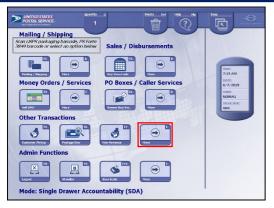
SSA RSS IPP Verify Process Flow

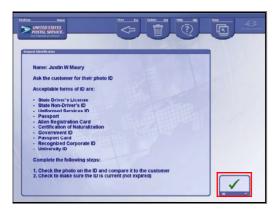




Find "IPP Verify" on RSS

Click "More" under "Other Transactions" from the Main Screen

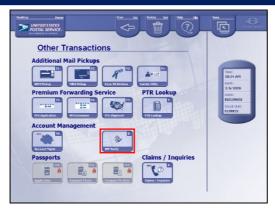




Confirm Customer's Info

Follow instructions on screen to verify customer's photo ID and select "OK"





Select "IPP Verify"





Search for Customer Info

Scan Barcode (printed or on cell phone) presented by customer

Social Security Administration Acceptable forms of ID

Primary ID

(provide 1)





Select Primary Form of ID

Customer presents one primary form of ID

The RSS "IPP Verify" lists IDs that are not accepted by the SSA. Clerks are to only accept IDs from the following SSA approved list. Failure to do so will result in a failed IPP transaction.

- StatStat
- US Government-issued ID with current address*
 - State Driver's License
 - State Non-Driver's ID
 - Uniformed Services ID
 - US Passport*
 - *requires secondary form of



- Voter Registration
- Secondary ID
- Vehicle Registration Card
- Home or Vehicle Insurance Policy

• Mortgage, Lease, or Dead of Trust

SSA RSS IPP Verify Process Flow





BACK

Prove of statistics of the statistics of t

For State Driver's Licenses that have two barcodes on the back, scan the second barcode

10

7



Confirm Transaction The Pass/Fail determination has been made and data will be sent to the Identity Verification System. Primary ID: State Driver's License Primary ID Validated: Yes Secondary ID Required: No Secondary ID Required: No Secondary ID Validated: NA You will not be able to go back or process this customer again if you press OK.

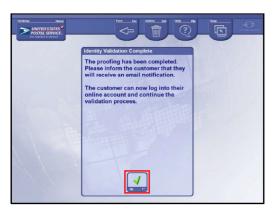
Confirm Transaction

Select "OK" to confirm transaction

Enter Customer ID Info

For State Driver's License, State Non-Driver's ID, and Military Issued ID scan barcode on back of ID. For other primary IDs, confirm photo matches customer and enter secondary ID





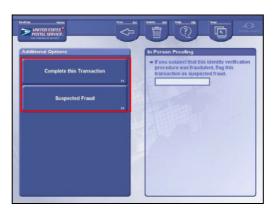
Complete Transaction

Select "OK" to complete transaction, and thank customer for their visit

Validate Customer Info

Select "Yes" if customer ID matches. If "No" system will prompt you to enter secondary ID

Optional



Determine if Fraud Suspected

Select either "Complete the Transaction" or "Suspected Fraud"



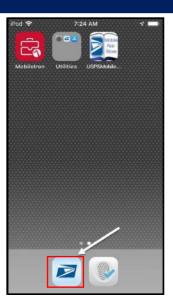


Confirm Fraud Suspected

Select "Confirm" to flag and finalize transaction

SSA RSS mPOS App Process Flow





Find RSS Application on mPOS

From the main screen of the mPOS, select "RSS App" located on the bottom left



5



Name: Justin W Maury

current (not expired)

Complete the following steps:

compare it to the customer

Acceptable forms of ID are:

Recognized Corporate ID

Next

5/22/2019

State Driver's License

· State Non-Driver's ID Uniformed Services ID

Passport

Government ID Passport Card

University ID

EGCLERK11

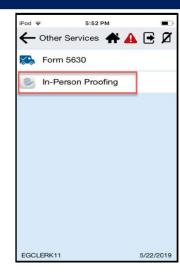
1. Check the photo on the ID and

2. Check to make sure the ID is

Select "Other Services"

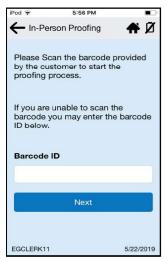


Social Security Administration Acceptable forms of ID



Select "In-Person Proofing"





Scan Barcode

Scan customer's barcode (printed or on cell phone). If barcode will not scan, manually enter and click "Next"

Customer's ID

Customer presents one primary form of ID. and then select "Next"

Request

Primary ID (provide 1)

The RSS mPOS App lists IDs that are not accepted by the SSA. Clerks are to only accept IDs from the following SSA approved list. Failure to do so will result in a failed IPP transaction.

- US Government-issued ID with current address*
- State Driver's License
- State Non-Driver's ID
- Uniformed Services ID
- US Passport*
- *requires secondary form of

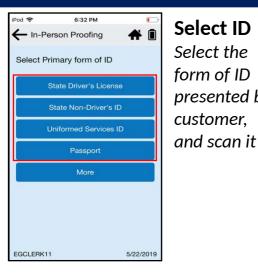


Secondary ID

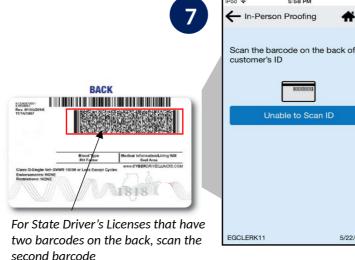
- Mortgage, Lease, or Dead of Trust
- Voter Registration
- Vehicle Registration Card
- Home or Vehicle Insurance Policy

SSA RSS mPOS App Process Flow





Select ID Select the form of ID presented by customer.



Enter Customer ID Info

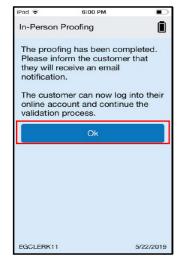
For State Driver's License, State Non-Driver's ID, and Military Issued ID scan barcode on back of ID. For other primary IDs, confirm photo matches customer and enter secondary ID

Optional



Validate Information

Select "Yes" to confirm customer **ID** matches info on screen. If "No" enter secondary **ID** information



Complete Transaction

Inform the customer that the proofing is complete and that they will receive a confirmation email with their results. Select "Continue"

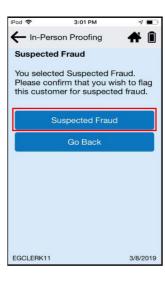


Determine if Fraud Suspected

5/22/2019

Select either "Complete this Transaction" or "Suspected Fraud"



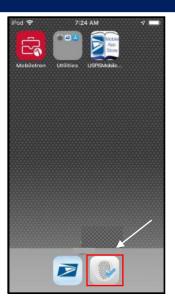


Confirm Fraud Suspected

If fraud suspected, select "Suspected Fraud" to confirm and finalize transaction

SSA mPOS IVS App Process Flow





Find IVS Application on mPOS

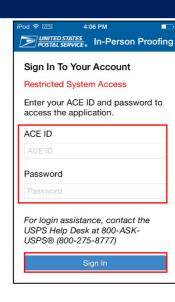
From the main screen of the mPOS, the IVS App is located on the bottom right





Select IVS Application





Sign In

Enter your ACE ID and Password, and then select "Sign In"



POSTAL SERVICE In-Person Proofing Barcode Scan Please scan the barcode provided by the customer to start the proofing process. Scan Barcode If you are unable to scan barcode, you may enter the barcode ID below. Barcode ID

Scan Barcode

Scan customer's barcode (printed or on cell phone). If barcode will not scan, manually enter and click "Submit"

Social Security Administration Acceptable forms of ID Clerks are to only accept IDs from the following SSA approved

Request Identification

Name: Patel. Dimpalkumari

Ask the customer for Identification to scan on the next screen. All forms of identification must be current.

POSTAL SERVICE In-Person Proofing

Accepted forms of identification..

- · State Driver's License
- · State non-driver's identification card
- · Uniformed services identification card
- Passport

Accepted secondary forms of identification...

- Lease, mortgage or deed of trust
- · Voter or vehicle registration card
- · Home or vehicle insurance policy

Secondary forms of identification are only required when the primary identification does not list an address or has an outdated



Request **Customer's ID**

Customer presents one primary form of ID, and then select "Next"

Primary ID (provide 1)

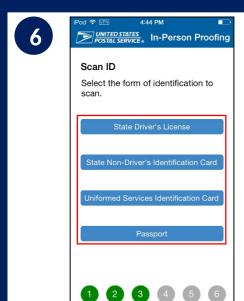
- US Government-issued ID with current address*
- State Driver's License
- State Non-Driver's ID
- Uniformed Services ID
- US Passport*

*requires secondary form of



- Mortgage, Lease, or Dead of Trust
- Voter Registration **Secondary ID**
 - Vehicle Registration Card
 - Home or Vehicle Insurance Policy

SSA mPOS IVS App Process Flow



Select ID Select the form of ID presented by customer. and scan it



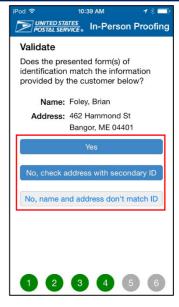
second barcode

POSTAL SERVICE In-Person Proofing Scan the ID by pressing the button on the right side of the device. 858585858583

Enter Customer ID Info

8

For State Driver's License, State Non-Driver's ID. and Military Issued ID scan barcode on back of ID. For other primary IDs, confirm photo matches customer and enter secondary ID



Validate Information

Select "Yes" to confirm customer ID matches info on screen. If "No" enter secondary **ID** information

Complete 10

Identity Validation Complete Please inform the customer that the proofing is finished and that they will

Print the validation proofing confirmation code and give it to the customer for reference.

receive an email.

POSTAL SERVICE In-Person Proofing

333000080328700

The customer can now log into the USPS application and continue the validation process.

Inform the customer that the proofing is complete and that they will receive a confirmation email with their results. Select "Continue"

Transaction

UNITED STATES In-Person Proofing **Additional Options** If you suspect that this identity verification procedure was fraudulant, flag that transaction as

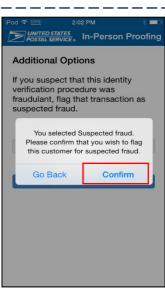
suspected fraud.

Suspected Fraud

Determine if **Fraud Suspected**

Select either "Complete the Transaction" or "Suspected Fraud"

Optional 11



Confirm Fraud Suspected

If fraud suspected, select "Confirm" to flag and finalize transaction