System Access  System Navigation  System Performance  System Security  Bid Submission Functionality  Bid History Capability  Amount of Information Provided by System Warnings  Output Formats for Processing and Recordkeeping  Help and Guides Documents  Customer Interaction  Customer Service  Technical Support  Contingency Testing  I Support  Contingency Testing	Firm Name:	
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	Contingency Testing	
15. What specific improvements, if any, do you recommend to TAAPS?	14. If any item above was rated "Unsatisfied" or lower, pleas	se list and explain how satisfaction could be improved.
15. What specific improvements, if any, do you recommend to TAAPS?		
	15. What specific improvements, if any, do you recommend	to TAAPS?

16. What specific improvements, if any, do you recommend in terms of customer interaction both during and outside the critical auction window?

17. In our efforts to reduce the "BIN not provided by Submitter, and BIN not provided by customer" violations, Treasury would like to solicit your suggestions. What are your thoughts on Treasury reaching out directly to the customers?
18. Please suggest agenda topics for future dealer visits.
19. Are your TAAPS PCs configured according to Treasury's specifications? Yes/No
20. Please share, if any, issues adhering to TAAPS maintenance protocols.