

Commercial Driver's License (CDL) Skills Testing Delays: 2021 Survey

OMB Control Number: 2126-0065

Expiration Date: **[TBD]**

Welcome to Survey

The Federal Motor Carrier Safety Administration (FMCSA) would like to thank you for taking the time to complete this survey. You will be able to stop the survey and resume it at a later date and time, as needed. You may only complete the survey once, so please review your answers, if needed, before submitting them. FMCSA appreciates you taking time out of your busy schedule to assist us in this important study effort.

The 2021 Survey collects data on calendar years 2017, 2018, 2019, and 2020 will close on **[Insert closing date]**.

OMB Control Number: 2126-0065

EXPIRATION DATE: 02/29/2019

Public Burden Statement

A federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB Control Number. The OMB Control Number for this information collection is 2126-0065. Public reporting for this collection of information is estimated to be approximately 42 minutes per response, including the time for reviewing instructions, gathering the data needed, and completing and reviewing the collection of information. All responses to this collection of information are voluntary. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Federal Motor Carrier Safety Administration, MC-RRA, 1200 New Jersey Avenue, SE, Washington, D.C. 20590.

Survey Purpose

FMCSA is conducting this survey to fulfill a congressional requirement to report on CDL skills test delays in each State. This survey will be conducted annually, as required by the Fixing America's Surface Transportation (FAST) Act of 2015 (Pub. L. 114-94, Dec. 4, 2015, 49 USC 31305 note).

This survey is intended to identify delays in scheduling CDL skills tests in your State. As mandated by Congress, FMCSA will conduct this survey annually until 2020, or as directed otherwise.

The following page contains instructions and definitions, which are provided to help you respond to this survey efficiently and accurately. Should you have additional questions, you may reach out to Nicole Michel (nicole.michel@dot.gov) or Dan Britton (dan.britton@dot.gov).

Please select your State before beginning this Survey.

Please select an option from below.

- I would like to go through the full survey and answer all questions.
- I would like to provide only general feedback and comments.

Instructions and Definitions

Instructions

Some questions are optional, and are noted throughout the survey. These questions should be skipped only if you do not have the ability to answer it (for example, the rationale for a test being canceled is not captured in your State). The more information, and the more accurate the information, that you provide will help FMCSA to accurately characterize the CDL skills testing process in your State.

Please pay attention to the dates, which are underlined throughout the survey. Some questions will ask about the previous year and some will ask about the current year. Some of these questions will only need to be asked once to provide a baseline for the first report, and will be removed from future surveys. In future years, you may choose “No change” on the background information section to note that your previous year’s answer remains the same.

FMCSA has attempted to provide you with several options for responding to questions about both the delay times and the test resources because FMCSA understands that each State may collect or capture this information in a different manner. FMCSA is also providing your State the option to participate in a quarterly reporting of the current delay at each test location, which would replace the need to report the average delay for your State (FMCSA would calculate it for you). Please consider this option for future reporting if feasible, as it would allow for further analysis by FMCSA.

This survey will cover five sections: State Laws & Policies, CDL Skills Testing Delays, CDL Skills Testing Volume and Demand, CDL Skills Testing Resources, and General Comments & Feedback, which is optional. While this covers more than what is mandated by Congress, FMCSA has worked to ensure that every question asked on this survey is necessary and useful in reporting. Given the unique characteristics of each State, these must be considered in the report so that delays in scheduling skills testing are not compared blindly across all States.

Definitions

The following definitions are provided to assist you in the completion of this survey.

“Delay” – FMCSA is defining the delay as the number of days between the day an applicant calls to schedule their appointment and the first day with an available test appointment at the testing site. If, for some reason, an applicant chooses not to take the first available appointment, additional time is not included as part of the “delay”. Note: If your State cannot differentiate delays caused by personal preference, just report the delay times as seen. You may note this in the general comments section if you would like. Note:

Mandatory wait times are not included as part of the “delay” and are recorded in the Background Information section.

“Average” – FMCSA intends for your State to provide the usual or typical delay an applicant would experience. Furthermore, a question will be asked on how you calculated this “average”. Please be as specific as possible. FMCSA does not intend to burden you with calculating an exact average, and the welcome letter provided to you with this survey provided some examples of how to report the “average” if your State does not capture this information currently.

“Banking” – There is a question asking about whether or not your State allows applicants to “bank” segments of their skills test. If you are unfamiliar with this terminology, this refers to the ability of an applicant to pass a segment of the skills tests so that if they fail the overall test, they only have to re-take the segment they failed.

“State facilities” and “State examiners” – These terms refer to official government agencies or contractors who report directly to these agencies. Examples include State licensing agencies and State law enforcement agencies.

“Third Party facilities” and “Third Party examiners” – This refers to a non-governmental organization, such as a commercial vehicle training school, which has been authorized to administer CDL skills tests on behalf of the State.

State Overview

What resources can an applicant use to schedule a CDL skills test in $\{q://QID5/ChoiceGroup/SelectedChoices\}$? Choose all that apply.

- Walk-in exams
- Phone scheduling
- Online scheduling
- In-person scheduling
- Other (please specify)

What is $\{q://QID5/ChoiceGroup/SelectedChoices\}$'s mandatory wait period from when an applicant obtains a commercial learner's permit (CLP) to the date an applicant is eligible to take the CDL skills test?

- 14 days
- Other (please specify)

What is $\{q://QID5/ChoiceGroup/SelectedChoices\}$'s mandatory wait period from when an applicant failed a skills test once until the applicant is eligible to retake the skills test?

- No additional mandatory waiting period
- 14 days
- Other (please specify)

What is $\{q://QID5/ChoiceGroup/SelectedChoices\}$'s mandatory wait period from when an applicant failed their skills test for the second time until the applicant is eligible to retake the skills test for a third time?

- No additional mandatory waiting period
- 14 days
- Other (please specify)

Does $\{q://QID5/ChoiceGroup/SelectedChoices\}$ require an applicant to re-take the knowledge test and apply for a new CLP after failing the CDL skills test a certain number of times?

- No

- Yes (Please specify the number of failures after which an applicant must obtain a new CLP)

Does \$ {q://QID5/ChoiceGroup/SelectedChoices} allow "banking" of portions of CDL skills tests? (i.e., does an applicant only have to retake the portion(s) of the CDL skills test which he/she failed?)

- No
 Yes

Comment below on any rationale your State has for allowing or not allowing banking.

What, if any, types of Third-party testing does \$ {q://QID5/ChoiceGroup/SelectedChoices} utilize? Choose all that apply.

- No Third-party resources are used.
 Community Colleges

- Motor Carriers can test their current employees
- Private driver training schools
- Private, non-school third party testing organizations
- Local Government
- Other (please specify)

Does $\{q://QID5/ChoiceGroup/SelectedChoices\}$ utilize State facilities and examiners for CDL skills testing?

- No
- Yes

State Testing Only - CDL Skills Testing Delays

For the time periods listed below, what was the average delay (in days) that an applicant faced when scheduling their first CDL skills test in $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020

For the time periods listed below, what was the average delay (in days) that an applicant faced when scheduling a CDL skills retest (i.e., applicant had previously failed the skills test at least once) in $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

What data source(s) was used to calculate the average CDL skills test delay? Choose all that apply.

- Best guess of "usual or ordinary" delay time
- Current delays at all test locations

- Random sample of current delays at some test locations (please specify the number of test locations sampled)

- Current delay at the largest/busiest test location

- CSTIMS database

- Other (please specify)

Are there any known limitations to the data source(s) used to calculate the average skills test delay?

State Testing Only - Volume and Demand

For each year listed below, how many of each type of CDL was issued by [\\$QID5/ChoiceGroup/SelectedChoices](#)?

New CDLs
Issued (driver
has never
previously held
a CDL)

Reinstated CDLs

Upgraded CDLs
(driver received
a new CDL for a
higher class
than previously
designated)

CDLs where one
of the following
restrictions was
lifted: pintle
hook, air brake,
air over
hydraulic brake,
or automatic
transmission

	New CDLs Issued (driver has never previously held a CDL)	Reinstated CDLs	Upgraded CDLs (driver received a new CDL for a higher class than previously designated)	CDLs where one of the following restrictions was lifted: pintle hook, air brake, air over hydraulic brake, or automatic transmission
January 1, 2017 through December 31, 2017	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019 through December 31, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020 through December 31, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

For each year listed below, how many CDL skills tests were administered?

	Initial Tests (first skills attempt for new CDLs, or first attempt to upgrade/remove restrictions on current CDL)	Retests (applicant had failed at least one portion of the skills test one or more times previously)
January 1, 2017 through December 31, 2017	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018	<input type="text"/>	<input type="text"/>

Initial Tests (first skills attempt for new CDLs, or first attempt to upgrade/remove restrictions on current CDL)

Retests (applicant had failed at least one portion of the skills test one or more times previously)

January 1, 2019 through December 31, 2019

January 1, 2020 through December 31, 2020

For the time periods listed below, how many skills tests of out-of-State applicants were administered?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

For the time periods listed below, how many CDLs did [QID5/ChoiceGroup/SelectedChoices](#) issue for applicants

who chose to take the skills test in a State other than $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

For the time periods listed below, how many CDL skills test cancellations did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

For the time periods listed below, how many applicants did not show up, or showed up late (missed their scheduled time) and were therefore unable to take their scheduled CDL skills test (i.e., the examinee was a "no-show")?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

For the time periods listed below, how many applicants were not able to take a scheduled CDL skills test due to vehicle problems (e.g., vehicle was out-of-service or the wrong class)?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31,
2019:

January 1, 2020 through December 31,
2020:

For the time periods listed below, how many failed CDL skills tests did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have?

January 1, 2017 through December 31,
2017:

January 1, 2018 through December 31,
2018:

January 1, 2019 through December 31,
2019:

January 1, 2020 through December 31,
2020:

State Testing Only - CDL Skills Testing Resources

As of each date listed below, how many CDL skills testing locations did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have?

	Total Number of Testing Locations	Class A Testing (optional)	Class B Testing (optional)	Class C Testing (optional)	Passenger Bus Testing (optional)	School Bus Testing (optional)
January 1, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2021	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

As of each date listed below, how many CDL skills testing examiners did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have?

	Total Number of Examiners	Class A Examiners (optional)	Class B Examiners (optional)	Class C Examiners (optional)	Passenger Bus Examiners (optional)	School Bus Examiners (optional)
January 1, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2021	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

General Comments and Feedback

What factors did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ consider when deciding whether or not to use Third-party testing?

What is the maximum delay in scheduling a CDL skills test that $\{q://QID5/ChoiceGroup/SelectedChoices\}$ feels would be reasonable to both $\{q://QID5/ChoiceGroup/SelectedChoices\}$ and the applicants? Please provide information on possible impacts of delays to both the State and the applicant.

What steps would $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have to take to ensure the average delay time for scheduling a CDL skills test was seven (7) days (i.e., one week) or less? Would this be reasonable for $\{q://QID5/ChoiceGroup/SelectedChoices\}$ to achieve?

If you have additional feedback, comments, or suggestions, please leave them below.

Third Party Testing Only - CDL Skills Testing Delays

For the time periods listed below, what was the average delay (in days) that an applicant faced when scheduling their first CDL skills test in $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020

For the time periods listed below, what was the average delay (in days) that an applicant faced when scheduling a CDL skills retest (i.e., applicant had previously failed the skills test at least once) in $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

What data source(s) was used to calculate the average CDL skills test delay? Choose all that apply.

- Best guess of "usual or ordinary" delay time
- Current delays at all test locations
- Random sample of current delays at some test locations (please specify the number of test locations sampled)

- Current delay at the largest/busiest test location
- CSTIMS database

Other (please specify)

Are there any known limitations to the data source(s) used to calculate the average skills test delay?

Third Party Testing Only - Volume and Demand

For each year listed below, how many of each type of CDL was issued by $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

	New CDLs Issued (driver has never previously held a CDL)	Reinstated CDLs	Upgraded CDLs (driver received a new CDL for a higher class than previously designated)	CDLs where one of the following restrictions was lifted: pintle hook, air brake, air over hydraulic brake, or automatic transmission
January 1, 2017 through December 31, 2017	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

	New CDLs Issued (driver has never previously held a CDL)	Reinstated CDLs	Upgraded CDLs (driver received a new CDL for a higher class than previously designated)	CDLs where one of the following restrictions was lifted: pintle hook, air brake, air over hydraulic brake, or automatic transmission
January 1, 2019 through December 31, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020 through December 31, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

For each year listed below, how many CDL skills tests were administered?

	Initial Tests (first skills attempt for new CDLs, or first attempt to upgrade/remove restrictions on current CDL)	Retests (applicant had failed at least one portion of the skills test one or more times previously)
January 1, 2017 through December 31, 2017	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018	<input type="text"/>	<input type="text"/>
January 1, 2019 through December 31, 2019	<input type="text"/>	<input type="text"/>
January 1, 2020 through December 31, 2020	<input type="text"/>	<input type="text"/>

For the time periods listed below, how many skills tests of out-of-State applicants were administered?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

For the time periods listed below, how many CDLs did `#{q://QID5/ChoiceGroup/SelectedChoices}` issue for applicants who chose to take the skills test in a State other than `#{q://QID5/ChoiceGroup/SelectedChoices}`?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31,

2019:

January 1, 2020 through December 31,
2020:

For the time periods listed below, how many CDL skills test cancellations did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have?

January 1, 2017 through December 31,
2017:

January 1, 2018 through December 31,
2018:

January 1, 2019 through December 31,
2019:

January 1, 2020 through December 31,
2020:

For the time periods listed below, how many applicants did not show up, or showed up late (missed their scheduled time) and were therefore unable to take their scheduled CDL skills test (i.e., the examinee was a "no-show")?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

For the time periods listed below, how many applicants were not able to take a scheduled CDL skills test due to vehicle problems (e.g., vehicle was out-of-service or the wrong class)?

January 1, 2017 through December 31, 2017:

January 1, 2018 through December 31, 2018:

January 1, 2019 through December 31, 2019:

January 1, 2020 through December 31, 2020:

As of each date listed below, how many CDL skills testing examiners did [{\\$q://QID5/ChoiceGroup/SelectedChoices}](#) have?

	Total Number of Examiners	Class A Examiners (optional)	Class B Examiners (optional)	Class C Examiners (optional)	Passenger Bus Examiners (optional)	School Bus Examiners (optional)
January 1, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2021	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

State and Third Party - CDL Skills Testing Delays

For the time periods listed below, what was the average delay (in days) that an applicant faced when scheduling their first CDL skills test in [{\\$q://QID5/ChoiceGroup/SelectedChoices}](#)?

	At State Testing Locations	At Third-party Testing Locations
January 1, 2017 through December 31, 2017:	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018:	<input type="text"/>	<input type="text"/>

At State Testing Locations

At Third-party Testing Locations

January 1, 2019
through December 31,
2019:

January 1, 2020
through December 31,
2020

For the time periods listed below, what was the average delay (in days) that an applicant faced when scheduling a CDL skills retest (i.e., applicant had previously failed the skills test at least once) in $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

At State Testing Locations

At Third-party Testing Locations

January 1, 2017
through December 31,
2017:

January 1, 2018
through December 31,
2018:

January 1, 2019
through December 31,
2019:

January 1, 2020
through December 31,
2020:

What data source(s) was used to calculate the average CDL skills test delay? Choose all that apply.

- Best guess of "usual or ordinary" delay time
- Current delays at all test locations
- Random sample of current delays at some test locations (please specify the number of test locations sampled)

- Current delay at the largest/busiest test location
- CSTIMS database
- Other (please specify)

Are there any known limitations to the data source(s) used to calculate the average skills test delay?

State and Third Party Testing - Volume and Demand

For each year listed below, how many of each type of CDL was issued by $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

	New CDLs Issued (driver has never previously held a CDL)	Reinstated CDLs	Upgraded CDLs (driver received a new CDL for a higher class than previously designated)	CDLs where one of the following restrictions was lifted: pintle hook, air brake, air over hydraulic brake, or automatic transmission
January 1, 2017 through December 31, 2017	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019 through December 31, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020 through December 31, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

For each year listed below, how many CDL skills tests were administered?

Initial Tests (first skills attempt for new CDLs, or first attempt to upgrade/remove restrictions on current CDL) at State Testing Locations	Initial Tests at Third-party Testing Locations	Retests (applicant had failed at least one portion of the skills test one or more times previously) at State Testing Locations	Retests at Third-party Testing Locations
--	--	--	--

	Initial Tests (first skills attempt for new CDLs, or first attempt to upgrade/remove restrictions on current CDL) at State Testing Locations	Initial Tests at Third-party Testing Locations	Retests (applicant had failed at least one portion of the skills test one or more times previously) at State Testing Locations	Retests at Third-party Testing Locations
January 1, 2017 through December 31, 2017	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019 through December 31, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020 through December 31, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

For the time periods listed below, how many skills tests of out-of-State applicants were administered?

	At State Testing Locations	At Third Party Testing Locations
January 1, 2017 through December 31, 2017:	<input type="text"/>	<input type="text"/>
January 1, 2018 through December 31, 2018:	<input type="text"/>	<input type="text"/>

At State Testing Locations

At Third Party Testing Locations

January 1, 2019
through December 31,
2019:

January 1, 2020
through December 31,
2020:

For the time periods listed below, how many CDLs did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ issue for applicants who chose to take the skills test in a State other than $\{q://QID5/ChoiceGroup/SelectedChoices\}$?

January 1, 2017 through December 31,
2017:

January 1, 2018 through December 31,
2018:

January 1, 2019 through December 31,
2019:

January 1, 2020 through December 31,
2020:

For the time periods listed below, how many CDL skills test cancellations did $\{q://QID5/ChoiceGroup/SelectedChoices\}$

have?

At State Testing Locations

At Third-party Testing Locations

January 1, 2017
through December 31,
2017:

January 1, 2018
through December 31,
2018:

January 1, 2019
through December 31,
2019:

January 1, 2020
through December 31,
2020:

For the time periods listed below, how many applicants did not show up, or showed up late (missed their scheduled time) and were therefore unable to take their scheduled CDL skills test (i.e., the examinee was a "no-show")?

At State Testing Locations

At Third-party Testing Locations

January 1, 2017
through December 31,
2017:

January 1, 2018
through December 31,
2018:

January 1, 2019
through December 31,
2019:

At State Testing Locations

At Third-party Testing Locations

January 1, 2020
through December 31,
2020:

For the time periods listed below, how many applicants were not able to take a scheduled CDL skills test due to vehicle problems (e.g., vehicle was out-of-service or the wrong class)?

At State Testing Locations

At Third-party Testing Locations

January 1, 2017
through December 31,
2017:

January 1, 2018
through December 31,
2018:

January 1, 2019
through December 31,
2019:

January 1, 2020
through December 31,
2020:

For the time periods listed below, how many failed CDL skills tests did $\{q://QID5/ChoiceGroup/SelectedChoices\}$ have?

At State Testing Locations

At Third-party Testing Locations

As of each date listed below, how many *Third-party* CDL skills testing examiners did [\\$](#){q://QID5/ChoiceGroup/SelectedChoices} have?

	Total Number of Examiners	Class A Examiners (optional)	Class B Examiners (optional)	Class C Examiners (optional)	Passenger Bus Examiners (optional)	School Bus Examiners (optional)
January 1, 2018	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2019	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2020	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
January 1, 2021	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Powered by Qualtrics