

Questionnaire regarding SEVIS fee payment

The U.S. Embassy Tokyo, Visa Unit is responsible for issuing visas to qualified applicants. We are committed to delivering the best possible service to our customers. You are asked to complete this survey because you were unprepared to pay the SEVIS fee at the expected time, and that we are gathering this information to improve the clarity of the website. Please take a few minutes to complete this anonymous questionnaire.

Please check or fill in the following applicable items:

Q1: Why did you not complete the SEVIS fee payment in advance of your visa application appointment? Select multiple options if applicable.

- I did not understand that the SEVIS fee is a separate and distinct payment from the visa processing application fee.
- I did not know that I had to pay any fee in advance of my visa application appointment.
- I thought I had successfully paid the fee.
- I thought a third party (such as an agency or program sponsor) was going to pay the fee.
- I forgot to pay.
- I could not afford to pay.
- I did not have a means by which to pay.
- I did not know how to pay.
- Other _____

Q2: What sources did you use in determining the necessary documents for this visa application? Select multiple options if applicable.

- Embassy homepage (refer to flip side #1)
- US visa application page (refer to flip side #2)
- Embassy Twitter
- Interview appointment confirmation form
- Other: unofficial source such as word of mouth (please specify)

Q3: Was the website description of the SEVIS fee requirements easy to understand?

- Yes
- No

If you answered "No" to question 3, please briefly describe the reason(s) below:

Thank you for your cooperation. Please submit this questionnaire at Window #1.

(1) Embassy homepage

The screenshot shows the U.S. Embassy & Consulates in Japan website. The main heading is "Required Documents Checklist - Tokyo/Osaka/Naha". Below the heading, there is a navigation menu with options like "Visas", "U.S. Citizen Services", "Our Relationship", "Business", "Education & Culture", "Embassy & Consulates", and "News & Events". The main content area includes a "Translation" section with a link to a Japanese translation, a "Does your photo meet the visa photo requirements?" section with a link to a quick reference PDF, and an "Order of The Documents" section with instructions on document placement. A "Checklist:" section provides instructions for the DS-160 Confirmation Page, including a note that applicants cannot reuse the DS-160 from a previous application and that family members must complete separate applications. An example diagram shows a family of four (mother, father, child, and another child) each holding a DS-160 form.

Student Visa (F/M) or Exchange Visitor Visa (J):

<input type="checkbox"/>	Original Form I-20 or DS-2019: Applicants must sign and date the form.
<input type="checkbox"/>	DS-7002: J1 applicants under "trainee" or "intern" categories will be required to submit a fully completed and signed Form DS-7002 from the program sponsor
<input type="checkbox"/>	SEVIS fee receipt: Student and Exchange Visitor visa (F/M/J) applicants are also required to pay a SEVIS fee which is a separate fee from the visa application fee. There are exemptions for certain J visa applicants and continuing students who are not required to pay the fee, for detailed information, please see here . To pay a SEVIS fee, please visit https://www.fmjfee.com/ .
<input type="checkbox"/>	Financial documents such as a bank book, a bank statement, a letter from sponsor

(2) US visa application page

The screenshot shows the "APPLY FOR A U.S. VISA" page on the U.S. Embassy & Consulates in Japan website. The page has a blue header with the text "APPLY FOR A U.S. VISA" and "in Japan". Below the header is a navigation menu with options like "Home", "Login", "Contact Us", and "FAQ". The main content area is titled "Other Fees" and includes a "Nonimmigrant Visa Information" sidebar with links to "Visa Types", "Visa Fees", "Bank and Payment Options", "DS-160 Information", "Appointment Wait Times", "Photos and Fingerprints", "Visa Waiver Program", "Security Regulations", and "Other Fees". The "Other Fees" section includes an "Overview" section with text about additional visa fees and a "Nonimmigrant Visa Issuance ('Reciprocity') Fees" section with text about reciprocity fees. There is also a "SEVIS Fees" section with text about the Student and Exchange Visitor Information System (SEVIS).

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection. You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations