

Privacy Impact Assessment Form

v 1.47.4

Status

Form Number

Form Date

Question

Answer

1 OPDIV:

2 PIA Unique Identifier:

2a Name:

3 The subject of this PIA is which of the following?

- General Support System (GSS)
 Major Application
 Minor Application (stand-alone)
 Minor Application (child)
 Electronic Information Collection
 Unknown

3a Identify the Enterprise Performance Lifecycle Phase of the system.

3b Is this a FISMA-Reportable system?

- Yes
 No

4 Does the system include a Website or online application available to and for the use of the general public?

- Yes
 No

5 Identify the operator.

- Agency
 Contractor

6 Point of Contact (POC):

POC Title

POC Name

POC Organization

POC Email

POC Phone

7 Is this a new or existing system?

- New
 Existing

8 Does the system have Security Authorization (SA)?

- Yes
 No

8b Planned Date of Security Authorization

 Not Applicable

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| <p>11 Describe the purpose of the system.</p> | <p>NHSN allows participating healthcare facilities to enter data associated with healthcare safety events, such as surgical site infections, antimicrobial use and resistance, bloodstream infections, and healthcare worker vaccinations. NHSN provides analysis tools that generate reports using the aggregated data (reports about infection rates, national and local comparisons, etc). Participating NHSN healthcare facilities can access web-based screens that allow them to enter data associated with healthcare safety events. These data are captured in a relational database at the CDC. Participants can then use NHSN analysis tools to generate reports that are displayed via their web browser.</p> | |
| <p>12 Describe the type of information the system will collect, maintain (store), or share. (Subsequent questions will identify if this information is PII and ask about the specific data elements.)</p> | <p>NHSN is a voluntary surveillance system. The system requires reporting of the following information: Patients: patient identification number (may be a medical record number), gender and date of birth. For some patients, birth weight is required. Healthcare workers: healthcare worker identification number, gender, date of birth, work location, and occupation. Facilities: facility name, address, county, city, state, zip code, telephone number, identifying number (i.e., CMS provider number and/or American Hospital Association identification number and/or Veterans Administration station code), type, ownership category, affiliation with a medical school (y/n), and bed-size characteristics. Users: name, address (if different from facility), telephone number, and email address. Optional information that may be reported to NHSN: Patients: Social security number, secondary identification number, name, ethnicity, and race. Healthcare workers: name, address, work and home phone numbers, email address, born in United States (y/n), ethnicity, race, and date of employment. Users: fax number, pager number, and title.</p> | |

13 Provide an overview of the system and describe the information it will collect, maintain (store), or share, either permanently or temporarily.

NHSN is the nation’s most comprehensive medical event tracking system used by more than 16,000 U.S. healthcare facilities in all 50 states, Washington, D.C., and Puerto Rico. Data from NHSN is used for tracking of healthcare-associated infections and guides infection prevention activities that protect patients. CMS and other payers use these data to determine incentives for performance and members of the public may use the data to select among available providers. Each of these parties relies on the completeness and accuracy of the data.

NHSN allows participating healthcare facilities to enter data associated with healthcare safety events, such as surgical site infections, antimicrobial use and resistance, bloodstream infections, and healthcare worker vaccinations. NHSN provides analysis tools that generate reports using the aggregated data (reports about infection rates, national and local comparisons, etc). NHSN also provides links to best practices, guidelines, and lessons learned. Participating NHSN healthcare facilities can access web-based screens that allow them to enter data associated with healthcare safety events.

Any U.S. healthcare institution including hospitals, outpatient centers, and long-term care facilities may enroll in NHSN provided they have access to the Internet. Along with NHSN there is an NHSN Registration server that provides healthcare administrators with a way to register their facility in NHSN without having a digital certificate. After registering their facility they will be given instructions on how to get a digital certificate and begin using the main NHSN application. This registration application also provides a way for users to accept the NHSN Rules of Behavior before accessing the main NHSN application.

14 Does the system collect, maintain, use or share PII?

- Yes
- No

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| 15 | Indicate the type of PII that the system will collect or maintain. <input checked="" type="checkbox"/> Social Security Number <input checked="" type="checkbox"/> Name <input type="checkbox"/> Driver's License Number <input type="checkbox"/> Mother's Maiden Name <input checked="" type="checkbox"/> E-Mail Address <input checked="" type="checkbox"/> Phone Numbers <input checked="" type="checkbox"/> Medical Notes <input type="checkbox"/> Certificates <input type="checkbox"/> Education Records <input type="checkbox"/> Military Status <input type="checkbox"/> Foreign Activities <input type="checkbox"/> Taxpayer ID <input checked="" type="checkbox"/> Date of Birth <input type="checkbox"/> Photographic Identifiers <input type="checkbox"/> Biometric Identifiers <input type="checkbox"/> Vehicle Identifiers <input checked="" type="checkbox"/> Mailing Address <input checked="" type="checkbox"/> Medical Records Number <input type="checkbox"/> Financial Account Info <input type="checkbox"/> Legal Documents <input type="checkbox"/> Device Identifiers <input checked="" type="checkbox"/> Employment Status <input type="checkbox"/> Passport Number |
| 16 | Indicate the categories of individuals about whom PII is collected, maintained or shared. <input type="checkbox"/> Employees <input checked="" type="checkbox"/> Public Citizens <input checked="" type="checkbox"/> Business Partners/Contacts (Federal, state, local agencies) <input type="checkbox"/> Vendors/Suppliers/Contractors <input checked="" type="checkbox"/> Patients Other <input type="text" value="No"/> |
| 17 | How many individuals' PII is in the system? <input type="text" value="1,000,000 or more"/> |
| 18 | For what primary purpose is the PII used? <input type="text" value="Data from NHSN is used for tracking of healthcare-associated infections."/> |
| 19 | Describe the secondary uses for which the PII will be used (e.g. testing, training or research) <input type="text" value="Data from NHSN is also used as a guide for infection prevention activities that protect patients."/> |
| 20 | Describe the function of the SSN. <input type="text" value="SSNs are vital to the overall operation of NHSN because hospitals whose data is entered into NHSN may use NHSN to track a patient by SSN. Also state public health officials who have been granted access to the data in their state by their constituent hospitals may require access to patient SSNs. The state of Pennsylvania for example requires by law the reporting of Healthcare Associated Infections using NHSN and as part of the state mandate requires the records to be identified by SSNs. This allows Pennsylvania to download data from NHSN about patients in their state and link that data to payment information."/> |

20a Cite the **legal authority** to use the SSN. E.O. 9397, November 22, 1943 (as Amended by E.O. 13478, 18 November 2008)

21 Identify **legal authorities** governing information use and disclosure specific to the system and program. Public Health Service Act, Section 301, "Research and Investigation," (42 U.S.C. 241); and Sections 304, 306 and 308(d) which discuss authority to maintain data and provide assurances of confidentiality for health research and related activities (42 U.S.C. 242 b, k, and m(d)).

22 Are records on the system retrieved by one or more PII data elements? Yes No

23 Identify the sources of PII in the system. Directly from an individual about whom the information pertains: In-Person, Hard Copy: Mail/Fax, Email, Online, Other. Government Sources: Within the OPDIV, Other HHS OPDIV, State/Local/Tribal, Foreign, Other Federal Entities, Other. Non-Government Sources: Members of the Public, Commercial Data Broker, Public Media/Internet, Private Sector, Other.

23a Identify the OMB information collection approval number and expiration date. OMB No. 0920-0666, expiration Date: 12/31/2018

24 Is the PII shared with other organizations? Yes No

24a Identify with whom the PII is shared or disclosed and for what purpose. Within HHS, Other Federal Agency/Agencies, State or Local Agency/Agencies. Select Healthcare facilities in the U.S. These facilities may track a patient using SSN. Specifically PA requires by law the reporting of healthcare associated infections using NHSN and as part of the state mandate requires the records to be identified by SSNs. Private Sector

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| <p>24b Describe any agreements in place that authorizes the information sharing or disclosure (e.g. Computer Matching Agreement, Memorandum of Understanding (MOU), or Information Sharing Agreement (ISA)).</p> | <p>Information and the NHSN Data Use Agreement document can be found at http://www.cdc.gov/hai/surveillance/DUA-announcement.html. So far we have agreements with AZ, KY, LA, MN, and NY. Each state has requested access to different data—you can read each state’s specifics by clicking on the state at http://www.cdc.gov/HAI/state-based/index.html. Each facility can only access its own data.</p> | | | | | | | | | | |
| <p>24c Describe the procedures for accounting for disclosures</p> | <p>The NHSN User Support Helpdesk currently tracks inquiries for accounting for disclosures via management of an organized email folder system.</p> | | | | | | | | | | |
| <p>25 Describe the process in place to notify individuals that their personal information will be collected. If no prior notice is given, explain the reason.</p> | <p>NHSN is a public health surveillance system and does not require obtaining consent from individuals whose data are submitted and stored in the system.</p> | | | | | | | | | | |
| <p>26 Is the submission of PII by individuals voluntary or mandatory?</p> | <p><input checked="" type="radio"/> Voluntary <input type="radio"/> Mandatory</p> | | | | | | | | | | |
| <p>27 Describe the method for individuals to opt-out of the collection or use of their PII. If there is no option to object to the information collection, provide a reason.</p> | <p>There is no option to object to the information collection because NHSN is a public health surveillance system that requires healthcare facilities to submit patient data for surveillance.</p> | | | | | | | | | | |
| <p>28 Describe the process to notify and obtain consent from the individuals whose PII is in the system when major changes occur to the system (e.g., disclosure and/or data uses have changed since the notice at the time of original collection). Alternatively, describe why they cannot be notified or have their consent obtained.</p> | <p>Facilities that participate in NHSN are responsible for letting individuals know if their PII is being used and as such any concerns regarding this should be directed to the facility.</p> | | | | | | | | | | |
| <p>29 Describe the process in place to resolve an individual's concerns when they believe their PII has been inappropriately obtained, used, or disclosed, or that the PII is inaccurate. If no process exists, explain why not.</p> | <p>Facilities that participate in NHSN are responsible for letting individuals know if their PII is being used and as such any complaints regarding this should be directed to the facility.</p> | | | | | | | | | | |
| <p>30 Describe the process in place for periodic reviews of PII contained in the system to ensure the data's integrity, availability, accuracy and relevancy. If no processes are in place, explain why not.</p> | <p>No umbrella process is in place to ensure the accuracy of the PII contained in the system. Facilities participating in NHSN are responsible for the submission and verification of PII in NHSN.</p> | | | | | | | | | | |
| <p>31 Identify who will have access to the PII in the system and the reason why they require access.</p> | <table border="1"> <tr> <td><input checked="" type="checkbox"/> Users</td> <td>Epidemiologic Analysis</td> </tr> <tr> <td><input checked="" type="checkbox"/> Administrators</td> <td>Database Management</td> </tr> <tr> <td><input type="checkbox"/> Developers</td> <td></td> </tr> <tr> <td><input checked="" type="checkbox"/> Contractors</td> <td>Epidemiologic Analysis</td> </tr> <tr> <td><input type="checkbox"/> Others</td> <td></td> </tr> </table> | <input checked="" type="checkbox"/> Users | Epidemiologic Analysis | <input checked="" type="checkbox"/> Administrators | Database Management | <input type="checkbox"/> Developers | | <input checked="" type="checkbox"/> Contractors | Epidemiologic Analysis | <input type="checkbox"/> Others | |
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| <input type="checkbox"/> Developers | | | | | | | | | | | |
| <input checked="" type="checkbox"/> Contractors | Epidemiologic Analysis | | | | | | | | | | |
| <input type="checkbox"/> Others | | | | | | | | | | | |
| <p>32 Describe the procedures in place to determine which system users (administrators, developers, contractors, etc.) may access PII.</p> | <p>Role Based Access Controls (RBAC) are in place to determine which system users may access PII.</p> | | | | | | | | | | |

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| 33 Describe the methods in place to allow those with access to PII to only access the minimum amount of information necessary to perform their job. | The least privilege model is utilized to allow those with access to PII to only access the minimum amount of information necessary to perform their job. |
| 34 Identify training and awareness provided to personnel (system owners, managers, operators, contractors and/or program managers) using the system to make them aware of their responsibilities for protecting the information being collected and maintained. | All CDC personnel are required to complete annual Security and Privacy Awareness training. |
| 35 Describe training system users receive (above and beyond general security and privacy awareness training). | Users are required to acknowledge a Rules of Behavior attesting to their understanding of the privacy requirements. |
| 36 Do contracts include Federal Acquisition Regulation and other appropriate clauses ensuring adherence to privacy provisions and practices? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 37 Describe the process and guidelines in place with regard to the retention and destruction of PII. Cite specific records retention schedules. | CDC Records Control Policy applies. Records are retained and disposed of in accordance with the CDC Records Control Schedule for NHSN records. Records are retained for various periods of time depending upon how useful they are considered to be, in accordance with NHSN policy. Some records of users may be maintained indefinitely. Disposal methods include burning or shredding hard copy and erasing computer tapes and disks. N1-442-09-1, item 1 () |
| 38 Describe, briefly but with specificity, how the PII will be secured in the system using administrative, technical, and physical controls. | The system data is protected by residing within SAMS and requires each user to have CDC-approved identity proofing in order to access the system. Further, only authorized CDC staff, contractors, and guest researchers have access to the data. Each must sign non-disclosure agreements prior to system access. No data are allowed to reside on portable devices (e.g., laptops, thumb drives, storage media). Physical security is provided by housing NHSN servers in a secured facility protected by guards and a cardkey system. Access to the computer room is controlled by a cardkey and security code (numeric keypad) system. Access to the data entry area is also controlled by a cardkey system. |
| General Comments | |
| OPDIV Senior Official for Privacy Signature | |