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We use contractors to perform various website and database functions. When we do, we make sure that the agreement language with the contractor ensures the security, confidentiality and integrity of any personal information to which the contractor may have access in the course of contract performance.

We may disclose the information you give us if authorized or required by Federal law, such as the Privacy Act. We may also disclose this information to the relevant employee benefit plan administrator, third party administrator, insurance carrier, employee's employer (or former employer) or other party as necessary to facilitate a resolution to the circumstance presented by the individual seeking assistance from the agency. You may have access to any of the information we collect about you.

While providing this information through our online form is secure, electronic mail is not secure. Therefore, we suggest that you don't send personal information to us by email. We will only send general information to you by email.

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