

**Supporting Statement Part B of the  
Survey of Household Economics and Decisionmaking  
(FR 3077; OMB No. 7100-0374)**

**Summary**

For all information collections that involve surveys or require a statistical methodology, the Board of Governors of the Federal Reserve System (Board) is required to provide a complete justification and explanation of the use of such a methodology. For collections that employ surveys without such a methodology, the Board should be prepared to justify its decision not to use statistical methods in any case where such methods might reduce burden or improve accuracy of results.

**Background**

The Board conducts consumer-focused research, as well as implements statutory requirements and facilitates community development. The Board's Division of Consumer and Community Affairs (DCCA) directs consumer- and community-related functions performed by the Board, including conducting research on financial services policies and practices and their implications for economic and supervisory policies that are core to the Board's functions, as well as to gain insight into consumer decisionmaking, consumer financial stability, community development, and neighborhood stabilization. These activities promote a fair and transparent consumer financial services market, including for traditionally underserved households and neighborhoods.

Data from the Board's consumer survey efforts is used to provide timely information on developments in consumer financial markets, consumer behaviors, and conditions and emerging risks in communities. Consumer surveys are an important tool for informing understanding of consumer financial decisions and markets, and the Board has a long history of using surveys to inform its work.

Previously, the SHED was conducted as an ad hoc survey under FR 3053, then as an anticipated survey under FR 3073, with the resulting reports and publically released datasets (void of sensitive PII) from previous iterations of the SHED made available on the public website.<sup>1</sup>

Since then the SHED has grown in the number of respondents and in the length of the instrument. The number of SHED respondents has grown in order to increase the level of sub-group analysis. The instrument has grown in length to collect additional information on topics that are of interest between years and to accommodate the demand for information on new trends and risks that are emerging. It has also become a well-recognized tool for researchers both within and outside the Federal Reserve System. The SHED's goal has also expanded to include question modules that can be utilized to quickly respond to the need for information on emerging risks and trends. Due to the growth of the data collection, the anticipation that this collection will continue on an annual basis, the changing nature of the information that is collected and the

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<sup>1</sup> <https://www.federalreserve.gov/consumerscommunities/shed.htm>.

potential policy, operational, supervisory and regulatory uses, the Board implemented the SHED as a standard information collection.

The information collected in the SHED is generally not available from other sources or is not available in conjunction with related information included in the survey. In order to identify and mitigate duplication, the survey questionnaire is reevaluated annually to identify new and emerging areas for which the SHED can offer new insights and to remove topics which have limited value given existing data. Were the data collection to be stopped or conducted less frequently it would reduce the abilities of the Board to monitor emerging economic issues identified as being in need of data collection in the survey, including issues with particular relevance to low and moderate income communities.

The Board expects to retain all final reports, final survey instruments, and non-restricted data (without PII) on the public website. Restricted data associated with the final report will be retained for at least four years; drafts of the final report will be retained for at least two years; the data collected from the survey instruments will be retained by the third party vendor for at least six months; recruiting and participant lists will be maintained by the third party vendor who fielded the instrument; and Contracting Officer's Technical Representative contract records will be retained for at least six years after final payment.

### **Universe and Respondent Selection**

The Board anticipates conducting the SHED annually with as many as 17,000 respondents per survey. The SHED data collection is conducted through a vendor who maintains an online probability-based Internet panel. An online probability-based Internet panel is defined here as a panel of voluntary respondents that have been recruited through an address-based sampling methodology (ABS) using the Delivery Sequence File of the United States Postal Service technique or other similar technique that would allow for equal probability of selection into the panel for all potential respondents. There are several reasons that a probability-based Internet panel was selected as the method for this survey. First, these types of Internet surveys that employ address based sampling (ABS) (or a similar sampling technique) for recruitment have been found to be representative of the general population. Second, the ABS Internet panel allows the same respondents to be re-interviewed in subsequent surveys with relative ease, as the respondents remain active in the panel for several years. Third, Internet panel surveys have numerous existing data points on respondents from previously administered surveys, including detailed demographic and economic information, allowing for the inclusion of additional information on respondents without increasing respondent burden. Finally, collecting data through an ABS Internet panel survey is cost-effective and can be done relatively quickly. The resulting samples would behave as Equal Probability of Selection Method (EPSEM) samples.

The questions in the survey have been designed to better illuminate the activities, experiences, and attitudes of individual consumers regarding their financial lives and the financial wellbeing of those in their household. They are intended to complement and augment the existing base of knowledge from other data sources.

The SHED is a general population survey such that it would behave as an EPSEM. The methodology used to develop a respondent universe that behaves as an EPSEM would start by weighting the respondent universe to detailed geodemographic benchmarks of adults living in the United States from, for example, the latest March supplement of the Current Population Survey (CPS). The weights would then be used as the measure of size (MOS) for each respondent within the respondent universe, allowing for a probability proportional to size (PPS) procedure to select the 2020 SHED respondent sample, in turn allowing each respondent to carry a design weight of unity. To accommodate for the oversample of low- or moderate- income respondents, the corresponding design weights would be manually adjusted to correct for this departure from a representative sample of the general population.

### **Procedures for Collecting Information**

The survey data are weighted to produce reliable estimates of population parameters. It is expected that the 2020 SHED would be weighted to compensate for limitations such as differential nonresponse and undercoverage within the respondent universe.

To further compensate for limitations within the panel when sub-populations vary considerably, each subpopulation (stratum) would be sampled independently. The strata would be mutually exclusive (i.e., members must be assigned to only one stratum) and collectively exhaustive (i.e., no members can be excluded).

Random or systematic sampling would then be applied within each stratum. Stratification<sup>2</sup> improves the representativeness of the sample by reducing sampling error. It also likely produces a weighted mean that has less variability than the arithmetic mean of a simple random sample of the population.

In order to identify the relevant strata for the SHED, the universe of respondents could be enhanced with various ancillary data (maintained by the vendor) to facilitate a stratification plan. This ancillary data could allow for a disproportionate stratified sampling methodology across such strata as:

- Stratum 1:* Hispanic households with at least one 18 to 24 year-old,
- Stratum 2:* Remaining Hispanic households,
- Stratum 3:* Remaining households with at least one 18-24 year-old, and
- Stratum 4:* All remaining households.

Initial, follow-up, and survey initiation contact with the sample respondents within the respondent universe would be conducted by the vendor. The exact form of each of these contacts would vary somewhat, depending upon vendor preference.

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<sup>2</sup> Stratification is the process of grouping members of the population into relatively homogeneous sub-groups before sampling.

## Sample Respondent Contact

Steps	Description
1	Adults from address-based sampled households are invited to join the vendor panel through a series of mailings or other initial contact methods. Households who receive the initial contact have the opportunity to respond and join the panel.
2	The subset of addresses that match to a corresponding telephone number and have not responded to the initial contact (mailing or other form) receive a follow-up phone call. Households who receive the follow-up contact call have the opportunity to respond and join the panel.
3	Respondents who join the panel receive surveys through the processes and technology established by the vendor.

The respondents receive e-mails when there is a survey available for them to take. The surveys are posted on a secure website developed and maintained using the vendor’s proprietary web survey delivery system. The software easily accommodates different question formats, including open-ended response fields. It also allows participants to skip questions. Development and testing of the web survey would follow well-established, documented best methods. If a respondent could not be reached through the web, an in person or phone survey could be conducted.

These surveys could be qualitative or quantitative in nature. It is expected that the quantitative and some of the qualitative aspects of this survey would be conducted online. Qualitative data collected could include questions that are categorical, yes-no, ordinal, and open-ended. Quantitative data collected could include dollar amounts, percentages, numbers of items, and other such information pertaining to the financial health of the consumer.

### Methods to Maximize Response

The Board expects that the respondents would include a nationally representative sample of non-institutionalized individuals who are 18 years of age and older with the respondent components including an oversample of low- or moderate-income individuals (such as households who make \$40,000 or less per year), a sample of re-interviewed respondents from the previous survey, and a fresh, nationally representative sample of respondents. The oversample of low- or moderate- income respondents would allow a deeper analysis into segments of the population most likely to experience financial hardship. Because of the panel nature of the vendor’s respondent pool, this sample naturally includes a sample of re-interviewed respondents would to allow for evaluating changes in respondent’s economic conditions as well as time series analysis. The vendor could use incentives such as modest cash deposits, raffles and lotteries with cash, and other prizes to enhance the completion rate. Because the 2020 SHED would be longer than 15 minutes, the Board could use additional cash incentives (expected to be between \$5 and \$30), to be paid through the same system that the vendor provides its incentives, to enhance completion rates. Prepaid cash incentives have been found to increase response rates.<sup>3</sup>

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<sup>3</sup> Church, A. H. (1993). Estimating the effect of incentives on mail survey response rates: A meta-analysis. *Public Opinion Quarterly*, 57, 62-79. Edwards, P., Roberts, I., Clarke, M., DiGuseppi, C., Pratap, S., Wentz, R., and Kwan,

## Testing of Procedures

To ensure that the questions are clearly written and would produce accurate and valid results, the Board may conduct cognitive testing on a subset of the new or revised questions. Cognitive testing is a well-established qualitative research method intended to identify problems respondents have with comprehension of survey questions (Willis 2005)<sup>4</sup>. Efforts would be made to recruit respondents who are demographically representative of the population being surveyed.

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I. (2002). Increasing response rates to postal questionnaires: Systematic review. *British Medical Journal*, 324, 1183-1191.

<sup>4</sup> Willis, G.B. (2005). *Cognitive Interviewing: A Tool for Improving Questionnaire Design*. Thousand Oaks, CA: Sage Publications.