

## Retirement Information and Services



### Services Online

[Sign Out](#)

OMB Approved: No. 3206-0236

### Services Online Survey

Thank you for using our site. We would like your comments and feedback so that we know if we are meeting your needs. That is why we are asking you to answer the questions below. If you just want to tell us what you think or have more specific comments, please email us as [comment@opm.gov](mailto:comment@opm.gov).

The following survey consists of a few short questions and will take about two minutes to complete. Your input is important to us. Select Sign Out to exit Services Online without completing the survey.

We think it takes about 2 minutes to complete this survey. The information you provide is confidential and will be used only to evaluate this web site. Send comments regarding our estimate or any other aspect of this information collection, including suggestions for reducing the time needed, to [formsmanager@opm.gov](mailto:formsmanager@opm.gov) or write U.S. Office of Personnel Management, OPM Forms Officer (3206-0236), Washington, DC 20415-7900. The OMB Number, 3206-0236, is valid. We may not collect this information and you are not required to respond unless the number is displayed.

Were the instructions for Services Online easy to understand and follow?

- Easy
- Somewhat Difficult
- Confusing

Was it easy to get into Services Online?

- Easy
- Average
- Difficult

Was it easy to complete your actions?

- Easy
- Difficult
- Confusing

Did you accomplish your action/change with:

- No Difficulty
- Some Difficulty
- Unable to Complete

Did you like being able to initiate or process your own actions using Services Online?

- Yes
- No

Other Comments/Suggestions:

Note: Comments/Suggestions entered above will be used only when reviewing future system enhancements. If you need technical support or assistance with an Services Online transaction, please select "[contact us](#)".

In order to secure your data, you must completely exit the browser! You must follow the links to close your browser.

[Submit](#)

[Important Links](#)

