

Privacy Act Statement (PAS) for OMNI Channel

AUTHORITY: 5 U.S.C. 301, E.O. 9397 (SSN), as amended and E.O. 12862 (Customer Service)
E.O. 9397 (SSN), as amended and System of Records Notice T5040.

PURPOSES: Calls will be recorded and indexed in order to resolve misunderstandings or misperceptions made during the conversation and for training purposes.

ROUTINE USES: Disclosures are permitted under 5 U.S.C. 552a(b), Privacy Act of 1974, as amended. This routine use applies to Department of Defense (DoD) and Department of the Navy (DON) personnel who contact the My Navy Career Center (MNCC) help desk.
Records contained herein may specifically be disclosed outside the DoD as a routine use pursuant to 5 U.S.C. 552a(b)(3).

DISCLOSURE: Voluntary. Disclosure of requested information is voluntary, however failure to provide the requested information may impact our ability to assist you.