

USERRA Survey Questions Screenshots 01.19.17

Exit this survey

OSC Survey for Annual Report

Enter Survey number here:

Next

Exit this survey

OSC Survey for Annual Report

U.S. Office of Special Counsel Survey

OMB Control Number 3255-0003 Expiration Date 11/30/2016

1. What was the nature of your correspondence to OSC? (Please choose only one)

- You filed a complaint concerning a Prohibited Personnel Practice
- You requested a written advisory opinion from OSC concerning a possible violation of the Hatch Act (unlawful political activity)
- Your case involved a USERRA complaint
- You filed a Whistleblower Disclosure case (OSC Form 12)

Prev

Next

Exit this survey

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D.1. Did the agency against which you filed the complaint inform you about your rights and remedies with regard to USERRA?

- a. Yes
- b. No
- c. Do not recall
- d. Never employed by a federal agency

Prev

Next

Exit this survey

OSC Survey for Annual Report

D2. Did you obtain the result that you wanted from OSC?

- a. Yes
- b. No

Prev

Next

OSC Survey for Annual Report

D.3. What reason did OSC give for closing your USERRA case?

(Check all that apply.)

- a. No OSC jurisdiction over your position, the agency, or agency official involved in the complaint
- b. Insufficient evidence that the personnel action involved in your complaint violated USERRA
- c. You or OSC settled the matter with the agency involved
- d. You declined corrective action offered by the agency involved
- e. You withdrew your complaint
- f. Other
- g. Do not recall

[Prev](#)[Next](#)

OSC Survey for Annual Report

D.4. Did you file a USERRA appeal with the MSPB in connection with the same events that you reported in your complaint to OSC?

- a. Yes
- b. No
- c. Have not decided to file

[Prev](#)[Next](#)

OSC Survey for Annual Report

D.5. Did you ask for the same relief that you sought from OSC?

- a. Yes
- b. No
- c. Do not recall

[Prev](#)[Next](#)

OSC Survey for Annual Report

D.6. Were you successful at the MSPB in obtaining the same result that you sought from OSC?

- a. Yes
- b. Partially
- c. No
- d. Appeal pending

[Prev](#)[Next](#)

OSC Survey for Annual Report

D.7. Since your answer to the previous question was “Yes” or “Partially,” how did you obtain that result?

- a. Settlement
- b. Decision after hearing
- c. Other

Prev

Next

Exit this survey

OSC Survey for Annual Report

D.8. How would you rate the service provided by OSC in the following area - *Courtesy*

- Very satisfied
- Satisfied
- No opinion, or N/A
- Dissatisfied
- Very dissatisfied

Prev

Next

OSC Survey for Annual Report

D.9. How would you rate the service provided by OSC in the following area?
- Clarity of Oral Communications?

- Very satisfied
- Satisfied
- No opinion, or N/A
- Dissatisfied
- Very dissatisfied

[Prev](#)[Next](#)

OSC Survey for Annual Report

D.10. How would you rate the service provided by OSC in the following area? - Clarity of Written Communications?

- Very satisfied
- Satisfied
- No opinion, or N/A
- Dissatisfied
- Very dissatisfied

[Prev](#)[Next](#)

OSC Survey for Annual Report

D.11. How would you rate the service provided by OSC in the following area? - *Timeliness*

- Very satisfied
- Satisfied
- No opinion, or N/A
- Dissatisfied
- Very dissatisfied

[Prev](#)[Next](#)

OSC Survey for Annual Report

D. 12. How would you rate the service provided by OSC in the following area? - *Results*

- Very satisfied
- Satisfied
- No opinion, or N/A
- Dissatisfied
- Very dissatisfied

[Prev](#)[Next](#)

Exit this survey

OSC Survey for Annual Report

D.13. We invite your comments or suggestions on specific ways in which OSC could improve its service in relation to USERRA complaints.

Prev

Next

Exit this survey

OSC Survey for Annual Report

End of Survey Questions

Thank you for taking the time to complete this survey. If you wish to make this your final submission, please click the "Done" button below (once you click this button, you can no longer make any corrections to your survey responses)

Prev

DONE