Study Initiation Request Form

Study Title:

Marketplace Open Enrollment Survey

Description:

Online survey to assess Health Insurance Marketplace consumer awareness, knowledge, perceptions, expectations, and experiences with Marketplace Open Enrollment.

Lead Researcher:

Matt W. Yuen, Ph.D.
Centers for Medicare and Medicaid Services
Office of Communications
Strategic Marketing Group
Division of Research

410-786-1520

Matthew.yuen@cms.hhs.gov

Audience Characteristics:

All participants will be adults between 18 and 64 years of age who are:

- Either currently uninsured or insured via a Marketplace health plan.
- Live in a state that uses the Federally Facilitated Marketplace (Healthcare.gov)

Purpose of the Study:

The main goal is to examine awareness and knowledge of Marketplace Open Enrollment, and how this knowledge and awareness impacts Marketplace-related perceptions, expectations, and behaviors so that future outreach can be appropriately targeted

Methods to be Used:

Data will be collected via an online survey which will take approximately 15 minutes to complete.

Sample Size:

The total sample size for this research study will be 4,800 participants.

Items to be Included:

DG1-12, ISG1, HSG 2 -3, AWG2, AWG 4., AWG5, BG1, BG5, BG8, BG10, DMG1, DMG4, ING1-4, IUG4, PG5-6, KG7, ING5

Timeline:

Data collection will begin when OMB approval is received and will be ongoing until burden hours are reached

Estimated Burden Hours:

4,800 participants x 15 minutes =1,200 hours

For Information on this project please contact:

Matt W. Yuen, Ph.D.
Office of Communications
Division of Research
410-786-1520
Matthew.yuen@cms.hhs.gov