

Form Approved: OMB No: Exp. Date:

Attachment E: Member Checking Session to Validate QI Infrastructure Models and Typology of QI Support Interventions

The following are semi-structured questions to be asked in a telephone group session.

Interviewer name: _____

Respondent organization: _____

Respondent name: _____

Date: _____

Interviewer initials: _____

Consent Script

We are holding this member checking session to obtain your input on the Quality Improvement (QI) infrastructure models and typology of QI support interventions we have found in our assessment. Abt Associates, a research company, is doing the assessment for the Agency for Healthcare Research and Quality (AHRQ), which is part of the Department of Health and Human Services.

If you agree to be interviewed, we will:

- Ask you questions about your Cooperative and network, its quality improvement (QI) strategy, impact and sustainability, and lessons learned.
- Not share your interview with anyone outside of our study team, which includes our sponsors. When we publish our results, we will generally talk about our combined findings from across our interviews. We won't use your name or otherwise identify you, unless you give us permission to do so.

Before this interview you should know the following:

- This interview should take about 60 minutes to complete.
- You do not have to participate in this interview.
- If you decide not to take part in this interview, there will be no effect on your professional relationship with AHRQ, Abt Associates, or your organization.
- If you participate in this interview, you can skip questions or stop answering the questions at any time.
- There is no cost to you for doing this interview.
- The principal risk of this interview is you could say something to us that you later regret having said. There is also a small risk that someone could find out what you tell us. The team has many procedures in place to reduce this risk.

May we record this interview? The recording is a backup to the notes and will be deleted in the end of this project. Yes _____ No _____

Session Questions

Prior to the session participants will receive two typologies, one that describes categories of Cooperatives and one that describes the quality improvement (QI) approaches. Each Cooperative is classified into one category in each of the typologies.

The following topics will be discussed during the session:

1. How well does the description capture your Cooperative'?'
 - What seems accurate?
 - What seems missing or misrepresented?
 - Do you think your Cooperative fits better in another category?
2. How well does the description capture your Cooperatives' QI approach?
 - What seems accurate?
 - What seems missing or misrepresented?
 - Do you think your Cooperative fits better in another category?
3. What is your reaction to these typologies?
 - Are there any categories missing?
 - Are there categories that should be split into two or combined?
 - Are there any important characteristics that are not captured?
 - Do the typologies give you any insights into the Cooperative?