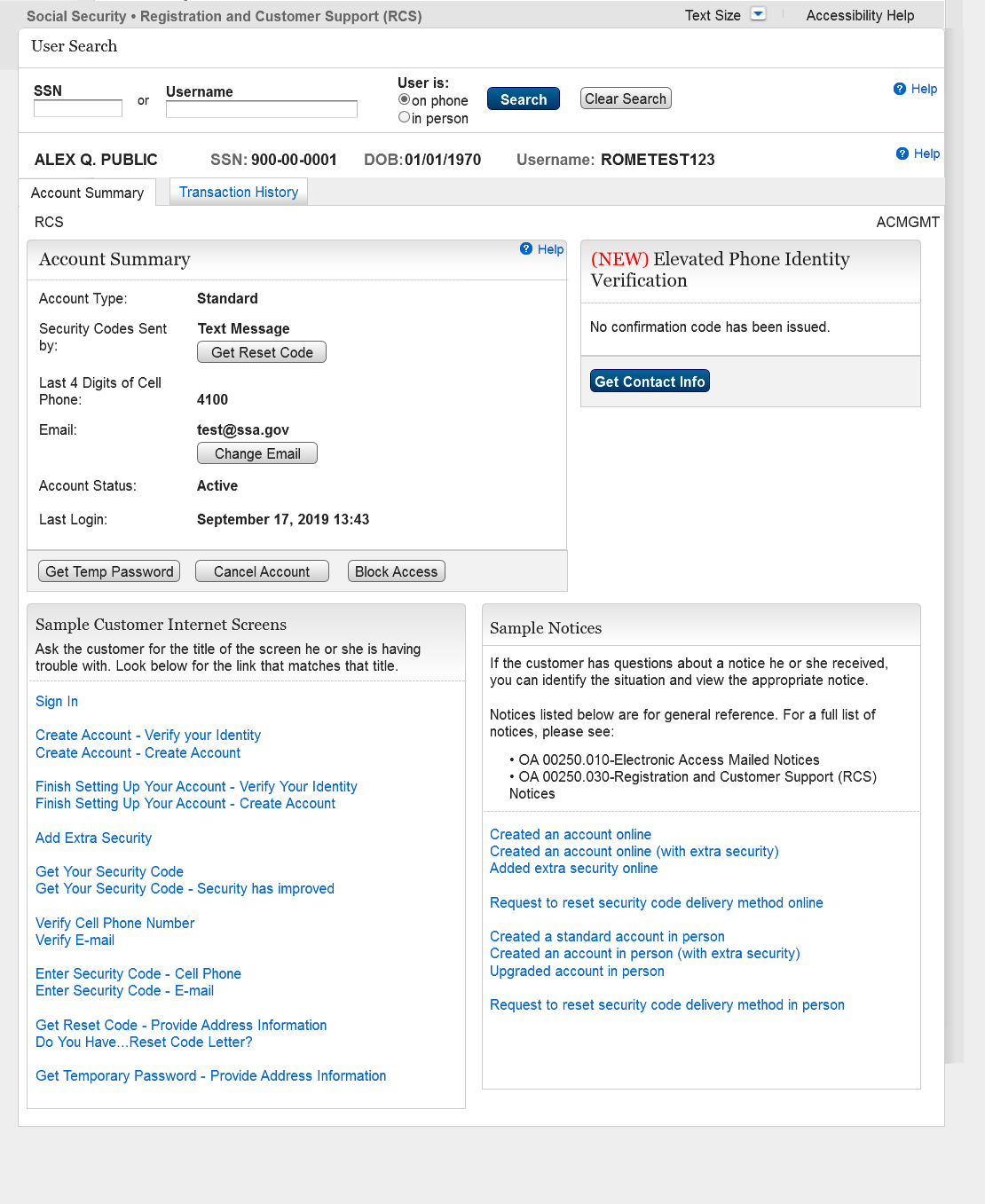
1. Search Results with No Active Account, OnPhone, search by Username

This page is displayed when username is not returned, and no confirmation code has been sent.



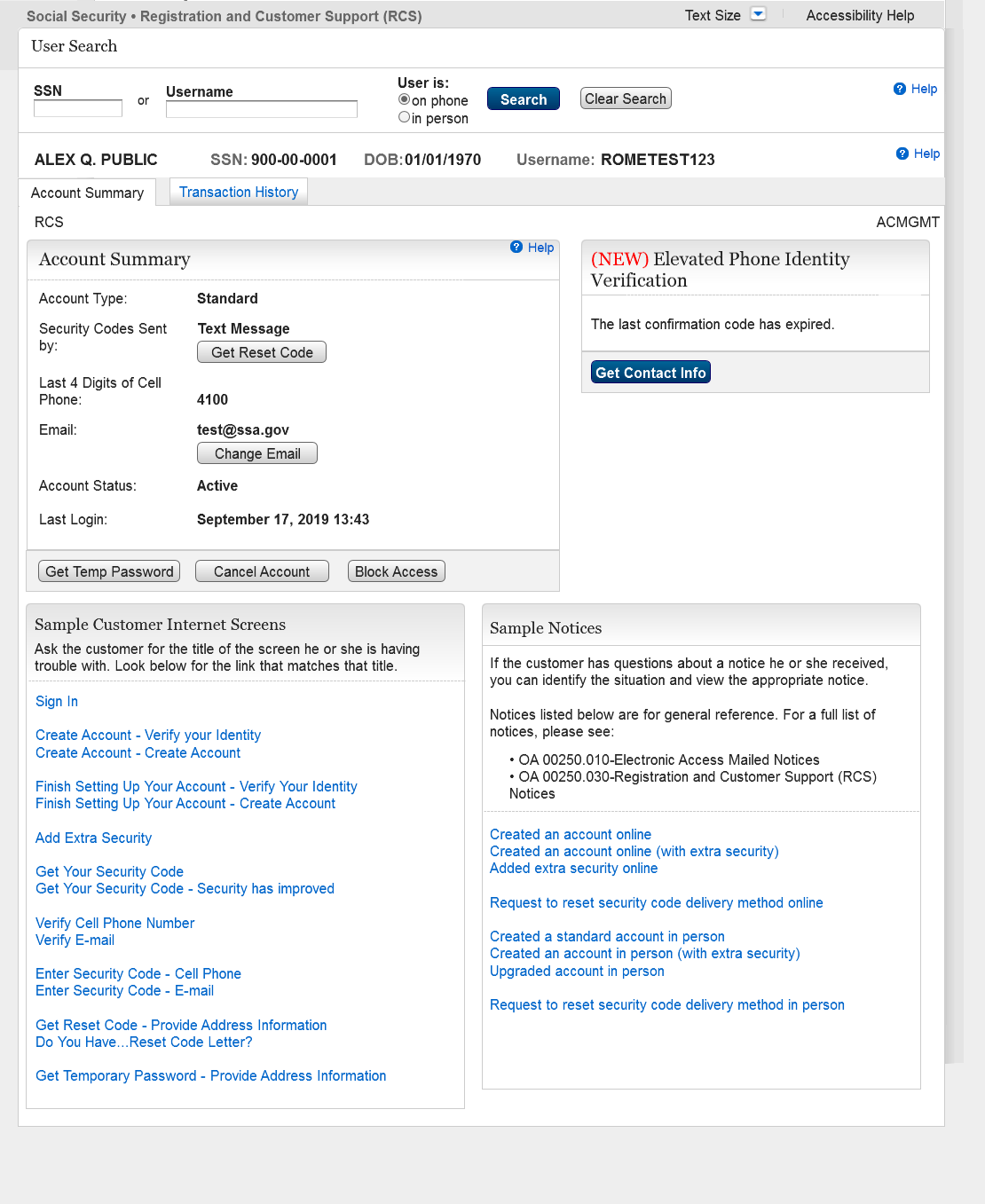
1. ACMGMT - Standard Account Summary Page, On-Phone with No Code

This page is displayed when user with an account can request a confirmation code.



1. ACMGMT - Standard Account Summary Page, On-Phones with Expired Code

This page is displayed when user with an account can request a confirmation code.



1. Search Results with No Active Account, In-Person SSN with Active Code

This page is displayed when user in person can cancel code.

