

Date(s) of Conference: — — — — — — — — — —

Outcome of ADR process: __Settled __Not Settled

SURVEY CONTINUES ON NEXT PAGE

Your comments are very important to us. Thank you for elaborating as much as possible.

- 1) How helpful was the ADR process in negotiating a settlement?

- 2) If the parties did not reach a settlement during the ADR process, how helpful was the ADR process in advancing the chances for a settlement in the future?

- 3) How helpful was the ADR process in defining the issues to be addressed at hearing?

- 4) How, if at all, did the Neutral contribute to the negotiations?

- 5) What could the Neutral have done differently to have been more helpful during the ADR process?

- 6) How could the ADR process be redesigned to be more useful?