* 11. ARM training material was useful and informative.

○ Unacceptable
○ Poor
○ No Opinion
○ Good
○ Excellent

Other (please specify)

[ ]

* 12. I didn't encounter any issues submitting my documents in ARM.

○ Unacceptable
○ Poor
○ No Opinion
○ Good
○ Excellent

Other (please specify)

[ ]

* 13. ARM help desk was able to assistance you in a timely manner.

○ Unacceptable
○ Poor
○ No opinion
○ Good
○ Excellent

Other (please specify)

[ ]